

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 5, 2025

[REDACTED]
WYNDMOOR ASSISTED LIVING COMPANY LLC
[REDACTED]

RE: SPRINGFIELD SENIOR LIVING
COMMUNITY
551 EAST EVERGREEN AVENUE
WYNDMOOR, PA, 19038
LICENSE/COC#: 14484

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/24/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: SPRINGFIELD SENIOR LIVING COMMUNITY License #: 14484 License Expiration: 02/27/2025
Address: 551 EAST EVERGREEN AVENUE, WYNDMOOR, PA 19038
County: MONTGOMERY Region: SOUTHEAST

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: WYNDMOOR ASSISTED LIVING COMPANY LLC
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 77 Waking Staff: 58

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 03/24/2025

Inspection Dates and Department Representative

03/24/2025 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 103 Residents Served: 58

Special Care Unit

In Home: Yes Area: SCDU Capacity: 34 Residents Served: 16

Hospice

Current Residents: 5

Number of Residents Who:

Receive Supplemental Security Income: 9 Are 60 Years of Age or Older: 51
Diagnosed with Mental Illness: 9 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 19 Have Physical Disability: 1

Inspections / Reviews

03/24/2025 Partial

Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 04/17/2025

04/16/2025 - POC Submission

Submitted By: [Redacted] Date Submitted: 04/30/2025
Reviewer: [Redacted] Follow-Up Type: Document Submission Follow-Up Date: 04/30/2025

Inspections / Reviews *(continued)*

05/05/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/30/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

95 Furniture & Equipment

1. Requirements

2800.

95. Furniture and Equipment - Furniture and equipment must be in good repair, clean and free of hazards.

Description of Violation

Two of the homes elevators are not operational.

Plan of Correction

Accept () - 04/16/2025)

The elevator located in the lobby was able to be reset by the maintenance director on 3/24/2025 and is operable. The second elevator located in the center of the building is not operable due to oil in the pit. The maintenance director is working with Pincus, the elevator vendor to correct and repair by 4/30/2025 (attached). The Home has an operable third elevator located in the B wing which is available for resident use. The Maintenance Director or designee will continue to notify the elevator vendor when service is needed. The Administrator will re-educate the front desk by 4/25/2025 to notify the maintenance director if () receives a report of an elevator not working. The administrator or designee will check elevators weekly beginning the week of 4/21/2025-7/21/2025 (attached).

Licensee's Proposed Overall Completion Date: 04/30/2025

Implemented () 05/05/2025)

101j7 Lighting/operable lamp

2. Requirements

2800.

101.j. Each resident shall have the following in the living unit:

7. An operable lamp or other source of lighting that can be turned on at bedside.

Description of Violation

Resident () does not have access to a source of light that can be turned on/off at bedside.

Resident () does not have access to a source of light that can be turned on/off at bedside.

Repeat Violation: (), et al

Plan of Correction

Accept () - 04/16/2025)

The maintenance assistant corrected immediately on 3/24/25 and re-arranged or placed furniture to ensure a light and table were next to Resident () and ()'s bed. (attached). The administrator completed an apartment check on 3/27/2025 and noted that the table in resident ()'s apartment was moved. A push light and shelf was installed by maintenance assistant on 3/27/2025 (attached). The administrator re-educated the maintenance, wellness, marketing and housekeeping employees on 4/1-4/9/2025 on regulation 101j7 (attached). The administrator will continue to complete monthly apartment audits from 4/2025-10/2025 to verify compliance with 101j7 (attached).

Licensee's Proposed Overall Completion Date: 04/17/2025

Implemented () - 05/05/2025)

127a Portable space heaters

3. Requirements

2800.

127.a. Portable space heaters are prohibited.

127a Portable space heaters (continued)

Description of Violation

Resident [REDACTED] had a space heater that was plugged into the electrical socket of the home.

Resident [REDACTED] had a space heater that was plugged into the electrical socket of the home.

Repeat Violation: [REDACTED], et al; [REDACTED], et al

Plan of Correction

Accept [REDACTED] - 04/16/2025)

Resident [REDACTED] was noted to have a heater during the administrator's audit in October 2024. The administrator explained to resident that heaters were not allowed and resident stated [REDACTED] would not give heater to administrator, but [REDACTED] would not use. The maintenance assistant removed heater on 3/24/2025 and stored off site on 3/28/2025. Resident [REDACTED] is an IL resident and the administrator did not complete monthly IL apartment audits. Beginning 3/25/2025 the administrator checked each IL apartment for a heater (attached). The administrator will continue to complete monthly apartment audits from 4/2025 10/2025 to ensure no heaters are in building (attached). The wellness, maintenance, dining, front desk, marketing and housekeeping team were re educated by the administrator beginning 4/1/2025 4/10/2025 on 127a (attached). The administrator will also remind residents of 127a during each Resident Council Meeting beginning on 4/17/2025 (attached).

Licensee's Proposed Overall Completion Date: 04/17/2025

Implemented [REDACTED] - 05/05/2025)