

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

August 27, 2025

[REDACTED]
COMMUNITY SERVICES GROUP INC
[REDACTED]
[REDACTED]

RE: COMMUNITY SERVICES GROUP
532 W. SAYLOR STREET
ATLAS, PA, 17851
LICENSE/COC#: 20813

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/22/2025, 07/23/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *COMMUNITY SERVICES GROUP* License #: *20813* License Expiration: *07/18/2026*
 Address: *532 W. SAYLOR STREET, ATLAS, PA 17851*
 County: *NORTHUMBERLAND* Region: *NORTHEAST*

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: *COMMUNITY SERVICES GROUP INC*
 Address: [Redacted]
 Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *08/21/2001* Issued By: *PA Dept. L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *21* Waking Staff: *16*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #: [Redacted]
 Reason: *Renewal, Complaint, Incident* Exit Conference Date: *07/23/2025*

Inspection Dates and Department Representative

07/22/2025 - On-Site: [Redacted]
 07/23/2025 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *22* Residents Served: *21*

Secured Dementia Care Unit
 In Home: *No* Area: [Redacted] Capacity: [Redacted] Residents Served: [Redacted]

Hospice
 Current Residents: *0*

Number of Residents Who:
 Receive Supplemental Security Income: *19* Are 60 Years of Age or Older: *13*
 Diagnosed with Mental Illness: *21* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

07/22/2025 Partial
 Lead Inspector: [Redacted] Follow-Up Type: *POC Submission* Follow-Up Date: *08/21/2025*

08/21/2025 - POC Submission
 Submitted By: [Redacted] Date Submitted: *08/26/2025*
 Reviewer: [Redacted] Follow-Up Type: *Document Submission* Follow-Up Date: *08/26/2025*

Inspections / Reviews *(continued)*

08/27/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/26/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] during the second shift medication pass, Resident [redacted] asked Staff Person A to read the names of the medications out loud before popping them out of the blister packs and placing them in a cup. Resident [redacted] asks all med techs to do this, so they feel assured they are receiving the correct medications. Staff Person B witnessed Staff Person A saying, "Resident [redacted] is asking, so they are going last". Resident [redacted] who is diagnosed with paranoid schizophrenia, did not receive their medications in the manner they requested. Resident [redacted] reported that Staff Person A makes them "feel bad" about themself.

Plan of Correction

Accept [redacted] - 08/21/2025)

On 6/25/25 immediately after reports of Staff A allegedly not treating residents with dignity and respect they were suspended from working.

An internal investigation was launched and after the report came back found for negligence, staff person A was terminated on 7/3/25.

The Program Director will review residents rights with all staff by 8/29/25.

Licensee's Proposed Overall Completion Date: 08/29/2025

Implemented [redacted] - 08/27/2025)

144c1 - Smoking Area Guidelines

3. Requirements

2600.

144.c. A home that permits smoking inside or outside of the home shall develop and implement written fire safety policy and procedures that include the following:

1. Proper safeguards inside and outside of the home to prevent fire hazards involved in smoking, including providing fireproof receptacles and ashtrays, direct outside ventilation, no interior ventilation from the smoking room through other parts of the home, extinguishing procedures, fire resistant furniture both inside and outside the home and fire extinguishers in the smoking rooms.

Description of Violation

At 9:45 a.m. 3 extinguished cigarette butts were noted in the grass near the home's designated smoking area located in the rear of the home.

Plan of Correction

Accept [redacted] 08/21/2025)

On 7/22/25 the cigarette butts were picked up and removed from the smoking area.

Staff reviewed the smoking expectations and proper disposal of cigarette butts with residents on 8/15/25 at the resident house meeting.

Checking the smoking area twice a day was updated on the task list on 8/15/25 as a reminder to frequently check the smoking area and the rest of the property to ensure we are in compliance.

The program director will review the regulation 144.c with all staff and go over the importance of routinely checking to ensure residents are disposing of cigarette butts properly and how to redirect them if they are not by 8/29/25.

Licensee's Proposed Overall Completion Date: 08/29/2025

144c1 Smoking Area Guidelines (continued)

Implemented [redacted] - 08/27/2025)

183e Storing Medications

4. Requirements

2600.

183.e. Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.

Description of Violation

Resident # [redacted] and [redacted] were open and undated. According to the manufacturer's instructions for the medications, they are to be discarded 28 days after opening.

Resident [redacted]'s [redacted] was open and undated. According to the manufacturer's instructions for the medications, they are to be discarded 56 days after opening.

Plan of Correction

Accept [redacted] - 08/21/2025)

On 7/22/25 the unlabeled pens were disposed of.

The assistant program director added the reminder of labeling newly opened medications to the task list for each shift on 8/18/25, so each shift can check this daily.

The review of this regulation and the proper procedure will be reviewed with all staff by 8/29/25.

Licensee's Proposed Overall Completion Date: 08/29/2025

Implemented [redacted] - 08/27/2025)