

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

August 1, 2025

[REDACTED], PCHA
REDSTONE PRESBYTERIAN SENIORCARE
[REDACTED]

RE: REDSTONE HIGHLANDS
4949 CLINE HOLLOW ROAD
MURRYSVILLE, PA, 15668
LICENSE/COC#: 44338

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/19/2025, 05/21/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: REDSTONE HIGHLANDS License #: 44338 License Expiration: 06/20/2025
 Address: 4949 CLINE HOLLOW ROAD, MURRYSVILLE, PA 15668
 County: WESTMORELAND Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: REDSTONE PRESBYTERIAN SENIORCARE
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 06/10/2002 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 80 Waking Staff: 60

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 05/27/2025

Inspection Dates and Department Representative

05/19/2025 - On-Site: [REDACTED]
 05/21/2025 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 58 Residents Served: 50

Secured Dementia Care Unit
 In Home: Yes Area: Terrace Capacity: 20 Residents Served: 19

Hospice
 Current Residents: 14

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 50
 Diagnosed with Mental Illness: 35 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 30 Have Physical Disability: 0

Inspections / Reviews

05/19/2025 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 06/30/2025

07/11/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 07/25/2025
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 08/01/2025

Inspections / Reviews *(continued)*

08/01/2025 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/25/2025

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

15a - Resident Abuse Report

1. Requirements

2600.

15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

On [REDACTED], at approximately 2:30 pm., staff person A was doing activities with the residents of the secured dementia care unit (SDCU) in the common sitting area. During this time, staff person A was observed by multiple staff persons attempting numerous times to "forcefully rip" a game box from resident #1's hand causing resident #1 to lose balance and staff person A catching resident #1 before falling. Resident #1 became upset and angry as staff person A took the box from the resident's hand without asking and stating in a stern voice "I thought we were friends". However, this allegation of abuse was not verbally reported to the local Area Agency on Aging until 5/7/25.

Plan of Correction

Accept ([REDACTED] - 07/11/2025)

On 5/19/2025 PCHA distributed education on regulation 2600.15a to all staff members. PCHA will retain documentation of this education.

Beginning June 1, 2025 PCHA or designee will complete 3 random staff member interviews monthly for three months to ensure understanding and compliance with regulation 2600.15a. Staff member interviews will be conducted randomly thereafter to ensure ongoing compliance with regulation 2600.15a. PCHA will retain documentation of these staff interviews.

Education on regulation 2600.15a will continue with staff monthly for 3 months and then annually thereafter. PCHA will retain documentation of the staff education in accordance with regulation 2600.65i. The monthly staff training shall begin on 6/24/2025 and shall include training for all current and new staff persons.

Licensee's Proposed Overall Completion Date: 07/24/2025

Implemented ([REDACTED] - 08/01/2025)

15b - Supervisor Plan

2. Requirements

2600.

15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

Description of Violation

On [REDACTED], at approximately 2:30 pm., staff person A was doing activities with the residents of the SDCU in the common sitting area. During this time, staff person A was observed by multiple staff persons attempting numerous times to "forcefully rip" a game box from resident #1's hand causing resident #1 to lose balance and staff person A catching resident #1 before falling. Resident #1 became upset and angry as staff person A took the box from the resident's hand without asking, and stating in a stern voice "I thought we were friends". The home did not immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident. Accused staff person A continued to work unsupervised on [REDACTED]

15b - Supervisor Plan (continued)

Plan of Correction

Accept (█ - 07/11/2025)

On █ when the incident was reported to the PCHA, staff member A was immediately suspended and removed from the premises pending investigation. On █ staff member A was terminated from █ position for unrelated performance issues. On 5/19/2025 PCHA distributed education on regulation 2600.15b to all staff members. PCHA will retain documentation of this education.

Beginning June 1, 2025 PCHA or designee will audit all reportable incidents for three months and then randomly thereafter to ensure ongoing compliance with regulation 2600.15b. PCHA or designee will complete 3 random staff member interviews monthly for three months to ensure understanding and compliance with regulation 2600.15b. Staff member interviews will be conducted randomly thereafter to ensure ongoing compliance with regulation 2600.15b. PCHA will retain documentation of these audits and staff interviews.

Education on regulation 2600.15b will continue with staff monthly for 3 months and then annually thereafter. PCHA will retain documentation of the staff education in accordance with regulation 2600.65i. The monthly staff training shall begin on 6/24/2025 and shall include training for all current and new staff persons.

Licensee's Proposed Overall Completion Date: 07/24/2025

Implemented (█ - 08/01/2025)

42c - Treatment of Residents

3. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On █ at approximately 2:30 pm., staff person A was doing activities with the residents of the SDCU in the common sitting area. During this time, staff person A was observed by multiple staff persons attempting numerous times to "forcefully rip" a game box from resident #1's hand causing resident #1 to lose balance and staff person A catching resident #1 before falling. Resident #1 became upset and angry as staff person A took the box from the resident's hand without asking, ad stating in a stern voice "I thought we were friends".

Plan of Correction

Accept (█ - 07/11/2025)

On █ staff person A was immediately removed from the premises. Resident #1 was assessed by the nurse with no signs of injury or psychological distress. On 5/19/2025 PCHA distributed education on regulation 2600.42c to all staff members. PCHA will retain documentation of this education.

Beginning June 30, 2025 PCHA or designee will conduct 5 random resident interviews weekly for 4 weeks, monthly for 3 months, and then randomly thereafter to ensure ongoing compliance with regulation 2600.42c. PCHA will retain documentation of these resident interviews.

Education on regulation 2600.42c will continue with staff monthly for 3 months and then annually thereafter. PCHA will retain documentation of the staff education in accordance with regulation 2600.65i. The monthly staff training shall begin on 6/24/2025 and shall include training for all current and new staff persons.

42c - Treatment of Residents *(continued)*

Licensee's Proposed Overall Completion Date: 07/24/2025

Implemented (█) - 08/01/2025