



Pennsylvania
Department of Human Services

CERTIFIED MAIL – RETURN RECEIPT REQUESTED

EMAIL ADDRESS: [REDACTED]

MAILING DATE: JULY 2, 2025

[REDACTED]

Highland Park Senior Living LLC
874 Schechter Drive
Wilkes Barre Township, Pennsylvania 18702

RE: Highland Park Senior Living
License #22630

Dear [REDACTED]:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department), licensing inspections on June 5, 2025 of the above facility, that is operating pending an appeal, the violation with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Licensing Inspection Summary was found.

Correction of this violation in accordance with the specified plan of correction is required. Failure to correct this violation may result in further licensing enforcement action.

Sincerely,

A handwritten signature in black ink that reads "Juliet Marsala".

Juliet Marsala
Deputy Secretary
Office of Long-term Living

Enclosure
Licensing Inspection Summary

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *HIGHLAND PARK SENIOR LIVING* License #: *22630* License Expiration: *10/05/2025*
Address: *874 SCHECHTER DRIVE, WILKES-BARRE TOWNSHI, PA 18702*
County: *LUZERNE* Region: *NORTHEAST*

Administrator

Name: [REDACTED]

Legal Entity

Name: *HIGHLAND PARK SENIOR LIVING LLC*
Address: *874 SCHECHTER DRIVE, WILKES-BARRE TOWNSHI, PA, 18702*
Phone: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *110* Waking Staff: *83*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint, Monitoring* Exit Conference Date: *06/05/2025*

Inspection Dates and Department Representative

06/05/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *160* Residents Served: *81*

Secured Dementia Care Unit

In Home: *Yes* Area: *N/A* Capacity: *24* Residents Served: *23*

Hospice

Current Residents: *5*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *81*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *29* Have Physical Disability: *1*

Inspections / Reviews

06/05/2025 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *Exception*

42s - Privacy

1. Requirements

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

Sometime between May 10, 2025 and May 23, 2025 Staff Person A posted a video on Tik Tok which included images of Resident #1 and Resident #2 holding up signs for Mother's Day. As per interviews with staff, both residents have some confusion and may not be able to fully consent to being posted on the staff member's private Tik Tok account.

Plan of Correction

Directed [REDACTED] 06/30/2025)

(Directed)

The home will train all staff in the homes internal policy regarding cell phone use. Staff may not photograph or video record residents with private cell phones or other electronic devices. If the home does not have a policy, the home will immediately create one and enforce it with the staff. The Administrator will conduct weekly observations of staff following the policy immediately for 3 months. These observations will be on different days of the week, different shifts, and when different staff are working. These observations will be documented, and any problems will be addressed immediately.

Directed Completion Date: 07/21/2025