

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

July 29, 2025

[REDACTED]
PENNWOOD NURSING AND REHABILITATION CENTER LLC
[REDACTED]

RE: PENNWOOD NURSING AND
REHABILITATION CENTER
909 WEST STREET
PITTSBURGH, PA, 15221
LICENSE/COC#: 45019

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/12/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PENNWOOD NURSING AND REHABILITATION CENTER License #: 45019 License Expiration: 07/21/2025
Address: 909 WEST STREET, PITTSBURGH, PA 15221
County: ALLEGHENY Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: PENNWOOD NURSING AND REHABILITATION CENTER LLC
Address: [REDACTED]
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-1 Date: 10/14/1992 Issued By: PA Dept of Health

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 9 Waking Staff: 7

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 05/12/2025

Inspection Dates and Department Representative

05/12/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 10 Residents Served: 9

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 9 Are 60 Years of Age or Older: 8
Diagnosed with Mental Illness: 8 Diagnosed with Intellectual Disability: 1
Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

05/12/2025 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/31/2025

06/11/2025 - POC Submission

Submitted By: [REDACTED] Date Submitted: 06/11/2025
Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 06/17/2025

Inspections / Reviews (*continued*)

07/25/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 06/19/2025

Reviewer: [REDACTED]

Follow Up Type: *Bypass Document
Submission*

07/29/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/25/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

5a1 - DHS Access

1. Requirements

2600.

5.a. The administrator or a designee shall provide, upon request, immediate access to the home, the residents and records to:

1. Agents of the Department.

Description of Violation

At 9:10 AM, an agent of the Department requested numerous resident records from the home's designee; however, the resident records were not provided to the agent of the Department until 1:10 PM. The resident records were locked in the administrator's office, who did not arrive at the home until approximately 1:00pm. Prior to the administrator's arrival, nobody in the home had access to resident records.

Plan of Correction

Accept [REDACTED] - 06/11/2025)

In response to the violation on [REDACTED] by the Department of Human Services of Pennsylvania Licensing, immediate action was taken by the Administrator, by relocating the resident records to a common locked area where the staff persons have access to the records at all times and immediately upon request from Agents of the Department.

On, 5-13-2025 an education was done with the staff by the Administrator to educated them on regulation 2600.5a. ensuring that they understand that there should be access to the resident records by the staff when the Administrator is off and at all times, records locked in a common area and accessible immediately upon the request, etc.

Monitoring will start immediately on 5-13-2025 by the Administrator and staff to ensure that the records stay in the locked area with immediate access.

An Audit will be done on 5-17-25 and quarterly thereafter.

Licensee's Proposed Overall Completion Date: 06/11/2025

Implemented [REDACTED] - 07/29/2025)

42e - Telephone Access

2. Requirements

2600.

42.e. A resident shall have access to a telephone in the home to make calls in privacy. Nontoll calls shall be without charge to the resident.

Description of Violation

At the time of inspection, the resident telephone in the living room area was inoperable. The residents have been using the telephone at the nurse's station; however, telephone calls cannot be made in private from the nurse's station. According to residents and staff persons, the resident telephone in the living room area has been inoperable for approximately 6 months.

Plan of Correction

Directed [REDACTED] - 06/23/2025)

In response to the violation on [REDACTED] by the Department of Human Services of Pennsylvania Licensing, immediate action was taken by the Administrator by plugging up another phone in a separate comfortable space on 5-13-2025, for the residents to have a safe space to make and receive calls in privacy. The residents were notified of the new location as well.

On 5-13-2025, an education was given on regulation 2600.42e by the Administrator ensuring that the staff is educated on residents having access to a phone free of charge and are able to make their calls in

privacy. (DIRECTED: Documentation of the staff education shall be kept in accordance with 2600.65i. [REDACTED] 6/23/25).

42e Telephone Access (continued)

Monitoring of the phones function and location will be started immediately on 5 13 2025 by the staff and administrator and an Audit will be done by the Administrator 5 17 2025 and quarterly thereafter.

Proposed Overall Completion Date: 06/19/2025

Directed Completion Date: 06/23/2025

Implemented (█) - 07/29/2025)

141a 1-10 Medical Evaluation Information**3. Requirements**

2600.

