

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

March 19, 2025

[REDACTED]
NEW HOPE GRACIOUS SENIOR COMMUNITY
[REDACTED]

RE: NEW HOPE GRACIOUS PERSONAL
CARE
300 UNION AVENUE
AVALON, PA, 15202
LICENSE/COC#: 43210

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/03/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: NEW HOPE GRACIOUS PERSONAL CARE License #: 43210 License Expiration: 08/23/2025
Address: 300 UNION AVENUE, AVALON, PA 15202
County: ALLEGHENY Region: WESTERN

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: NEW HOPE GRACIOUS SENIOR COMMUNITY
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: 72 Waking Staff: 54

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 03/03/2025

Inspection Dates and Department Representative

03/03/2025 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 85 Residents Served: 61

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 8

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 60
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 11 Have Physical Disability: 0

Inspections / Reviews

03/03/2025 Partial

Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 03/13/2025

03/11/2025 - POC Submission

Submitted By: [Redacted] Date Submitted: 03/19/2025
Reviewer: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 03/17/2025

Inspections / Reviews (*continued*)

03/17/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 03/19/2025

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 03/18/2025

03/19/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/19/2025

Reviewer: [REDACTED]

Follow Up Type: Not Required

121a - Unobstructed Egress

1. Requirements

2600.

121.a. Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.

Description of Violation

At 9:50am, the exit door next to bedroom A required excessive force by an agent of the Department to open the door due to the bottom of the door rubbing against the metal plate at the bottom of the door frame.

At 10:01am, a mattress and 2 wheelchairs were present in front of the exit door next to bedroom [REDACTED], blocking this egress.

Plan of Correction**Accept ([REDACTED] 03/17/2025)**

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on [REDACTED] by the Maintenance Director to exit door next to bedroom A to correct the deficiency that the door required excessive force to open the door due to the bottom of the door rubbing against the metal plate at the bottom of the door. The maintenance director removed the existing door sweep and replaced it with a new door sweep of the correct height which corrected the issue of the door rubbing against the metal plate and requiring the door to be opened with excess force. The maintenance director immediately removed the mattress and 2 wheelchairs that were in front of the exit door next to bedroom [REDACTED] blocking the egress.

To enhance the currently compliant operations, on [REDACTED] the Administrator conducted an audit on all exit doors to ensure they opened without excessive force and no items were blocking the egress. No other exit doors were out of compliance, with a completion date of [REDACTED]. The administrator or designee will educate staff on regulation 2600.121.a. Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed to be completed by 3/18/2025. Documentation of the staff education will be kept in accordance with 2600.65i, with a completion date of 03/18/2025.

Effective 03/04/2025 the Maintenance Director or designee will perform weekly checks through 06/03/2025 and then monthly thereafter, which will include inspection of all stairways, hallways, doorways, passageways and egress routes from rooms and from the building are unlocked and unobstructed to maintain ongoing compliance with ensuring stairways, hallways, doorways, passageways and egress routes from rooms and from the building are unlocked and unobstructed. Any deficiencies will be corrected immediately, and findings will be documented and reported to the Administrator for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: 03/18/2025

Implemented ([REDACTED] - 03/19/2025)