

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

October 14, 2025

[REDACTED]  
PITTSTON HEAVENLY MANOR INC  
[REDACTED]

RE: PITTSTON HEAVENLY MANOR  
51 NORTH MAIN STREET  
PITTSTON, PA, 18640  
LICENSE/COC#: 21869

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/20/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: PITTSTON HEAVENLY MANOR License #: 21869 License Expiration: 12/01/2025  
 Address: 51 NORTH MAIN STREET, PITTSTON, PA 18640  
 County: LUZERNE Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: PITTSTON HEAVENLY MANOR INC  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: C-2 LP Date: 05/10/1999 Issued By: L & I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 53 Waking Staff: 40

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Complaint Exit Conference Date: 08/20/2025

**Inspection Dates and Department Representative**

08/20/2025 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 55 Residents Served: 53  
 Secured Dementia Care Unit  
 In Home: No Area: Capacity: Residents Served:  
 Hospice  
 Current Residents: 1  
 Number of Residents Who:  
 Receive Supplemental Security Income: 54 Are 60 Years of Age or Older: 46  
 Diagnosed with Mental Illness: 52 Diagnosed with Intellectual Disability: 6  
 Have Mobility Need: 0 Have Physical Disability: 1

**Inspections / Reviews**

08/20/2025 Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 09/19/2025

09/24/2025 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 10/13/2025  
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 10/01/2025

Inspections / Reviews *(continued)*

10/14/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/13/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

85a - Sanitary Conditions

1. Requirements

2600.  
85.a. Sanitary conditions shall be maintained.

Description of Violation

At 10:09a.m., there was a strong smell of urine in the hallway and in the room of Resident [REDACTED]

Plan of Correction

Accept [REDACTED] - 09/24/2025)

The violation occurred due the strong urine smell coming from the resident [REDACTED] room. Resident number [REDACTED] has been incontinent and removing sheets, pads and urinating on the bed and rug. The immediate fix is the DCS continues with 2 hour check and change and offering the bathroom to resident. The housekeeping staff/DCS change sheets reapply pads and shampoo the carpet and disinfect the bed with each incident. The resident was assessed for a higher level of care due to increase care and lack of independence. it has been 3 months of searching and sending referrals to each nursing home area to have resident admitted for further care. He was accepted to Orange County Nursing Home 09/15/2025. The nursing home was waiting for bed availability and tge PASSAR was accepted at this home. The placement difficult due his psychiatric diagnoses. His clothing is changed, sheets and padding and rug cleaned at each check and soiling episode. bed has been replaced multiple times due to removal of the pads and urination on the bed and refusing to have needs met or go to the bathroom without difficulty. despite the constant changing the resident is total incontinence and urinates in between changes. The responsibility of continuing the check and change is DCS and will be done every 2 hours as necessary. The assistant administrator/supervisor on shift will be responsible to make ensure this continues and will check resident also to ensure cleanliness as possible. The daily check by dayshift supervisor will ensure transfer to new facility for care needs within the week to 2 weeks of acceptance to building.

Licensee's Proposed Overall Completion Date: 09/30/2025

Implemented [REDACTED] - 10/14/2025)

144c1 - Smoking Area Guidelines

2. Requirements

2600.  
144.c. A home that permits smoking inside or outside of the home shall develop and implement written fire safety policy and procedures that include the following:

Description of Violation

At 9:58a.m., at least 15 cigarette butts were on the ground in the outside walkway leading from the kitchen exit.

Repeat Violation: [REDACTED]

Plan of Correction

Accept [REDACTED] - 09/24/2025)

The violation occurred due to multiple cigarettes in the outside walkway, the housekeeping while continue with hourly check and cleaning of the walkways, front and back of building and ensure there is not cigarette butts by any entrances daily, the areas were cleaned at time of occurrence and will continue to with the checks, the assistant administrator/med techs will check during rounds to ensure this is being done. the administrator will check weekly to ensure round schedule is continuing to be followed.

Licensee's Proposed Overall Completion Date: 09/30/2025

Implemented [REDACTED] 10/14/2025)