141.a. A resident shall have a medical evaluation by a physician, physician's assistant or certified registered nurse practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission. The evaluation must include the following:

1. A general physical examination by a physician, physician's assistant or nurse practitioner.
2. Medical diagnosis including physical or mental disabilities of the resident, if any.
3. Medical information pertinent to diagnosis and treatment in case of an emergency.
4. Special health or dietary needs of the resident.
5. Allergies.
6. Immunization history.
7. Medication regimen, contraindicated medications, medication side effects and the ability to self-administer medications.
8. Body positioning and movement stimulation for residents, if appropriate.
9. Health status.
10. Mobility assessment, updated annually or at the Department's request.

Description of Violation

Resident █ medical evaluation, dated █, indicates "see med list" under the medication addendum section; however, nothing was attached. Resident █ is prescribed numerous medications, to include █ 10mg tablet, █ 20mg tablet, █ 5mg tablet and █ 1mg tablet.

Plan of Correction

Directed (█) - 06/23/2025)

In response to the violation on 5 12 2025 by the Department of Human Services of Pennsylvania Licensing Department, Immediate action was taken by attaching Resident █ medication list to the medical evaluation and reviewing all other resident records to ensure that each residents medical evaluation is completed in its entirety on 5 13 2025, by the Administrator.

On 5 13 2025 an education was given to the Administrator on Regulation 2600.141a, by the online regulation guide that provides all that the evaluation must include. (DIRECTED: Documentation of the staff education shall be kept in accordance with 2600.65i. █ 6/23/25).

Monitoring starts on 5 13 2025 by the designated staff and the Administrator to ensure that all required information is included with a meticulous eye. An Audit will be done by the designee or the Administrator to ensure that all residents Medical Evaluations are if fact completed in their entirety on 5 17 2025 and quarterly thereafter.

DIRECTED: By 7/10/25: The administrator shall review all current resident records to ensure each resident has a completed medical evaluation present, which is completed in its entirety. █ 6/23/25

DIRECTED; Beginning on 7/1/25: The administrator shall review at least 3 resident medical evaluations each

141a 1-10 Medical Evaluation Information (continued)

quarter to ensure compliance with 2600.141a. [REDACTED] 6/23/25

Proposed Overall Completion Date: 06/19/2025

Directed Completion Date: 07/10/2025

Implemented [REDACTED] - 07/29/2025)

187b - Date/Time of Medication Admin.

4. Requirements

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

Resident [REDACTED] May 2025 medication administration record (MAR) does not include the initials of the staff persons who administered numerous medications to resident [REDACTED] on numerous dates/times, to include the following:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

Plan of Correction

Accept [REDACTED] - 06/23/2025)

In response to the violation on [REDACTED] by the Department of Human Services of Pennsylvania Licensing, immediate action was taken by the Administrator and the having the appropriate staff was directed to retrack the missing medication administration record for Resident [REDACTED], that did not include staff initials and correct the record by including the initials of the staff who administered medication to Resident #1 on those dates and times listed in the violation.

On 5-13-2025 an education on regulation 2600.187b was given by the Administrator to educate our staff that is qualified to administer medication and ensure that the staff education is kept in accordance with 2600.65i as well as them understanding the importance of making sure they document accurately and that the initials of the staff that administers the medication to the resident are included in the MAR system.

Monitoring of all residents' recordings in the MAR system and its accuracy will start immediately on 5-13-2025, by the staff and Administrator. An audit will be performed and included in each audit on 5-17-2025 by the Administrator and conducted monthly thereafter.

187b - Date/Time of Medication Admin. (continued)

Proposed Overall Completion Date: 06/19/2025

Licensee's Proposed Overall Completion Date: 06/19/2025

Implemented [REDACTED] 07/29/2025)

225a - Assessment 15 Days

5. Requirements

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

Description of Violation

Resident [REDACTED] medical evaluation, dated [REDACTED] includes diagnoses of [REDACTED] and [REDACTED]; however, these diagnoses are not indicated on resident [REDACTED] assessment, dated [REDACTED].

