

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

June 24, 2025

[REDACTED] ADMINISTRATOR  
ST ANNE'S RETIREMENT COMMUNITY INC  
3952 COLUMBIA AVENUE  
[REDACTED]  
COLUMBIA, PA, 17512

RE: ST. ANNE'S RETIREMENT  
COMMUNITY  
3952 COLUMBIA AVENUE  
A.B & C WINGS, 2ND FL. BLDG. 2  
COLUMBIA, PA, 17512  
LICENSE/COC#: 32179

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/20/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: *ST. ANNE'S RETIREMENT COMMUNITY* License #: 32179 License Expiration: 05/28/2026  
 Address: 3952 COLUMBIA AVENUE, A,B & C WINGS, 2ND FL. BLDG. 2, COLUMBIA, PA 17512  
 County: LANCASTER Region: CENTRAL

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *ST ANNE'S RETIREMENT COMMUNITY INC*  
 Address: 3952 COLUMBIA AVENUE, [REDACTED] COLUMBIA, PA, 17512  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *C-2 LP* Date: *01/30/2001* Issued By: *DEPARTMENT OF LABOR & INDUSTRY*

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 58 Waking Staff: 44

**Inspection Information**

Type: *Full* Notice: *Unannounced* BHA Docket #:  
 Reason: *Renewal* Exit Conference Date: *05/20/2025*

**Inspection Dates and Department Representative**

05/20/2025 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 75 Residents Served: 44  
 Secured Dementia Care Unit  
 In Home: Yes Area: *Memory Care* Capacity: 20 Residents Served: 14  
 Hospice  
 Current Residents: 3  
 Number of Residents Who:  
 Receive Supplemental Security Income: 4 Are 60 Years of Age or Older: 44  
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 14 Have Physical Disability: 0

**Inspections / Reviews**

05/20/2025 - Full  
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/06/2025*

06/09/2025 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: *06/18/2025*  
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *06/21/2025*

Inspections / Reviews *(continued)*

06/24/2025 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/18/2025

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

85a - Sanitary Conditions

1. Requirements

2600.  
85.a. Sanitary conditions shall be maintained.

Description of Violation

On 5/20/2025, at 10:29 AM, the ice machine located in the home's SDCU (secure dementia care unit) kitchenette had the presence of mold and mildew on the ice dispenser part of the machine.

Plan of Correction

Accept (█ - 06/09/2025)

The ice machine in the memory support kitchenette was immediately cleaned by █ VP of Community Services on 5/20/2025.

A daily cleaning audit tool was put into place on 5/20/2025 to ensure daily on-going cleaning of the ice machine dispenser. (See attached)

On 5/25/2025 the ice machine began to leak, and was turned off, and placed out of service.

On 6/2/2025, it was determined that due to the age of machine, and the lack of use, it would be permanently removed from the memory support kitchenette. The machine continues to remain out of service during this time.

On 6/3/2025, K&D, the owners of the machine were contacted to come and remove the machine from the facility. They gave a date of 6/6/2025 to have the machine removed from the facility. The machine continues to remain out of service until it can be picked up on 6/6/2025 by K&D.

All Personal Care employees will be educated on the importance of maintaining sanitary conditions. This will be reviewed with all Personal Care Staff by 6/20/2025. (See attached)

Licensee's Proposed Overall Completion Date: 06/20/2025

Implemented (█ - 06/24/2025)

185a - Implement Storage Procedures

2. Requirements

2600.  
185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

On 5/7/25 at 7:00 AM, resident #1's blood sugar reading was entered on the resident's medication administration record as 121. This reading was not present on the resident's blood glucose monitor.

Plan of Correction

Accept (█ - 06/09/2025)

On 5/20/2025, Resident # 1 was issued a new glucometer.

The 3rd shift LPN audits every glucometer weekly (Saturday night into Sunday). The glucometer audit tool was revised to include ensuring that there is an entry on the medication administration record for each reading on the glucometer. A column was also added to the audit tool to notify the Administrator On-Call for any discrepancies, so they can be addressed. (See attached).

The 3rd shift LPN will start utilizing this revised audit tool with their audit on Saturday night 6/7/2025.

The Personal Care Administrator or designee will audit the weekly audit on a monthly basis to ensure on-going compliance and accuracy. (See attached). This monthly audit will start on 6/10/2025 to review the initial audit and will be monthly going forward.

All Personal Care employees will be educated on the importance of Storage Procedures. This will be reviewed with all Personal Care Staff by 6/20/2025. (See attached)

185a - Implement Storage Procedures (continued)

Licensee's Proposed Overall Completion Date: 06/20/2025

Implemented (█ - 06/24/2025)