

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

June 9, 2025

[REDACTED]
GLENMAURA SENIOR LIVING AT MONTAGE LLC
[REDACTED]

RE: GLENMAURA SENIOR LIVING
11 GLENMAURA NATIONAL BLVD
MOOSIC, PA, 18507
LICENSE/COC#: 22845

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/21/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: GLENMAURA SENIOR LIVING License #: 22845 License Expiration: 12/06/2025
 Address: 11 GLENMAURA NATIONAL BLVD, MOOSIC, PA 18507
 County: LACKAWANNA Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: GLENMAURA SENIOR LIVING AT MONTAGE LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 112 Waking Staff: 84

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 04/22/2025

Inspection Dates and Department Representative

04/21/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 100 Residents Served: 85

Secured Dementia Care Unit
 In Home: Yes Area: 1st floor Capacity: 25 Residents Served: 24

Hospice
 Current Residents: 5

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 85
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 27 Have Physical Disability: 0

Inspections / Reviews

04/21/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/22/2025

06/09/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 06/09/2025
 Reviewer: [REDACTED] Follow-Up Type: Bypass Document Submission

Inspections / Reviews *(continued)*

06/09/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/09/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42x - Safeguard

1. Requirements

2600.

42.x. A resident has the right to a system to safeguard a resident's money and property.

Description of Violation

On [REDACTED] the home failed to provide a system of safeguarding resident [REDACTED] money and property, and the resident suffered a loss of [REDACTED] from the residents dresser top. The home does not have a system put in place to safeguard the money and property of residents in the personal care home.

Plan of Correction

Accept [REDACTED] - 06/09/2025)

Effective immediately a policy is in place to provide a System to Safeguard Residents Valuables as per Regulation 2600.42x.

All new resident admissions and resident's designated person or POA will be notified of System to Safeguard Residents Valuables and have the choice of either a lock box to be kept in resident's room or in the Business Office, or a cabinet lock installed on a cabinet in the resident's room.

The Administrator, [REDACTED] or Business Manager, [REDACTED] will discuss all options with resident, designated person or POA upon admission and provide either a lock box at time of admission or have a cabinet lock installed as per resident/designated person or POA's choice. [REDACTED], Maintenance Manager, will install cabinet lock on day of admission.

The resident, designated person or POA will complete an inventory sheet with all items to be placed in the lock box or locked cabinet.

A copy of the resident's inventory sheet will be kept in resident's file.

Administrator, [REDACTED] or Business Manager, [REDACTED] will notify all current residents of the policy by going door-to-door and offer the choice of a lock box to be kept in resident's room or in the Business Office or cabinet lock installed in resident room by 6/6/25.

Current resident cabinet locks will be installed with 24 hours of request.

If a current resident chooses a lock box for their room or a lock box to be kept in the Business Office, the items will be secured in lock box upon completion of the Inventory Sheet.

See attached copy of System to Safeguard Resident's Valuables Policy, Inventory List, Cabinet Locks and Lock Boxes.

Licensee's Proposed Overall Completion Date: 06/23/2025

Implemented [REDACTED] - 06/09/2025)