

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

November 21, 2025

[REDACTED]
SPIRITRUST LUTHERAN
[REDACTED]
[REDACTED]

RE: SPIRITRUST LUTHERAN THE
VILLAGE AT SHREWSBURY
800 BOLLINGER DRIVE
PERSONAL CARE RESIDENCE
SHREWSBURY, PA, 17361
LICENSE/COC#: 31027

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/21/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: SPIRITRUST LUTHERAN THE VILLAGE AT SHREWSBURY License #: 31027 License Expiration: 11/21/2025

Address: 800 BOLLINGER DRIVE, PERSONAL CARE RESIDENCE, SHREWSBURY, PA 17361

County: YORK

Region: CENTRAL

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: SPIRITRUST LUTHERAN

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP

Date: 03/28/2001

Issued By: Labor and Industry

Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 46

Waking Staff: 35

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Complaint

Exit Conference Date: 07/21/2025

Inspection Dates and Department Representative

07/21/2025 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 68

Residents Served: 42

Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

Hospice

Current Residents: 3

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 42

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 4

Have Physical Disability: 0

Inspections / Reviews

07/21/2025 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/22/2025

11/13/2025 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/21/2025

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 11/20/2025

Inspections / Reviews *(continued)*

11/21/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/20/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

162c - Menus Posted

2. Requirements

2600.

162.c. Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

Description of Violation

The home had only the current menu, from July 20 through July 26, posted.

Plan of Correction

Accept [redacted] 09/02/2025)

1. Immediate Corrective Action Taken:

As of July 27th, 2025, the home posted the menus for a full month in a conspicuous and public area accessible to all residents and staff.

2. Ongoing Corrective Measures:

The dietary coordinator (or designated staff) will ensure that the menu is posted for the month.

The menus will include the specific foods being served at each meal: breakfast, lunch, and dinner.

A menu digital copy exists with menus of all past and upcoming menus for recordkeeping and audit purposes.

3. Training:

All dietary and administrative staff will receive training by August 15, 2025, on regulatory requirements for menu preparation and posting (2600.162.c).

The training will emphasize the importance of advance preparation and clear visibility of posted menus. (In-service by Dietary Coordinator/Administrator)

4. Monitoring and Quality Assurance:

Weekly audits will be conducted by the Administrator or designee for a month to verify that:

The menu is posted for a full month.

It is posted on time and in the required location(s).

Audit findings will be documented and corrective actions taken if any deficiencies are noted.

Responsible Party:

[redacted] Administrator

[redacted] Dietary Coordinator

Completion Date for Full Compliance:

September 12th, 2025

Licensee's Proposed Overall Completion Date: 09/12/2025

Implemented [redacted] 11/21/2025)