

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

November 3, 2025

[REDACTED]
ALEXANDRIA MANOR OF ALLENTOWN INC
[REDACTED]

RE: ALEXANDRIA MANOR
7 SOUTH NEW STREET
NAZARETH, PA, 18064
LICENSE/COC#: 21064

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/25/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ALEXANDRIA MANOR

License #: 21064

License Expiration: 07/09/2026

Address: 7 SOUTH NEW STREET, NAZARETH, PA 18064

County: NORTHAMPTON

Region: NORTHEAST

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: ALEXANDRIA MANOR OF ALLENTOWN INC

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: C 2 LP

Date: 05/17/1994

Issued By: L&I

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 89

Waking Staff: 67

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Incident

Exit Conference Date: 09/25/2025

Inspection Dates and Department Representative

09/25/2025 On Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 93

Residents Served: 78

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 12

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 76

Diagnosed with Mental Illness: 1

Diagnosed with Intellectual Disability: 3

Have Mobility Need: 11

Have Physical Disability: 1

Inspections / Reviews

09/25/2025 - Partial

Lead Inspector: [REDACTED]

Follow Up Type: POC Submission

Follow Up Date: 10/18/2025

Inspections / Reviews *(continued)*

11/03/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/03/2025

Reviewer: [REDACTED]

Follow Up Type: *Bypass Document Submission*

11/03/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/03/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] at approximately 12:45 P.M., staff member A was witnessed yelling at resident [redacted] to leave the dining room. "I can't eat my lunch until you get your [redacted] up". Staff member A was also witnessed yelling at resident [redacted] after escorting to the resident's room.

Plan of Correction

Accept [redacted] - 11/03/2025)

Assistant Administrator, [redacted], immediately reported incident verbally to Northampton County Area on Aging Abuse Hotline and [redacted], Aging Care Manager III, did an on-site investigation on 8/15/2025 at 1:15pm. Staff member A was immediately sent home and relieved of [redacted] duties by Med Tech Supervisor of shift, [redacted]. Upon notification to Assistant Administrator, [redacted], on 8/14/2025, Staff member A was terminated from employment with Alexandria Manor. Assistant Administrator, [redacted] immediately requested and received an Md order for Easton Neuro Psych due to [redacted] current mental health diagnoses to ensure additional supervision of mental health status. Resident [redacted] was evaluated by Easton Neuro Psych, [redacted], LCSW, on 8/19/2025-9/23/2025, once weekly on Tuesdays. Resident [redacted] also had a follow-up evaluation by [redacted], CRNP on 8/19/2025 and no new orders were received. All staff are responsible to provide all residents with dignified and respectful treatment and care. To maintain further compliance, Staff-to-Resident Interaction Audits will begin on 10/20/2025 by Administrator, [redacted] and Assistant Administrator, [redacted], 3 x weekly x 4 weeks and twice monthly thereafter. All staff will receive education in Acceptable Resident Interaction; Dignity and Respect; and Implementation and Response to Current Protocols on 10/30/2025 at 9:00am & 4:00pm, and to continue annually thereafter by Administrator, [redacted], and Assistant Administrator, [redacted]. Effective immediately, all new hires will receive the education listed above in the orientation process and annually. Administrator, [redacted], and Assistant Administrator, [redacted] are responsible to ensure all staff maintain continued regulatory and correction compliance. Documentation for Resident [redacted] submitted. [redacted] Administrator.

Licensee's Proposed Overall Completion Date: 10/30/2025

Implemented [redacted] 11/03/2025)