

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

May 9, 2025

[REDACTED]
MOUNTAIN VIEW MEMORY CARE LLC
[REDACTED]

RE: MOUNTAIN VIEW MEMORY CARE
711 ROUTE 119
GREENSBURG, PA, 15601
LICENSE/COC#: 45377

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/14/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: MOUNTAIN VIEW MEMORY CARE License #: 45377 License Expiration: 05/08/2025
 Address: 711 ROUTE 119, GREENSBURG, PA 15601
 County: WESTMORELAND Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: MOUNTAIN VIEW MEMORY CARE LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 04/13/2006 Issued By: Hempfield Twp

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 100 Waking Staff: 75

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 03/14/2025

Inspection Dates and Department Representative

03/14/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 80 Residents Served: 50

Secured Dementia Care Unit
 In Home: Yes Area: entire building Capacity: 80 Residents Served: 50

Hospice
 Current Residents: 6

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 50
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 50 Have Physical Disability: 0

Inspections / Reviews

03/14/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 04/07/2025

04/04/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 04/09/2025
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 04/11/2025

Inspections / Reviews *(continued)*

05/09/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/09/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Resident [REDACTED] was prescribed the following medications to be administered on the evening of [REDACTED], between 7:00 p.m.-10:00 p.m.: [REDACTED] 1 tablet twice daily for [REDACTED] 1 tablet twice daily for [REDACTED] [REDACTED] tablet twice daily [REDACTED] for [REDACTED] and [REDACTED] 1 tablet twice daily for pain. After resident [REDACTED] repeated refusal to take medication despite direct care staff person A's multiple attempts and approaches, staff person A administered resident [REDACTED] medication by the following method. At approximately 8:30 p.m., staff person A, reclined resident [REDACTED]'s [REDACTED] chair as far back as it could be reclined and then used a noxious stimuli method and pinched this residents nose until the resident opened [REDACTED] mouth long enough for the medication to be inserted. Staff person A stated this technique "stops residents breathing outside of their nose just long enough for them to open their mouth". At the time resident [REDACTED] opened [REDACTED] mouth, staff person A administered the prescribed medications, together in crushed form, on one spoon containing the crushed medications and a pudding mixture. Both staff person A and witnesses stated that the resident [REDACTED] yelled "how dare you?" and was visibly upset immediately after staff person A administered the medications in this manor.

Plan of Correction

Accept [REDACTED] - 04/04/2025)

Immediate Action: Staff person A was verbally educated by the PCHA on 03/03/25 about dignity and respect and resident rights and suspended on 03/03/25 pending investigation. Staff person A was not scheduled back to the home and was terminated from Mountain View Memory Care on 03/15/25.

Action Plan: The PCHA scheduled care staff training on 04/08/25 2600.42c Residents shall be treated with dignity and respect. The care staff will have until 4/30/25 to make up training if not available. (Documentation will be kept)

Ongoing Compliance: The PCHA will interview resident [REDACTED] weekly x 4 weeks starting on 4/7/25 to ensure [REDACTED] is being treated with dignity and respect. (Documentation shall be kept)

Licensee's Proposed Overall Completion Date: 04/28/2025

Implemented [REDACTED] 04/15/2025)

202 - Prohibitions

2. Requirements

2600.

202. The following procedures are prohibited:

1. Seclusion, defined as involuntary confinement of a resident in a room from which the resident is physically prevented from leaving, is prohibited. This does not include the admission of a resident in a secured dementia care unit in accordance with § 2600.231 (relating to admission).
2. Aversive conditioning, defined as the application of startling, painful or noxious stimuli, is prohibited.
3. Pressure point techniques, defined as the application of pain for the purpose of achieving compliance, is prohibited.

202 Prohibitions (continued)

- 4. A chemical restraint, defined as use of drugs or chemicals for the specific and exclusive purpose of controlling acute or episodic aggressive behavior, is prohibited. A chemical restraint does not include a drug ordered by a physician or dentist to treat the symptoms of a specific mental, emotional or behavioral condition, or as pretreatment prior to a medical or dental examination or treatment.
- 5. Mechanical restraint, defined as a device that restricts the movement or function of a resident or portion of a resident’s body, is prohibited. Mechanical restraints include geriatric chairs, handcuffs, anklets, wristlets, camisoles, helmet with fasteners, muffs and mitts with fasteners, poseys, waist straps, head straps, papoose boards, restraining sheets, chest restraints and other types of locked restraints. A mechanical restraint does not include a device used to provide support for the achievement of functional body position or proper balance that has been prescribed by a medical professional as long as the resident can easily remove the device.
- 6. A manual restraint, defined as a hands-on physical means that restricts, immobilizes or reduces a resident’s ability to move arms, legs, head or other body parts freely, is prohibited. A manual restraint does not include prompting, escorting or guiding a resident to assist in the ADLs or IADLs.

Description of Violation

Resident [REDACTED] was prescribed the following medications to be administered on the evening of [REDACTED] between 7:00 p.m. 10:00 p.m.: [REDACTED] 1 tablet twice daily for [REDACTED] [REDACTED] 1 tablet twice daily for [REDACTED] [REDACTED] tablet twice daily [REDACTED] for [REDACTED] and [REDACTED] 1 tablet twice daily for pain. After resident [REDACTED] repeated refusal to take medication despite direct care staff person A’s multiple attempts and approaches, staff person A administered resident [REDACTED] medication by the following method. At approximately 8:30 p.m., staff person A, reclined resident [REDACTED] chair as far back as it could be reclined and then used a noxious stimuli method and pinched this residents nose until the resident opened [REDACTED] mouth long enough for the medication to be inserted. Staff person A stated this technique “stops residents breathing outside of their nose just long enough for them to open their mouth”. At the time resident [REDACTED] opened [REDACTED] mouth, staff person A administered the prescribed medications, together in crushed form, on one spoon containing the crushed medications and a pudding mixture. Both staff person A and witnesses stated that the resident [REDACTED] yelled “how dare you?” and was visibly upset immediately after staff person A administered the medications in this manor.

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Action Plan: The PCHA scheduled care staff training on 04/08/25 2600.202 Prohibitions The care staff will have until 4/30/25 to make up training if not available. (Documentation will be kept)

Ongoing Compliance: Regulation Code 2600.202 will be reviewed by all new employees upon hire. It will be added to the new hire packet starting on 04/07/25. Please see attached form for new hires to review and sign (Documentation shall be kept)

Licensee's Proposed Overall Completion Date: 04/28/2025

Implemented [REDACTED] 04/15/2025)