

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

August 27, 2025

[REDACTED]
WASHINGTON OPS LLC
[REDACTED]

RE: HAWTHORNE WOODS AL
791 LOCUST AVENUE
WASHINGTON, PA, 15301
LICENSE/COC#: 45409

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/19/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HAWTHORNE WOODS AL License #: 45409 License Expiration: 10/31/2025
 Address: 791 LOCUST AVENUE, WASHINGTON, PA 15301
 County: WASHINGTON Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: WASHINGTON OPS LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: 62 Waking Staff: 47

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 06/03/2025

Inspection Dates and Department Representative

05/19/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 81 Residents Served: 46

Special Care Unit
 In Home: No Area: Capacity: Residents Served:

Hospice
 Current Residents: 7

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 46
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 16 Have Physical Disability: 1

Inspections / Reviews

05/19/2025 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 06/14/2025

06/16/2025 - POC Submission

Submitted By: [REDACTED] Date Submitted: 06/13/2025
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 06/20/2025

Inspections / Reviews *(continued)*

06/18/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 06/18/2025

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 07/08/2025

06/18/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/18/2025

Reviewer: [REDACTED] [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 07/08/2025

08/27/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/03/2025

Reviewer: [REDACTED]

Follow Up Type: Not Required

183b Medications and syringes locked

1. Requirements

2800.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's living unit.

Description of Violation

At 12:40pm, there were numerous open bottles of over-the-counter medications, to include the following medications, present in resident [REDACTED] bedside drawer:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

According to resident [REDACTED] most recent medical evaluation, dated [REDACTED], resident [REDACTED] cannot self-administer medications.

Plan of Correction

Directed [REDACTED] 06/18/2025)

On May 19, 2025, the Health and Wellness Director (HWD) educated Resident [REDACTED] about the risks of taking over-the-counter (OTC) medications alongside prescribed medications. On the same date, with the resident's permission, all medications and syringes were removed from the resident's apartment and placed in the designated locked medication storage area. A physician has assessed the resident and is not deemed competent to self-administer medications.

To prevent recurrence, the HWD or designee will immediately respond to any reports of unsecured medications in a resident's living unit. With the resident's consent, all medications and syringes will be removed and secured per regulation. Education will be provided at that time regarding the importance of medication safety and the risks of combining OTC and prescribed medications.

Additionally, all direct care staff will be re-educated on this regulation by June 19, 2025, with training focused on proper medication storage, identifying and reporting unsecured medications, and the prohibition of storing medications in resident units when residents are not competent to self-administer. This training will be conducted by the Health and Wellness Director, and documentation of completion will be maintained in each employee's training file in accordance with § 2800.65(l).

To support ongoing compliance, beginning June 10, 2025, the HWD or designee will conduct weekly visual checks of 10% of resident apartments housing residents who are not deemed competent to self-administer medications. These checks will continue weekly for 90 days. Any concerns identified during audits will result in immediate re-education of the resident and removal of medications as needed. Audit results will be reviewed during monthly Quality Assurance meetings, with the next scheduled no later than July 8, 2025. (DIRECTED: Documentation of the quality management review shall be kept. [REDACTED] 6/18/25).

Proposed Overall Completion Date: 07/08/2025

Directed Completion Date: 07/08/2025

Implemented [REDACTED] 08/27/2025)