

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

April 9, 2025

[REDACTED]
DEVONHOUSE SENIOR LIVING LLC
[REDACTED]

RE: DEVONHOUSE SENIOR LIVING
1930 BEVIN DRIVE
ALLENTOWN, PA, 18103
LICENSE/COC#: 23115

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/07/2025, 02/11/2025, 02/18/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *DEVONHOUSE SENIOR LIVING* License #: *23115* License Expiration: *11/09/2025*
 Address: *1930 BEVIN DRIVE, ALLENTOWN, PA 18103*
 County: *LEHIGH* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *DEVONHOUSE SENIOR LIVING LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *10/20/1989* Issued By: *L & I*
 Type: *I-1* Date: *01/08/2008* Issued By: *Salisbury Twp*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *78* Waking Staff: *59*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *02/18/2025*

Inspection Dates and Department Representative

02/07/2025 - On-Site: [REDACTED]
 02/11/2025 - Off-Site: [REDACTED]
 02/18/2025 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *100* Residents Served: *62*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *8*

Number of Residents Who:
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *62*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *16* Have Physical Disability: *2*

Inspections / Reviews

02/07/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *03/10/2025*

Inspections / Reviews (*continued*)

03/14/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 03/19/2025

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 03/20/2025

04/09/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/19/2025

Reviewer: [REDACTED]

Follow Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Resident [REDACTED] is partially paralyzed and needs total assistance as noted in the resident's Resident Assessment Support Plan dated [REDACTED]. Resident [REDACTED] reported to staff of the home that Staff member A made the resident uncomfortable due to the staff member's frequent use of vulgar language in the home, and noted feeling like the staff member frequently used a taunting tone when providing care. On the weekend of [REDACTED], Staff member A was overheard by Staff Member B referring to Resident [REDACTED] as acting like a dog while the [REDACTED] staff members were walking into the resident's room to provide care as the resident yelling out for help. Staff member B reported that Staff member A's statements were heard by the resident. Resident [REDACTED] reported Staff Member A stated the resident "was not going to get away with being crippled," noted feeling scared of staff member A, and expressed not feeling safe in the home while the staff member was working. Resident [REDACTED] reported that Staff Member A was extremely rough while providing care and hit the resident in the ribs, side, genital and legs while working with the resident.

Plan of Correction**Accept [REDACTED] - 03/14/2025)**

DevonHouse will give an in-service on the Older Adults Protective Service Act. The in-service will include, but will not be limited to, the correct way to speak to a resident, how to create a safe environment for the resident and how rough care is unacceptable in any situation. Executive Director or designee will be responsible for in-service. In-service will be completed by 3/17/2025. DevonHouse will give an in-service on Caregiver burnout and how to recognize it. The Executive Director or designee will be responsible for in-service. In-service will be complete by 3/17/2025. Executive Director or designee will be responsible for ongoing compliance. Staff member A was released from service.

Licensee's Proposed Overall Completion Date: 03/17/2025

Implemented ([REDACTED] - 04/09/2025)