

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

October 24, 2025

[REDACTED]
HERITAGE GROVE AT INDIANA LLC
[REDACTED]

RE: HERITAGE GROVE AT INDIANA
1703 WARREN ROAD
INDIANA, PA, 15701
LICENSE/COC#: 45516

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/31/2025, 08/08/2025, 08/21/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HERITAGE GROVE AT INDIANA **License #:** 45516 **License Expiration:** 02/13/2026
Address: 1703 WARREN ROAD, INDIANA, PA 15701
County: INDIANA **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: HERITAGE GROVE AT INDIANA LLC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 66 **Waking Staff:** 50

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint, Incident **Exit Conference Date:** 08/21/2025

Inspection Dates and Department Representative

07/31/2025 - On-Site: [REDACTED]
08/08/2025 - Off-Site: [REDACTED]
08/21/2025 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information			
License Capacity: 80	Residents Served: 41		
Secured Dementia Care Unit			
In Home: Yes	Area: Memory Care	Capacity: 40	Residents Served: 20
Hospice			
Current Residents: 3			
Number of Residents Who:			
Receive Supplemental Security Income: 0	Are 60 Years of Age or Older: 41		
Diagnosed with Mental Illness: 0	Diagnosed with Intellectual Disability: 0		
Have Mobility Need: 25	Have Physical Disability: 1		

Inspections / Reviews

07/31/2025 Partial
Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 09/09/2025

09/09/2025 - POC Submission
Submitted By: [REDACTED] **Date Submitted:** 10/23/2025
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 10/31/2025

Inspections / Reviews *(continued)*

10/24/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/23/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

25b - Contract Signatures

1. Requirements

2600.

25.b. The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

Description of Violation

The resident/home contract for resident [redacted] is not signed by the resident.

Plan of Correction

Accept [redacted] 09/09/2025)

The Executive Director had provided verbal education to our Res Care Coordinator regarding regulation 25B to ensure that we are obtaining res, payer, or res designee signatures on our admission contracts

All staff will be educated on regulation 25b by the ED or designee and will be completed by Oct 30

An audit will be conducted by the ED or designee to ensure that all required signatures are in-place for admission contracts and will be completed by Oct 30 and will be reviewed during our monthly QI meetings to ensure continued compliance

Licensee's Proposed Overall Completion Date: 10/31/2025

Implemented [redacted] 10/24/2025)

41e - Signed Statement

2. Requirements

2600.

41.e. A statement signed by the resident and, if applicable, the resident's designated person acknowledging receipt of a copy of the information specified in subsection (d), or documentation of efforts made to obtain signature, shall be kept in the resident's record.

Description of Violation

Resident [redacted] record did not contain a statement signed by the resident acknowledging receipt of a copy of the resident rights and complaint procedures.

Plan of Correction

Accept [redacted] - 09/09/2025)

The Executive Director had provided verbal education to our Res Care Coordinator regarding regulation 41e to ensure that we are obtaining res, payer, or res designee signatures on our admission contracts with regards to acknowledgement of information specified in subsection d or documentation of efforts made to obtain signatures and will be kept in the resident records

All staff will be educated on regulation 41e by the ED or designee and will be completed by Oct 30

An audit will be conducted by the ED or designee to ensure that all required signatures are in-place for admission contracts and will be completed by Oct 30 and will be reviewed during our monthly QI meetings to ensure continued compliance

Licensee's Proposed Overall Completion Date: 10/31/2025

Implemented [redacted] - 10/24/2025)

42c - Treatment of Residents

3. Requirements

42c Treatment of Residents (continued)

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] at approximately 5:30 a.m., direct care staff A was providing care to resident [redacted] in the resident's bedroom. According to resident and staff interviews, direct care staff A roughly transferred resident [redacted] from the resident's bed into the resident's wheelchair, hurting the resident's arm and rear and causing the resident to yell "Help!", which was heard by another staff person in the hallway. Upon arrival in the bedroom resident [redacted] told the other direct care staff [redacted] "twisted my arm!" and caused the resident to cry for approximately 20 minutes.

Repeat Violation: [redacted]

Plan of Correction

Accept [redacted] - 09/09/2025)

The employee had been immediately suspended pending an investigation, and later termed. An education was completed by the ED on regulation 42c on Aug 13 with all staff and will be added to all monthly in-services as well as completed with all new hired employees. An audit of all employee files will be completed by Oct 31 to ensure all staff members have been trained and are comfortable and understand regulation 42c and safely caring for our residents. All incidents regarding regulation will be reviewed and discussed at our QI meetings to ensure compliance

Licensee's Proposed Overall Completion Date: 10/31/2025

Implemented [redacted] - 10/24/2025)

224a Preadmission Screen Form

4. Requirements

2600.

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident [redacted], admitted on [redacted] does not have a pre-admission screening completed.

Plan of Correction

Accept [redacted] - 09/09/2025)

The Executive Director had provided verbal education to our Res Care Coordinator regarding regulation 224a to ensure that we are completing res pre-screening form to ensure documentation is obtained verifying that the needs of the residents can be met by the services provided by the home

All staff will be educated on regulation 224a by the ED or designee and will be completed by Oct 30

224a - Preadmission Screen Form (continued)

An audit will be conducted by the ED or designee to ensure that all new admissions have a pre-screen form completed and placed in their res file by Oct 30 and will be reviewed during our monthly QI meetings to ensure continued compliance

Licensee's Proposed Overall Completion Date: 10/31/2025

Implemented (█ - 10/24/2025)

227g -Support Plan Signatures

5. Requirements

2600.

227.g. Individuals who participate in the development of the support plan shall sign and date the support plan.

Description of Violation

Resident █ participated in the development of █ support plan on █ However, the resident did not sign the support plan.

Plan of Correction

Accept (█ - 09/09/2025)

The Executive Director had provided verbal education to our Res Care Coordinator regarding regulation 227g to ensure that we are obtaining res signatures on our support plans or documentation of efforts made to obtain signatures and will be kept in the resident records

All staff will be educated on regulation 227g by the ED or designee and will be completed by Oct 30

An audit will be conducted by the ED or designee to ensure that all required signatures are in-place for the resident's support plans and will be completed by Oct 30 and will be reviewed during our monthly QI meetings to ensure continued compliance

Licensee's Proposed Overall Completion Date: 10/31/2025

Implemented (█ - 10/24/2025)