

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

September 24, 2025

[REDACTED]
JENNER'S POND INC
[REDACTED]

RE: RUSTON RESIDENCE
100 SYCAMORE DRIVE
WEST GROVE, PA, 19390
LICENSE/COC#: 13889

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/15/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: RUSTON RESIDENCE License #: 13889 License Expiration: 05/13/2026
 Address: 100 SYCAMORE DRIVE, WEST GROVE, PA 19390
 County: CHESTER Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: JENNER'S POND INC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 04/06/1998 Issued By: Commonwealth of PA - L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 59 Waking Staff: 44

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 09/15/2025

Inspection Dates and Department Representative

09/15/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 70 Residents Served: 35
 Special Care Unit
 In Home: Yes Area: Memory Care Unit Capacity: 30 Residents Served: 12
 Hospice
 Current Residents: 3
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 35
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 24 Have Physical Disability: 0

Inspections / Reviews

09/15/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 09/27/2025

09/24/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 09/24/2025
 Reviewer: [REDACTED] Follow-Up Type: Bypass Document Submission

Inspections / Reviews *(continued)*

09/24/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/24/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

82c Locked poisons

1. Requirements

2800.

82.c. Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the residence are able to safely use or avoid poisonous materials.

Description of Violation

Two bottles of GelRite hand sanitizer, with a manufacturer's label indicating "keep out of reach of children; in case of accidental ingestion, please call a physician or poison control center right away," and two containers of Sani-Cloth disposable wipes, with a manufacturer's label indicating "hazards to humans and domestic animals; call a poison control center or healthcare professional for treatment advice," were unlocked, unattended, and accessible to residents in the Memory Care Unit on top of a medication cart. Not all the residents of the residence, including residents on the Memory Care Unit, have been assessed as capable of recognizing and using poisons safely.

Plan of Correction

Accept ([redacted]) - 09/24/2025)

See attached.

Licensee's Proposed Overall Completion Date: 10/13/2025

Implemented [redacted] - 09/24/2025)

233c Key-locking devices

2. Requirements

2800.

233.c. If key-locking devices, electronic cards systems or other devices that prevent immediate egress are used to lock and unlock exits, directions for their operation shall be conspicuously posted near the device.

Description of Violation

The directions for operating the residence's locking mechanism are not conspicuously posted near the exit door leading to the patio in the special care unit.

Plan of Correction

Accept ([redacted]) - 09/24/2025)

See attached.

Licensee's Proposed Overall Completion Date: 10/13/2025

Implemented [redacted] - 09/24/2025)

234a Admission – support plan

3. Requirements

2800.

234.a. Support or rehabilitation plan

1. Within 72 hours of the admission, or within 72 hours prior to the resident's admission to the special care unit, a support plan shall be developed, implemented and documented in the resident record.
2. For individuals being admitted into a special care unit for INRBI, a rehabilitation plan shall be developed, implemented and documented in the resident record. This rehabilitation plan and the individual's support plan shall be based on the CPB preadmission assessment and other available records and information.

Description of Violation

Resident [redacted] was admitted to the special care unit on [redacted]. However, the resident's initial support plan was

234a Admission – support plan (continued)

completed on [REDACTED].

Plan of Correction

Accept [REDACTED] - 09/24/2025)

See attached.

Licensee's Proposed Overall Completion Date: 12/15/2025

Implemented [REDACTED] - 09/24/2025)