

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

June 23, 2025

[REDACTED], ADMINISTRATOR  
HARMONYCREST PERSONAL CARE SERVICES LLC  
[REDACTED]

RE: HARMONYCREST PERSONAL CARE  
SERVICES LLC  
485 WALNUT ROAD  
BIRDSBORO, PA, 19508  
LICENSE/COC#: 22476

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/15/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: *HARMONYCREST PERSONAL CARE SERVICES LLC* License #: *22476* License Expiration: *06/19/2025*  
 Address: *485 WALNUT ROAD, BIRDSBORO, PA 19508*  
 County: *BERKS* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *HARMONYCREST PERSONAL CARE SERVICES LLC*  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *R-4* Date: *05/21/2015* Issued By: *Exeter Township*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *13* Waking Staff: *10*

**Inspection Information**

Type: *Full* Notice: *Unannounced* BHA Docket #:  
 Reason: *Renewal* Exit Conference Date: *05/15/2025*

**Inspection Dates and Department Representative**

*05/15/2025 - On-Site:* [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
 License Capacity: *13* Residents Served: *13*

**Secured Dementia Care Unit**  
 In Home: *No* Area: Capacity: Residents Served:

**Hospice**  
 Current Residents: *0*

**Number of Residents Who:**  
 Receive Supplemental Security Income: *13* Are 60 Years of Age or Older: *10*  
 Diagnosed with Mental Illness: *13* Diagnosed with Intellectual Disability: *0*  
 Have Mobility Need: *0* Have Physical Disability: *0*

**Inspections / Reviews**

**05/15/2025 - Full**  
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/08/2025*

**06/09/2025 - POC Submission**  
 Submitted By: [REDACTED] Date Submitted: *06/17/2025*  
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/16/2025*

Inspections / Reviews *(continued)*

06/10/2025 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 06/17/2025

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: 06/17/2025

06/23/2025 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/17/2025

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

3c - Post Current License

1. Requirements

2600.

3.c. The personal care home shall post the current license, a copy of the current license inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

Description of Violation

On 05/15/2025. the home's Licensing Inspection Summary, dated 06/25/2024, was not posted in a conspicuous and public place in the home.

Plan of Correction

Accept (█ - 06/10/2025)

The licensing inspection summary dated 6/25/24 has now been printed and posted in the front entrance hallway bulletin board at a conspicuous and public area within the PCH. Administrative staff have been re-educated on the importance of posting all updated licensing documentation immediately upon receipt. Going forward, a monthly internal compliance checklist will include verifying license and summary are posted. Administrative staff were re-educated on 5/15/2025.

Licensee's Proposed Overall Completion Date: 06/09/2025

Implemented (█ - 06/23/2025)

123b - Emergency Procedures Posted

2. Requirements

2600.

123.b. Copies of the emergency procedures as specified in § 2600.107 (relating to emergency preparedness) shall be posted in a conspicuous and public place in the home and a copy shall be kept.

Description of Violation

The emergency preparedness plan was not posted in a public and conscious area in the home.

Plan of Correction

Accept (█ - 06/09/2025)

A copy of the home's emergency preparedness plan has been posted near the main hallway. All direct care personnel and administrative staff have been reminded during shift change meetings the importance of the location of this document. A duplicate copy will also be stored in the office. Routine checks will occur during monthly safety inspections to ensure compliance.

Licensee's Proposed Overall Completion Date: 06/05/2025

Implemented (█ - 06/23/2025)

227d - Support Plan Medical/Dental

3. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

The support plan for Resident 1 dated █ indicates Resident 1 has a need for monitoring complications of Peripheral Vascular Disease and Diabetic retinopathy. The resident's support plan dated █ does not document the frequency and who is responsible to meet these needs of resident 1.

**227d - Support Plan Medical/Dental (continued)****Plan of Correction****Accept (█ - 06/10/2025)**

*The support plan for Resident 1 has been updated. Administrative staff have received re-education on the requirement to accurately reflect all medical needs, diagnoses, and monitoring requirements in the resident's RASP. A quarterly audit process will be implemented to ensure RASP reflect all relevant and current medical needs as identified by medical providers. RASP was updated 05/15/2025. Staff were re-educated on 5/16/2025.*

**Licensee's Proposed Overall Completion Date: 06/09/2025****Implemented (█ - 06/23/2025)**