Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

June 18, 2025

[redacted], EXECUTIVE DIRECTOR
BETHESDA CHILDRENS HOME LUTHERAN SOCIAL SERVICES
15487 STATE HIGHWAY 86
MEADVILLE, PA, 16335

RE: IDA MAY RIGHT SPECIALIZE SETTING
15487 STATE HIGHWAY 86
MEADVILLE, PA, 16335
LICENSE/COC#: 40257

Dear [redacted],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]
Western Region Director

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *IDA MAY RIGHT SPECIALIZE SETTING*
Address: *15487 STATE HIGHWAY 86, MEADVILLE, PA 16335*
County: *CRAWFORD*
License Number: *40257*
License Expiration: *03/11/2026*

Administrator

Name: [redacted] **Phone**: [redacted] **Email**: [redacted]

Legal Entity

Name: *BETHESDA CHILDRENS HOME LUTHERAN SOCIAL SERVICES*
Address: *15487 STATE HIGHWAY 86, MEADVILLE, PA, 16335*
Phone: [redacted] **Email**: [redacted]

Inspection Information

Start Date: *04/18/2025* **End Date**: *04/18/2025* **Type**: *Complaint* **Notice**: *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

Due to a CPS investigation there was a citation found during the investigation that is detailed in the attached LIS.

Inspections / Reviews

04/18/2025 Complaint

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *05/04/2025*

06/05/2025 - POC Submission

Reviewer: [redacted] **Follow Up Type**: *On site Verification* **Follow Up Date**: *07/07/2025*

06/05/2025 On site Verification

Submitted By: [redacted] **Date Submitted**: *04/30/2025*
Reviewer: [redacted] **Follow Up Type**: *Not Required*

3800.32 Specific Rights

1. Requirements

3800.32.k. A child has the right to appropriate medical, behavioral health and dental treatment.

Description of Violation

On [redacted] child A did not receive the appropriate dental treatment needed for [redacted]

Child A was involved in a restraint resulting in both of [redacted] upper front teeth being broken off, exposing the root in [redacted]. The child was not taken to the dentist immediately following the incident. A dental appointment was not made until 4 days after the incident occurred. Child was discharged from the facility before the appointment date, prolonging [redacted] access to dental care even further.

Plan of Correction ***Accept ([redacted] - 05/02/2025)***

Following the incident on [redacted] in which Child A sustained [redacted] during a restraint, there were no reports from the child of pain, discomfort or any visual signs of an [redacted]. Had [redacted] reported pain, or if staff observed signs of distress, [redacted] would have been taken immediately to Urgent Care. Additionally, the child did not request or accept any pain medication at any point, including during the eight instances when [redacted] visited the medication cart for [redacted] daily medications between [redacted].

On the evening of [redacted] Unit Supervisor [redacted] contacted the assigned CYS worker, [redacted], and sent a photo of the dental injury. [redacted] responded via text at 8:35 PM stating, "CYS will fix [redacted] [redacted]." Based on this communication and the child's scheduled discharge for [redacted], no appointment was made at that time.

On Monday, [redacted] the Director reviewed the photo and directed that a dental appointment be scheduled regardless of discharge status. The earliest available appointment was secured for [redacted]. Although the discharge was expected on [redacted] the child instead left on [redacted] following a court decision. Staff informed CYS that the dental appointment would be maintained in case they opted to have [redacted] evaluated before scheduling future care.

At the time of discharge, the child received a physical in which the physician noted, "dentist when able," indicating no immediate dental concerns that required urgent care. The scheduled dental appointment remained available but was not utilized by the County.

Internal Review and Policy Improvement:

Regarding the Director's decision to schedule a dental appointment, the agency identified this situation as an area for improvement. While the initial report referred to the injury as a [redacted]," it became apparent that there was a discrepancy in the operational definition of that term between the Supervisor and the Director.

Because the child did not report any pain, the on-call Nurse was not contacted at the time, and a photo of the injury was not escalated to the Director. Upon reviewing the image on 3/24, the Director immediately revised the SCM policy to strengthen protocols and prevent similar lapses in clinical response.

The updated policy now includes the following procedures:

1. Any youth involved in an SCM incident who reports or appears to have sustained any form of injury will receive a medical evaluation from the on-site or on-call nurse within 24 hours or sooner. If no nurse is available, or if the injury exceeds basic first aid, the youth will be taken to the nearest Urgent Care or Emergency Room for prompt evaluation.

2. Photographic documentation of the injury must be promptly sent to both medical staff and the on-call Director for clinical verification.

These changes are part of the agency's broader effort to reduce subjective interpretation and ensure that appropriate professionals can assess potential injuries promptly and objectively. These policy revisions were formally trained with Supervisors on Wednesday, 3/26/2025.

Licensee's Proposed Overall Completion Date: *04/30/2025*

3800.32 Specific Rights *(continued)*

On-site Verification ***Implemented ([redacted] - 06/17/2025)***

On 06/17/2025, reviewer completed a review of the updated agency Safe Crisis Management Policy and all changes were made to the policy. Reviewer also reviewed the training sheet for staff that shows they have been completed. Reviewer reviewed the restraint documentation for a restraint that occurred on [redacted]. Even though there were no reported injuries, child was seen by the nurse and pictures were taken of a [redacted] and pictures were taken. This was very superficial, and the youth only complained of muscle soreness following the restraint. The POC has been implemented.