

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 20, 2025

[REDACTED], ADMINISTRATOR
PLEASANT VIEW RETIREMENT COMMUNITY
544 NORTH PENRYN ROAD
[REDACTED]
MANHEIM, PA, 17545

RE: PLEASANT VIEW COMMUNITIES
544 NORTH PENRYN ROAD
MANHEIM, PA, 17545
LICENSE/COC#: 32185

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/23/2025, 04/24/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *PLEASANT VIEW COMMUNITIES* License #: 32185 License Expiration: 08/29/2025
 Address: 544 NORTH PENRYN ROAD, MANHEIM, PA 17545
 County: LANCASTER Region: CENTRAL

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *PLEASANT VIEW RETIREMENT COMMUNITY*
 Address: 544 NORTH PENRYN ROAD, [REDACTED], MANHEIM, PA, 17545
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: 02/14/2002 Issued By: *Labor and Industry*

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 72 Waking Staff: 54

Inspection Information

Type: *Full* Notice: *Unannounced* BHA Docket #:
 Reason: *Renewal* Exit Conference Date: 04/24/2025

Inspection Dates and Department Representative

04/23/2025 - On-Site: [REDACTED]
 04/24/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 65 Residents Served: 56
 Secured Dementia Care Unit
 In Home: *Yes* Area: *Meadows* Capacity: 17 Residents Served: 16
 Hospice
 Current Residents: 1
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 56
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 16 Have Physical Disability: 2

Inspections / Reviews

04/23/2025 - Full
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: 05/09/2025

04/30/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 05/13/2025
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: 05/14/2025

Inspections / Reviews *(continued)*

05/20/2025 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/13/2025

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

17 - Record Confidentiality

1. Requirements

2600.

17. Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

Description of Violation

On 4/23/25 at 3:05 PM, the controlled substance reconciliation binder, labeled "TG2 Narc Binder," was unlocked, unattended, and accessible atop the medication cart on the second floor. The binder contained the names of residents, including for residents 1 and 2, and the names of medications prescribed to them.

Plan of Correction

Accept (█ - 04/30/2025)

2600.17 All PC team members will be assigned and required to complete HIPAA basics training through RELIAS training software and are required to complete by 5/13/2025. LPN Clinical supervisor will complete spot checks weekly to ensure that all HIPAA related items are not visible on top of med cart and all HIPPA related items are in a secure location when staff member is away from Medication Cart. This audit will be completed weekly x4, monthly x4.

Licensee's Proposed Overall Completion Date: 08/31/2025

Implemented (█ - 05/20/2025)