

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

July 22, 2025

[REDACTED]  
WASHINGTON MANOR PERSONAL CARE HOME LLC  
[REDACTED]  
[REDACTED]

RE: WASHINGTON MANOR PERSONAL  
CARE HOME LLC  
320 SOUTH WASHINGTON STREET  
BUTLER, PA, 16003  
LICENSE/COC#: 44863

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/16/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

**Name:** WASHINGTON MANOR PERSONAL CARE HOME LLC    **License #:** 44863    **License Expiration:** 11/27/2025  
**Address:** 320 SOUTH WASHINGTON STREET, BUTLER, PA 16003  
**County:** BUTLER    **Region:** WESTERN

## Administrator

**Name:** [REDACTED]    **Phone:** [REDACTED]    **Email:** [REDACTED]

## Legal Entity

**Name:** WASHINGTON MANOR PERSONAL CARE HOME LLC  
**Address:** [REDACTED]  
**Phone:** [REDACTED]    **Email:** [REDACTED]

## Certificate(s) of Occupancy

**Type:** C-2 LP    **Date:** 07/24/1985    **Issued By:** L&I

## Staffing Hours

**Resident Support Staff:** 0    **Total Daily Staff:** 24    **Waking Staff:** 18

## Inspection Information

**Type:** Partial    **Notice:** Unannounced    **BHA Docket #:**  
**Reason:** Incident    **Exit Conference Date:** 06/16/2025

## Inspection Dates and Department Representative

06/16/2025 - On-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

**License Capacity:** 25    **Residents Served:** 24

## Secured Dementia Care Unit

**In Home:** No    **Area:**    **Capacity:**    **Residents Served:**

## Hospice

**Current Residents:** 0

## Number of Residents Who:

**Receive Supplemental Security Income:** 22    **Are 60 Years of Age or Older:** 17  
**Diagnosed with Mental Illness:** 20    **Diagnosed with Intellectual Disability:** 3  
**Have Mobility Need:** 0    **Have Physical Disability:** 0

## Inspections / Reviews

06/16/2025 Partial

**Lead Inspector:** [REDACTED]    **Follow-Up Type:** POC Submission    **Follow-Up Date:** 07/07/2025

07/22/2025 - POC Submission

**Submitted By:** [REDACTED]    **Date Submitted:** 07/22/2025  
**Reviewer:** [REDACTED]    **Follow-Up Type:** POC Submission    **Follow-Up Date:** 07/29/2025

Inspections / Reviews *(continued)*

07/22/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 07/22/2025

Reviewer: [REDACTED]

Follow Up Type: *Bypass Document Submission*

07/22/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/22/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

## 225a - Assessment 15 Days

## 1. Requirements

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

## Description of Violation

Resident [REDACTED] assessment, dated [REDACTED] does not include the resident's history of [REDACTED] attempts [REDACTED], and [REDACTED].

## Plan of Correction

Accept [REDACTED] - 07/22/2025)

The care home is implementing an audit policy, as of 07-07-2025, with the administrator and manager to review all new resident initial assessments, RASP's, DME's and other documentation provided by referring facilities to ensure that all resident history/information is listed to avoid future violations. This will be done by the manager and administrator within 15 days of a resident signing their contract. Resident #1 was no longer at the care home on June 16, 2025 when the inspector came and there was no opportunity to update their assessment.

Licensee's Proposed Overall Completion Date: 07/22/2025

Implemented [REDACTED] 07/22/2025)

## 227a - Support Plan 30 Days

## 2. Requirements

2600.

227.a. A resident requiring personal care services shall have a written support plan developed and implemented within 30 days of admission to the home. The support plan shall be documented on the Department's support plan form.

## Description of Violation

Resident [REDACTED] initial support plan, dated [REDACTED], does not indicate how the home will meet the resident's needs of a history of [REDACTED] and [REDACTED].

## Plan of Correction

Accept [REDACTED] - 07/22/2025)

The care home is implementing an audit policy, as of 07-07-2025, with the administrator and manager to review all new resident initial assessments, RASP's, DME's, and other documentation provided by referring facilities to ensure that all resident history/information is listed to avoid future violations. This will be done by the manager and administrator within 15 days of a resident signing their contract. Resident #1 was no longer at the care home on June 16, 2025 when the inspector came and there was no opportunity to update their assessment.

Licensee's Proposed Overall Completion Date: 07/22/2025

Implemented [REDACTED] - 07/22/2025)

## 228b - Discharge or Transfer

## 3. Requirements

2600.

228.b. If the home initiates a discharge or transfer of a resident, or if the legal entity chooses to close the home, the home shall provide a 30-day advance written notice to the resident, the resident's designated person and the referral agent citing the reasons for the discharge or transfer. This shall be stipulated in the resident-home contract. A 30-day advance written notice is not required if a delay in discharge or transfer would jeopardize the health, safety or well-being of the resident or others in the home, as certified by a physician or the Department. This may occur when the resident needs psychiatric or long-term care or is abused in the home, or the Department initiates closure of the home.

228b Discharge or Transfer (continued)

**Description of Violation**

On [REDACTED] the home initiated a discharge for resident [REDACTED] while the resident was in the hospital for a suicide attempt by indicating to the hospital that they would not allow the resident to return to the home. However, the home did not provide a 30 day advanced written notice to resident [REDACTED] of the discharge.

**Plan of Correction**

Accept [REDACTED] - 07/22/2025)

The care home disagrees with the description of the violation as written and the violation. After resident [REDACTED] went to the hospital a call later came from a hospital representative. The care home expressed concern that we won't be able to meet resident [REDACTED] needs with the extra staffing required plus urgent psychological care needed. The hospital representative said they are very familiar with resident [REDACTED] and it probably is best we keep [REDACTED] here for now. [REDACTED] [REDACTED], who referred resident [REDACTED] to the care home, was contacted when the incident happened and concurred that it is best resident [REDACTED] remain at the hospital for care. The care home never had the opportunity to provide a 30 day notice and has never been paid for resident [REDACTED] stay at our home which has provided a severe financial burden on the home. The administrator will continue to provide 30 day notices to residents following the requirements mandated to ensure no future violations occur.

Licensee's Proposed Overall Completion Date: 07/09/2025

Implemented ([REDACTED] - 07/22/2025)