

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

June 27, 2025

[REDACTED]  
JENNER'S POND INC  
[REDACTED]

RE: RUSTON RESIDENCE  
100 SYCAMORE DRIVE  
WEST GROVE, PA, 19390  
LICENSE/COC#: 13889

[REDACTED],  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/10/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: RUSTON RESIDENCE License #: 13889 License Expiration: 05/13/2026  
Address: 100 SYCAMORE DRIVE, WEST GROVE, PA 19390  
County: CHESTER Region: SOUTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: JENNER'S POND INC  
Address: [REDACTED]  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: C-2 LP Date: 04/06/1998 Issued By: Commonwealth of Pennsylvania, L&I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 57 Waking Staff: 43

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
Reason: New, Monitoring Exit Conference Date: 06/10/2025

**Inspection Dates and Department Representative**

06/10/2025 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

<b>General Information</b>			
License Capacity: 70	Residents Served: 34		
<b>Special Care Unit</b>			
In Home: Yes	Area: Lavendar Lane & Laurel Way	Capacity: 12	Residents Served: 11
<b>Hospice</b>			
Current Residents: 3			
<b>Number of Residents Who:</b>			
Receive Supplemental Security Income: 0	Are 60 Years of Age or Older: 34		
Diagnosed with Mental Illness: 0	Diagnosed with Intellectual Disability: 0		
Have Mobility Need: 23	Have Physical Disability: 0		

**Inspections / Reviews**

06/10/2025 Partial  
Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 07/01/2025

Inspections / Reviews (*continued*)

## 06/27/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 06/27/2025

Reviewer: [REDACTED]

Follow Up Type: *Bypass Document  
Submission*

## 06/27/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/27/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

103f Fridge/Freezer Temps

1. Requirements

2800.

103.f. Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers are required in refrigerators and freezers.

Description of Violation

The thermometer in the freezer in the Laurel Way Activity Room was not in working order.

Plan of Correction

Accept ( [redacted] ) - 06/27/2025)

- The community replaced the freezer thermometer on 6/10/2025. (Exhibit A1)
- On 6/11/2025, the ALA audited all fridge/freezers to ensure compliance with regulation 103f
- Beginning 6/11/2025, the ALA or designee will audit all fridge/freezers to ensure compliance with regulation 103f weekly x 4weeks, then bi-weekly, then monthly to validate sustained compliance with regulation 103f (Exhibit A2)
- Results of the audit will be discussed during quarterly QI meetings. The QI committee will determine if continuing the audits is necessary.

Licensee's Proposed Overall Completion Date: 06/27/2025

Implemented [redacted] - 06/27/2025)