

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

May 19, 2025

[REDACTED]
CARE HSL HERITAGE HILL OPCO LLC

[REDACTED]
HERITAGE SENIOR LIVING
[REDACTED]

RE: HERITAGE HILL SENIOR
COMMUNITY
800 SIXTH STREET
WEATHERLY, PA, 18255
LICENSE/COC#: 22512

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/09/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HERITAGE HILL SENIOR COMMUNITY License #: 22512 License Expiration: 04/18/2026
 Address: 800 SIXTH STREET, WEATHERLY, PA 18255
 County: CARBON Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: CARE HSL HERITAGE HILL OPCO LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C 2 LP Date: 12/05/2000 Issued By: DLI

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 106 Waking Staff: 80

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 04/09/2025

Inspection Dates and Department Representative

04/09/2025 On Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 143 Residents Served: 80

Secured Dementia Care Unit
 In Home: Yes Area: Memory Care Capacity: 42 Residents Served: 25

Hospice
 Current Residents: 7

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 80
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 26 Have Physical Disability: 0

Inspections / Reviews

04/09/2025 - Partial
 Lead Inspector: [REDACTED] Follow Up Type: POC Submission Follow Up Date: 05/10/2025

Inspections / Reviews *(continued)*

05/19/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 05/19/2025

Reviewer: [REDACTED]

Follow Up Type: *Bypass Document Submission*

05/19/2025 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/19/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Staff person A witnessed staff person B being verbally abusive to Resident [REDACTED]. Staff person B stated to Resident [REDACTED], "you are acting like a child, you s*** your pants and we have to get you cleaned up," because the resident was resisting getting cleaned up after being incontinent of bowel. Staff person A said Staff person B kept telling Resident [REDACTED] they were 'full of poop,' and 'full of s***,' and were 'acting like a child.'

Repeat Violation: [REDACTED] et al

Plan of Correction

Accept ([REDACTED] - 05/19/2025)

Immediate corrective action: The incident was reported by staff person A, to the charge person on duty. The charge person immediately relieved staff person B of [REDACTED] duties and asked [REDACTED] to leave for the evening. The resident was assessed immediately and did not appear to be in distress as a result of the incident. [REDACTED] has no recollection of the incident. Staff person B was then suspended pending investigation results.

Additional corrective action: Staff person B was assigned and completed additional training on Knowing the rights of residents and OAPSA. [REDACTED] was also given a verbal training on different approaches to utilize with a resident exhibiting behaviors, and did verbalize the understanding of same. [REDACTED] returned to [REDACTED] position, after review of the BHSL Regional Director, on 5/7/2025 and will not be assigned to direct care within our memory care neighborhood.

Ongoing QA action: Staff member B will continue to complete [REDACTED] monthly on going trainings related to [REDACTED] position. All staff will continue annual trainings on OAPSA, Resident Rights, and Reporting. Ongoing compliance will be reviewed in quarterly QA meetings beginning in July 2025.

Proposed Overall Completion Date: 05/09/2025

Licensee's Proposed Overall Completion Date: 05/09/2025

Implemented ([REDACTED] - 05/19/2025)