

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

August 6, 2025

[REDACTED]  
HERITAGE SPRINGS MONTOURSVILLE I INC  
[REDACTED]

RE: HERITAGE SPRINGS  
MONTOURSVILLE I  
878 OLD CEMENT ROAD  
MUNCY, PA, 17756  
LICENSE/COC#: 22825

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/14/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: HERITAGE SPRINGS MONTOURSVILLE I License #: 22825 License Expiration: 12/11/2025  
 Address: 878 OLD CEMENT ROAD, MUNCY, PA 17756  
 County: LYCOMING Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: HERITAGE SPRINGS MONTOURSVILLE I INC  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: I-2 Date: 08/08/2012 Issued By: L&I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 104 Waking Staff: 78

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Incident Exit Conference Date: 05/14/2025

**Inspection Dates and Department Representative**

05/14/2025 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
 License Capacity: 60 Residents Served: 52

**Secured Dementia Care Unit**  
 In Home: Yes Area: entire home Capacity: 60 Residents Served: 52

**Hospice**  
 Current Residents: 6

**Number of Residents Who:**  
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 52  
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 52 Have Physical Disability: 0

**Inspections / Reviews**

05/14/2025 Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 08/02/2025

07/29/2025 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 08/06/2025  
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 08/02/2025

Inspections / Reviews (*continued*)

## 08/06/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/06/2025

Reviewer: [REDACTED]

Follow Up Type: *Bypass Document  
Submission*

## 08/06/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/06/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Staff person A was attempting to do care for resident [REDACTED] in the resident's room. During care, the resident suffered two skin tears to left wrist and upper arm because the staff member continued to perform care even though the resident was refusing. The staff member indicated holding the resident's hand/arm away while doing care.

Plan of Correction

Accepted [REDACTED] - 08/06/2025)

Heritage Springs reported this incident. Executive Director suspended staff member immediately and opened internal investigation. Staff member was terminated. All staff reviewed 42b at the June staff meeting. Abuse reporting is in all employees first day paperwork to understand compliance and understanding with requirements. Heritage Springs has a zero-tolerance policy for abuse and will continue to enforce 42b and immediately report any incidents as required by the facility.

Licensee's Proposed Overall Completion Date: 08/06/2025

Implemented [REDACTED] - 08/06/2025)