

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

October 7, 2025

[REDACTED]  
TRI-COUNTY RESPITE INC  
[REDACTED]

RE: TRI-COUNTY RESPITE-  
QUAKERTOWN HOUSE  
219 EAST BROAD STREET  
QUAKERTOWN, PA, 18951  
LICENSE/COC#: 12681

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/25/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

**Name:** TRI-COUNTY RESPITE-QUAKERTOWN HOUSE      **License #:** 12681      **License Expiration:** 05/21/2026  
**Address:** 219 EAST BROAD STREET, QUAKERTOWN, PA 18951  
**County:** BUCKS      **Region:** SOUTHEAST

**Administrator**

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

**Legal Entity**

**Name:** TRI-COUNTY RESPITE INC  
**Address:** [REDACTED]  
**Phone:** [REDACTED]      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** C-2 LP      **Date:** 01/10/1989      **Issued By:** L&I

**Staffing Hours**

**Resident Support Staff:** 0      **Total Daily Staff:** 43      **Waking Staff:** 32

**Inspection Information**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Complaint, Incident      **Exit Conference Date:** 08/25/2025

**Inspection Dates and Department Representative**

08/25/2025 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
**License Capacity:** 65      **Residents Served:** 34  
**Secured Dementia Care Unit**  
**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**  
**Hospice**  
**Current Residents:** 0  
**Number of Residents Who:**  
**Receive Supplemental Security Income:** 19      **Are 60 Years of Age or Older:** 17  
**Diagnosed with Mental Illness:** 34      **Diagnosed with Intellectual Disability:** 3  
**Have Mobility Need:** 9      **Have Physical Disability:** 0

**Inspections / Reviews**

08/25/2025 Partial  
**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 09/19/2025

10/07/2025 - POC Submission

**Submitted By:** [REDACTED]      **Date Submitted:** 10/07/2025  
**Reviewer:** [REDACTED]      **Follow-Up Type:** Bypass Document Submission

Inspections / Reviews *(continued)*

10/07/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/07/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

During an interview on [REDACTED] with resident [REDACTED] the resident stated on [REDACTED], while outside in the gazebo resident [REDACTED] was standing in front of [REDACTED] and resident [REDACTED] in the head with resident [REDACTED]'s cane. Resident [REDACTED] then threw resident [REDACTED] to the ground got on top of [REDACTED] attempting to take [REDACTED] pants off but was unsuccessful. Resident [REDACTED] stated that resident [REDACTED] touched [REDACTED] breast. Resident [REDACTED] stated that they were both fully clothed during the incident. Resident [REDACTED] stated that [REDACTED] asked resident [REDACTED] to get off them multiple times for about 10 minutes. Resident [REDACTED] eventually stopped and got off of resident [REDACTED]. Resident [REDACTED] was sent to the hospital and discharged the same day. However the resident went back to the hospital on [REDACTED] because [REDACTED] was having chest and rib pain. Resident [REDACTED] sustained a cut on their right hand, a bruise on their forehead, and bilateral rib contusions from the incident. Resident [REDACTED] reported the incident to staff person A. Resident [REDACTED] stated that [REDACTED] ribs still hurt. During the interview, with staff person A, [REDACTED] stated that resident [REDACTED] was standing behind resident [REDACTED] when [REDACTED] came to report the incident. Staff were standing outside of the medication room when resident [REDACTED] walked up. Staff person A invited resident [REDACTED] into the medication room to separate them from resident [REDACTED]. Staff person A stated that resident [REDACTED]'s right hand and forehead were bleeding. Staff person A stated that resident [REDACTED] was pacing back and forth and threatening to leave the facility. During the interview staff person B, stated that [REDACTED] accessed resident [REDACTED] and cleaned their wounds. Staff person B, explained that resident [REDACTED] stated "resident [REDACTED] tried to rape me and pushed me to the ground." Staff person B stated that resident [REDACTED] was in the hallway repeating " I did not mean to push [REDACTED] to the ground" while pacing back and forth near the medication room.

During an interview with resident [REDACTED] [REDACTED] stated that resident [REDACTED] touched their breast and offered them cigarettes and money in exchange for sexual favors while in the gazebo. Resident [REDACTED] stated that [REDACTED] pushed resident [REDACTED] away and left the gazebo. Resident [REDACTED] was unable to recall when the incident occurred. Resident [REDACTED] stated that [REDACTED] did not report the incident because [REDACTED] was scared. Resident [REDACTED] stated that there were no witnesses to the incident.

Plan of Correction

Accept [REDACTED] - 10/06/2025)

- Residents involved in the incident were immediately separated.
- Resident [REDACTED] was assessed by staff, transported to the ER, and received follow-up medical care.
- Resident [REDACTED] was evaluated and a [REDACTED] was petitioned and upheld. Resident [REDACTED] remained inpatient until 9/18, when [REDACTED] was picked up by Quakertown Police. Resident [REDACTED] will not be returning to the home, as our Medical Director has determined that [REDACTED] return could pose a potential risk to the safety and well-being of Quakertown House residents.
- A police report was filed, and staff fully cooperated with law enforcement in their investigation.
- All designated persons and medical professionals were notified promptly of the incident at the time it was reported.
- Written and verbal reports were submitted to both DHS and Aging, as required.
- Resident [REDACTED] and [REDACTED] were provided support through individual therapy sessions with their therapists and offered victims services through NOVA.
- An internal investigation was conducted from August 17–20, 2025. As part of the process, camera footage was reviewed and subsequently provided to the Quakertown Police Detective. In addition, residents who were in the area at the time of the incident were interviewed as well as several other residents who smoke, are known to be outside

**42b Abuse (continued)**

*in our smoking area/gazebo regarding interactions with peers and their overall sense of safety. See attached. While no program can fully eliminate the risk of resident to resident aggression, these measures are being implemented to prevent recurrence to the greatest extent possible.*

- *Environment*
- *A camera was installed inside the gazebo area on 9/3. The Administrator and Managers will randomly view camera footage.*
- *Resident Rights & Reporting*
- *Resident Council held on 8/27/25 we reviewed resident rights, dignity & respect, and reporting expectations. This will continue to be reviewed during every resident council.*
- *Anonymous reporting box was installed on 9/11/25 and it will be checked routinely by Administrator.*
- *Resident rights will be reviewed individually with each resident on an annual basis, in addition to being reinforced during monthly Resident Council meetings. This process will be completed by October 15, with each resident signing off to confirm that they have reviewed and understand their rights.*
- *Rounds Reporting & Staff Training*
- *Daily rounds will include discussion about behavior changes, safety concerns, mental status and a plan to address.*
- *For the next 3 months, starting on September 25, staff meetings will include a brief reminder on dignity/respect/zero tolerance.*
- *Oversight & Accountability*
- *For the next 3 months, beginning Sept 1, 2025 managers will complete check ins with residents throughout the month to assess safety and document results. Any safety issues will be reflected in the residents' RASP.*
- *The Bucks County Ombudsman is invited annually to provide third party oversight and advocacy.*
- *Admission Planning*
- *Enhanced admission screening for new residents regarding history of violence, aggression, or boundary violations. Any concerns will require a more in depth review to determine if the resident is appropriate for our level of care.*

**Licensee's Proposed Overall Completion Date: 10/15/2025**

**Implemented [REDACTED] - 10/07/2025)**