

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

October 8, 2025

[REDACTED]
STAIRWAYS BEHAVIORAL HEALTH INC
[REDACTED]
[REDACTED]

RE: STAIRWAYS
810 WALNUT STREET
ERIE, PA, 16502
LICENSE/COC#: 40759

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/29/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: STAIRWAYS License #: 40759 License Expiration: 01/09/2026
 Address: 810 WALNUT STREET, ERIE, PA 16502
 County: ERIE Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: STAIRWAYS BEHAVIORAL HEALTH INC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 12/06/1996 Issued By: Dept L & I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 25 Waking Staff: 19

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 07/29/2025

Inspection Dates and Department Representative

07/29/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 27 Residents Served: 25
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 20 Are 60 Years of Age or Older: 16
 Diagnosed with Mental Illness: 25 Diagnosed with Intellectual Disability: 2
 Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

07/29/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 08/24/2025

09/04/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 10/02/2025
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 09/11/2025

Inspections / Reviews (*continued*)

09/08/2025 POC Submission

Submitted By: [REDACTED] Date Submitted: 10/02/2025

Reviewer: [REDACTED] Follow Up Type: Document Submission Follow Up Date: 10/03/2025

10/08/2025 Document Submission

Submitted By: [REDACTED] Date Submitted: 10/02/2025

Reviewer: [REDACTED] Follow Up Type: Not Required

85b Infestation

1. Requirements

2600.

85.b. There may be no evidence of infestation of insects or rodents in the home.

Description of Violation

On [REDACTED], mice droppings were observed in bedroom [REDACTED] and bedroom [REDACTED]

Plan of Correction

Accept [REDACTED] - 09/08/2025)

1. The home was actively working with an exterminator to address mice. The vendor was notified of the licensing visit, and the owner arrived on site to assist with providing information related to remediation as well as reassess the situation. Owner: Program Supervisor. Completion Date: 7/29/25
2. A meeting was held with the exterminator to review a variety of topics – communication for issues, frequency of visits, etc. This was to ensure quality of services and monitoring of all activity. Owner: Program Director. Completion Date: 8/6/25
3. Stairways administration sought to have additional extermination services. Orkin was identified as a new provider. Owner: Director of Operations. Completion Date: 8/8/25 (approximated).
4. Cleaning vendor Peterson's was contracted to deep clean rooms. Maintenance met Peterson's staff on site starting on 8/6/25, with additional dates needed to complete all resident rooms. Owner: Director of Property Management. Completion Date: 9/10/25
5. Orkin will re-bait rooms and outdoor areas. Owner: Director of Property Management. Completion Date: 8/14/25
6. Orkin will plug indoor/outdoor areas that allow mice to travel in the building. This initiated 8/14/25. Owner: Director of Property Management. Completion Date: 9/30/25
7. Residents will be educated regarding mice, related to cleaning and maintaining their living areas, and reporting any instances when mice are seen (and where). Staff will support as needed with cleaning and reporting. Owner: Program Director. Completion Date: 8/19/25
8. Staff will complete room checks every week to ensure there is no open food or food on the floor, areas are tidied and cleaned, and otherwise are not inviting to mice. Any issues will be addressed as they are identified. Note: Weekly checks will be scaled back to lesser frequencies over time if not needed (example: some residents do well keeping their areas clean). Owner: Program Supervisor. Completion date: Starting the week of 8/25/25, ending the week of 9/22/25.
9. Any issues identified related to mouse sightings, baiting, cleaning, etc will be communicated by staff submitting a maintenance request through our ticketing system. Owner: Program Supervisor. Completion date: as needed (ongoing)

Licensee's Proposed Overall Completion Date: 09/30/2025

Implemented [REDACTED] 10/08/2025)

225a Assessment 15 Days

2. Requirements

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

Description of Violation

Resident [redacted] was admitted on [redacted] however, the resident's assessment was not completed until [redacted].

Plan of Correction

Accept [redacted] - 09/08/2025)

- 1. Training was provided to the staff generating RASPs. A 30 day timeframe was being used instead of a 15 day timeframe. Owner: Program Director. Completion Date: 7/29/25
- 2. The resident admit checklist was updated to specify that the initial RASP required completion within 15 days. Owner: Program Director. Completion Date: 8/11/25
- 3. The admit checklist will be reviewed by the program supervisor or director on day 15 to ensure all items are completed within required timeframes. Owner: Program Director. Completion Date: as needed for new admits for August and September of 2025.
- 4. Any needs identified from the review of the admit checklist will be addressed immediately. Owner: Program Director. Completion Date: as needed (ongoing)

Licensee's Proposed Overall Completion Date: 09/30/2025

Implemented [redacted] - 10/08/2025)