Plan of Correction

Directed [REDACTED] - 06/23/2025)

In response to the violation on [REDACTED], by the Department of Human Services of Pennsylvania Licensing, immediate action was taken by the Administrator and the correct diagnoses of Resident [REDACTED] was included on the assessment dated 2-5-25. All other residents' records were reviewed also to ensure that each resident has an assessment, completed in its entirety on 5-13-2025 by the Administrator.

An education was given on 5-13-2025 to the staff by the Administrator on regulation 2600.225a to ensure that they understand to take clear note of the written initial assessment that is documented by the physician on the assessment form making sure that they are the same and all included. (DIRECTED: Documentation of the staff education shall be kept in accordance with 2600.65i. [REDACTED] 6/23/25).

Monitoring of Resident [REDACTED]'s assessment and the accuracy will start immediately on 5-13-2025 by the Administrator with a meticulous eye to ensure all diagnoses and information is correct. An audit of Resident [REDACTED] assessment to ensure that it's completed in its entirety will be done by the Administrator on 5-17-2025 and quarterly thereafter.

DIRECTED; Beginning on 7/1/25: The administrator shall review at least 3 resident assessments each quarter to ensure compliance with 2600.225a. [REDACTED] 6/23/25

Proposed Overall Completion Date: 06/19/2025

Directed Completion Date: 07/01/2025

Implemented ([REDACTED] - 07/29/2025)

227i - Support Plan Accessible

6. Requirements

2600.

227i - Support Plan Accessible (continued)

227.i. The support plan shall be accessible by direct care staff persons at all times.

Description of Violation

From approximately 9:00 AM through 1:00 PM, resident support plans were inaccessible to direct care staff persons. The resident records were locked in the administrator's office, who did not arrive at the home until approximately 1:00pm. Prior to the administrator's arrival, nobody in the home had access to resident records, including resident support plans.

Plan of Correction

Accept () - 06/23/2025

In response to the violation on () by the Department of Human Services of Pennsylvania Licensing, immediate action was taken on 5-12-2025 by the Administrator by relocating the resident support plans from the Administrator's locked office to a new common locked area that all direct care staff persons have access to when the Administrator is off or out of the office.

An education was given by the Administrator to all staff persons on regulation 2600.227i, to ensure that they understand that support plans and records should be assessable to staff persons at all times and note the difference and importance of the 2600.227i vs 2600.5a. also, the location of the support plans and the resident records. Education to all staff shall be in accordance to 2600.65i

Monitoring of the location and access will begin on 5-13-2025 by the staff and Administrator. An audit will be done on 5-17-2025 on quarterly thereafter.

Proposed Overall Completion Date: 06/19/2025

Licensee's Proposed Overall Completion Date: 06/19/2025

Implemented () - 07/29/2025

254c - Records Storing

7. Requirements

2600.

254.c. Resident records shall be stored in locked containers or a secured, enclosed area used solely for record storage and be accessible at all times to the administrator or the administrator's designee, and upon request, to the Department or representatives of the area agency on aging.

Description of Violation

At 9:43 AM, a blue binder with numerous resident face sheets, including the face sheets for residents () and () was unlocked, unattended and accessible at the nurse's station. The face sheets contained resident medical information, including resident social security numbers, dates of birth, insurance information, physician orders and medical diagnoses.

Plan of Correction

Accept () - 06/23/2025

In response to the violation on () by the Department of Human Services of Pennsylvania Licensing, immediate action was taken by the Administrator to correct the location and ensure that the blue binder with face sheets containing private information for Residents () and () were stored in a locked, attended and accessible common area on 5-13-2025.

An education was given to all current staff persons by the Administrator on 5-13-2025, to educate and ensure that staff has the knowledge of regulation 2600.254c and know the importance of making sure that the residents

254c - Records Storing (continued)

private information and records are locked and secured in an enclosed area for record storage and must be accessible at all times for agents of departments. The staff education will be kept in accordance with 2600.65i. Monitoring by a designated staff or Administrator that the residents' records will be stored in a locked space will start on 5-13-2025 and will be done weekly. An audit will be done by the Administrator on 5-17-2025 and quarterly thereafter.

Licensee's Proposed Overall Completion Date: 06/19/2025

Implemented [REDACTED] - 07/29/2025)