

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

November 19, 2025

[REDACTED]  
RIVERSTONE MANOR LLC  
[REDACTED]

RE: RIVERSTONE MANOR  
ONE MAIN STREET  
WALNUTPORT, PA, 18088  
LICENSE/COC#: 22394

[REDACTED],  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/18/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: RIVERSTONE MANOR License #: 22394 License Expiration: 11/09/2025  
 Address: ONE MAIN STREET, WALNUTPORT, PA 18088  
 County: NORTHAMPTON Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: RIVERSTONE MANOR LLC  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: I-1 Date: 03/15/2012 Issued By: L&I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 63 Waking Staff: 47

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Complaint, Incident Exit Conference Date: 09/18/2025

**Inspection Dates and Department Representative**

09/18/2025 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 72 Residents Served: 63  
 Secured Dementia Care Unit  
 In Home: No Area: Capacity: Residents Served:  
 Hospice  
 Current Residents: 3  
 Number of Residents Who:  
 Receive Supplemental Security Income: 35 Are 60 Years of Age or Older: 33  
 Diagnosed with Mental Illness: 43 Diagnosed with Intellectual Disability: 16  
 Have Mobility Need: 0 Have Physical Disability: 1

**Inspections / Reviews**

09/18/2025 Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/17/2025

11/18/2025 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 10/21/2025  
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 10/28/2025

Inspections / Reviews *(continued)*

11/19/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/18/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] at approximately 5:00P.M., Resident [redacted] approached resident [redacted], who was seated in a dayroom, stating to leave the area. Resident [redacted] refused, triggering resident [redacted] to begin hitting and pushing the resident [redacted]. Other resident's were present in the room. Staff intervened and separated the residents. No injuries were reported.

Plan of Correction

Accept ([redacted] - 10/23/2025)

On 8/26/2025, Resident [redacted] was on one hour check to avoid future incidents, and [redacted] was given a 30-day eviction notice. The Administrator sent referrals to get [redacted] placed somewhere else. However, no placement was found. Since [redacted] was not having any more issues, On 09/26/2025 the administrator granted [redacted] with an extension (copy attached) and an application for a day program was sent to Unity house, because [redacted] was willing to participate. The Administrator is responsible to get Resident [redacted] into a da day program and have frequent meetings to evaluate Resident [redacted] behavior to keep other residents treated with dignity and respect. In the future the Administrator will make sure that staff will monitor aggressive behavior and report any change in condition.

Licensee's Proposed Overall Completion Date: 10/21/2025

Implemented ([redacted] - 11/19/2025)

81b - Resident Personal Equipment

2. Requirements

2600.

81.b. Wheelchairs, walkers, prosthetic devices and other apparatus used by residents must be clean, in good repair and free of hazards.

Description of Violation

At 9:47 A.M. An Oxygen tank was found sitting on floor outside of room number [redacted]

Plan of Correction

Accept ([redacted] 10/23/2025)

On September 19, the Oxygen tank was removed and returned to oxygen provider company. In the future, the Administrator will make sure that all devices and other apparatus are away, and any portable oxygen is placed on the secure tank holder.

The Med Tech supervisors are responsible for ongoing compliance, and the Administrator will be inspecting them

Licensee's Proposed Overall Completion Date: 10/18/2025

Implemented ([redacted] - 11/19/2025)

101j2 - Bedroom Chairs

3. Requirements

2600.

101.j. Each resident shall have the following in the bedroom:  
2. A chair for each resident that meets the resident's needs.

101j2 Bedroom Chairs (continued)

Description of Violation

At 9:45A.M., Bedroom [redacted] and [redacted] are each occupied by [redacted] residents; however, there were no chairs in these rooms.

Plan of Correction

Accept [redacted] - 10/23/2025)

On September 19, all bedrooms were inspected by Maintenance employee, and all chairs were placed in all room that needed to. Resident were instructed to keep the chairs in the respective rooms.

In the future Maintenance will perform a weekly inspection to make sure all chairs are kept in the rooms.

The Maintenance person is responsible for keeping compliance and [redacted] will work under the supervision of the Administrator.

The Maintenance staff under the supervision of the Administrator is responsible for outgoing compliance.

Licensee's Proposed Overall Completion Date: 10/21/2025

Implemented [redacted] - 11/19/2025)

125a - Combustible Storage

4. Requirements

2600.

125.a. Combustible and flammable materials may not be located near heat sources or hot water heaters.

Description of Violation

At 9:40 A.M., the main laundry room had multiple small towels lying on the dryer vent cord.

Plan of Correction

Accept [redacted] 10/23/2025)

On September 19, the Administration and Med Tech Supervisor held a meeting with all staff and reinforce our procedure to clean dryer lint and check for fallen clothing behind the dryers, A sign was post in the laundry and we created a new log to keep all shift checking behind of dryers and check for dryer lint cleaning.

In the future the administrator will make sure that there are not flammable materials located near heat sources. (Form and picture attached)

Floor supervisor will be responsible for outgoing compliance. The Administrator will inspect to assure full implementation.

Licensee's Proposed Overall Completion Date: 10/21/2025

Implemented [redacted] - 11/19/2025)