

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

January 20, 2026

[REDACTED]
THE VILLAGES OF HILLTOP HEIGHTS, LLC
[REDACTED]

RE: THE VILLAGES OF HILLTOP HEIGHTS
100 WOODMONT ROAD
JOHNSTON, PA, 15905
LICENSE/COC#: 33866

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/02/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: THE VILLAGES OF HILLTOP HEIGHTS License #: 33866 License Expiration: 07/22/2026
 Address: 100 WOODMONT ROAD, JOHNSTON, PA 15905
 County: CAMBRIA Region: CENTRAL

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: THE VILLAGES OF HILLTOP HEIGHTS, LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: Other Date: 12/03/1987 Issued By: Department of Labor & Industry

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 79 Waking Staff: 59

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 10/02/2025

Inspection Dates and Department Representative

10/02/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 106 Residents Served: 63

Special Care Unit
 In Home: No Area: Capacity: Residents Served:

Hospice
 Current Residents: 0

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 63
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 1
 Have Mobility Need: 16 Have Physical Disability: 1

Inspections / Reviews

10/02/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/27/2025

10/28/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 01/19/2026
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 11/04/2025

Inspections / Reviews *(continued)*

01/20/2026 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/19/2026

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b Abuse/Neglect

1. Requirements

2800.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [redacted] Staff Member A engaged in a verbal altercation with Resident [redacted], and told Resident [redacted] to [redacted] after Resident [redacted] refused to share pizza with Staff Member A. Resident [redacted] was visibly angry following this interaction with Staff Member A.

Plan of Correction

Accept [redacted] 10/28/2025)

8/21/25 Administrator immediately suspended Staff Member A pending an internal investigation. After investigation Staff Member A was terminated on [redacted] per guidance from HR generalist due to critical offenses per company handbook. This staff member has not been at the facility since the date of suspension and is no longer employed with The Villages of Hilltop Heights. 10/8/25 Administrator educated all staff on Resident Rights, Resident Abuse/Neglect, and Code of Conduct in the workplace. Moving forward the administrator and/or designee will interview 5 residents per month to ensure the residents are free from abuse and neglect. These audits will start 11/1/25 through 5/1/26.

Licensee's Proposed Overall Completion Date: 10/27/2025

Implemented [redacted] - 01/20/2026)