

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

June 10, 2025

[REDACTED]
NEW CONCEPTS INC
[REDACTED]

RE: THE SUSQUEHANNA HOUSE
2400 SUSQUEHANNA TRAIL
MCEWENSVILLE, PA, 17749
LICENSE/COC#: 21312

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/03/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: THE SUSQUEHANNA HOUSE License #: 21312 License Expiration: 05/26/2025
Address: 2400 SUSQUEHANNA TRAIL, MCEWENSVILLE, PA 17749
County: NORTHUMBERLAND Region: NORTHEAST

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: NEW CONCEPTS INC
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Type: C-2 LP Date: 04/14/2004 Issued By: L & I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 21 Waking Staff: 16

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 04/03/2025

Inspection Dates and Department Representative

04/03/2025 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information			
License Capacity: 22	Residents Served: 21		
Secured Dementia Care Unit			
In Home: No	Area:	Capacity:	Residents Served:
Hospice			
Current Residents: 0			
Number of Residents Who:			
Receive Supplemental Security Income: 17	Are 60 Years of Age or Older: 12		
Diagnosed with Mental Illness: 12	Diagnosed with Intellectual Disability: 6		
Have Mobility Need: 0	Have Physical Disability: 0		

Inspections / Reviews

04/03/2025 Partial		
Lead Inspector: [Redacted]	Follow-Up Type: POC Submission	Follow-Up Date: 05/03/2025
05/16/2025 - POC Submission		
Submitted By: [Redacted]	Date Submitted: 05/19/2025	
Reviewer: [Redacted]	Follow-Up Type: Document Submission	Follow-Up Date: 05/20/2025

Inspections / Reviews *(continued)*

06/10/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/19/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

227g Support Plan Signatures

1. Requirements

2600.

227.g. Individuals who participate in the development of the support plan shall sign and date the support plan.

Description of Violation

Resident [REDACTED] Resident Assessment Support Plan dated [REDACTED] is not signed by the resident. It was not noted if the resident refused or was unable to sign.

Plan of Correction

Accept [REDACTED] - 05/16/2025)

Resident [REDACTED] Resident Assessment Support Plan was reviewed with the resident on 4/3/25 and signed by the resident on 4/3/25. It is important that the resident sign the Support Plan as an indicator that they had the opportunity to participate and are aware of the services to be provided by the home as stipulated. In order to help ensure future compliance an audit was conducted of the rest of the residents Support Plans on 4/4/25 and all had signatures, Staff review was conducted on 4/7/25 to include the importance of double checking Support Plans to include resident signatures. The administrator is responsible for follow up audits.

Licensee's Proposed Overall Completion Date: 05/01/2025

Implemented [REDACTED] - 06/10/2025)