

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

March 31, 2025

[REDACTED]  
MENTAL HEALTH ASSOCIATION OF WASHINGTON COUNTY  
[REDACTED]  
[REDACTED]

RE: M.H.A. ENHANCED PERSONAL CARE  
HOME  
200 SPRING STREET  
BENTLEYVILLE, PA, 15314  
LICENSE/COC#: 42415

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/18/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: M.H.A. ENHANCED PERSONAL CARE HOME License #: 42415 License Expiration: 06/17/2025  
 Address: 200 SPRING STREET, BENTLEYVILLE, PA 15314  
 County: WASHINGTON Region: WESTERN

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: MENTAL HEALTH ASSOCIATION OF WASHINGTON COUNTY  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: C-2 LP Date: 04/20/2006 Issued By: Labor and Industry

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 12 Waking Staff: 9

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Complaint Exit Conference Date: 02/20/2025

**Inspection Dates and Department Representative**

02/18/2025 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 12 Residents Served: 12  
 Secured Dementia Care Unit  
 In Home: No Area: Capacity: Residents Served:  
 Hospice  
 Current Residents: 0  
 Number of Residents Who:  
 Receive Supplemental Security Income: 12 Are 60 Years of Age or Older: 10  
 Diagnosed with Mental Illness: 12 Diagnosed with Intellectual Disability: 1  
 Have Mobility Need: 0 Have Physical Disability: 0

**Inspections / Reviews**

02/18/2025 Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 03/07/2025

03/06/2025 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 03/25/2025  
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 03/12/2025

Inspections / Reviews *(continued)*

03/07/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 03/25/2025

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 03/27/2025

03/31/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/25/2025

Reviewer: [REDACTED]

Follow Up Type: Not Required

18 - Compliance With Laws

1. Requirements

2600.

18. Applicable Health and Safety Laws - A home shall comply with applicable Federal, State and local laws, ordinances and regulations.

Description of Violation

The Adult Protective Services Act 70 of 2010 requires an employee or an administrator who has reasonable cause to suspect that a resident is a victim of abuse or neglect to immediately make an oral report to the local contracted provider of protective services agency. On [redacted], resident [redacted] reported to staff person B an allegation of verbal and emotional abuse involving staff person A towards resident [redacted]. However, the incident was not reported to the local contracted provider of protective services agency until [redacted] at 12:45 PM.

Plan of Correction

Directed ([redacted] - 03/07/2025)

All staff will be retrained on the Adult Protective Services Act 70 of 2010, in order to comply with applicable Federal, State and local laws, ordinances and regulations. The training will be conducted by Administrator and Assistant Administrator utilizing our binder put together from the mandatory abuse reporting training from DHS. This will be completed as a whole during a staff meeting on 3/25/25. This will be documented in our meeting minutes and there will be a staff sign in sheet. It is also required that all staff complete the training, yearly. In order to ensure future compliance, a checklist will be created so that each allegation is listed with a checklist of "what to do next" that must be initialed and dated. These checklists will be reviewed by the administrator or assistant administrator for timeliness. (DIRECTED: The new checklist shall be implemented on 3/12/25. All staff persons who will be responsible for completing the checklist shall be educated by the administrator on the new checklist by 3/12/25. Documentation of the staff education shall be kept. [redacted] 3/7/25)

DIRECTED: Beginning on 3/12/25: A designated staff person shall review all internal incidents daily to ensure all abuse allegations are immediately reported to the local contracted provider of protective services agency in accordance with The Adult Protective Services Act 70 of 2010. LM 3/7/25

Proposed Overall Completion Date: 03/27/2025

Directed Completion Date: 03/25/2025

Implemented ([redacted] - 03/31/2025)

227d - Support Plan Medical/Dental

2. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident [redacted] most recent medical evaluation, dated [redacted], includes a diagnoses of unstable gait and use of a walker/rollator; however, this is not indicated on resident [redacted] most recent support plan, dated [redacted].

## 227d - Support Plan Medical/Dental (continued)

**Plan of Correction****Directed** [REDACTED] - 03/07/2025)

Resident [REDACTED] support plan was corrected at the time of the site visit. Assistant Administrator and Administrator will be sure to review all medical evaluations and ensure that all pertinent information is included in the support plans. Medical Evaluations will be reviewed while completing resident support plans. All resident support plans will be reviewed by Assistant Administrator for accuracy and completeness by 3/27/25. Assistant Administrator will review all updated ME's the week in which they occur, utilizing a tracking sheet to sign off when reviewed and compare to existing support plan to update for any changes. (DIRECTED: The assistant administrator reviews shall begin on 3/10/25. [REDACTED] 3/7/25).

Proposed Overall Completion Date: 03/27/2025

Directed Completion Date: 03/27/2025

**Implemented** [REDACTED] 03/31/2025)