

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

March 24, 2025

[REDACTED]
2830 CAROL RD OPCO LLC
[REDACTED]

RE: AMOROSO WELLNESS AT YORK
2830 CAROL ROAD
YORK, PA, 17402
LICENSE/COC#: 33779

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/05/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: AMOROSO WELLNESS AT YORK **License #:** 33779 **License Expiration:** 06/03/2025
Address: 2830 CAROL ROAD, YORK, PA 17402
County: YORK **Region:** CENTRAL

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: 2830 CAROL RD OPCO LLC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-1 **Date:** 02/07/2022 **Issued By:** Springett bury Township

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 148 **Waking Staff:** 111

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:** 0
Reason: Complaint, Incident **Exit Conference Date:** 02/05/2025

Inspection Dates and Department Representative

02/05/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 125 **Residents Served:** 102

Secured Dementia Care Unit

In Home: Yes **Area:** Aria **Capacity:** 20 **Residents Served:** 17

Hospice

Current Residents: 17

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 102
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 46 **Have Physical Disability:** 0

Inspections / Reviews

02/05/2025 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 02/28/2025

02/28/2025 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 03/21/2025
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 03/24/2025

Inspections / Reviews *(continued)*

03/24/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/21/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

16c Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department’s personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

The assessment and support plan, dated [REDACTED], for Resident [REDACTED] indicates the resident requires "attendance when outside the home" and "will wear a wander guard to assure safety". However, on [REDACTED] during the evening hours, staff found Resident [REDACTED] wandering the outside the perimeter of the home unsupervised and was not wearing [REDACTED] wander guard. The home did not report this incident to the Department.

Repeated Violation - [REDACTED], et al

Plan of Correction

Accept [REDACTED] 02/28/2025)

On [REDACTED] Incident regarding Resident [REDACTED] pertaining to 16.c. was reported to the department of health

On 02/21/2025 Director of Wellness conducted a training on 16.c. to all Staff

A training will be conducted by the Director of Wellness or designee monthly for two months regarding 16.c. to all staff starting on 02/20/2025 and end on 3/21/2025

Licensee's Proposed Overall Completion Date: 03/21/2025

Implemented [REDACTED] - 03/24/2025)

42b Abuse

3. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED] at approximately 2:30PM, Staff Member A observed Resident [REDACTED] grabbing Resident [REDACTED] left wrist. As a result of the incident, Resident [REDACTED] sustained bruising to [REDACTED] wrist.

Repeated Violation - [REDACTED], et al and [REDACTED] et al

Plan of Correction

Accept [REDACTED] 02/28/2025)

On 10/06/2024 incident regarding 42.b. was reported to the Department of Health as well as AAA.

Resident 3 is currently bed and chair bound. Seen by NP on 02/19/2025, received an order to continue end of life care

A training on abuse will be conducted monthly for two months starting on 02/21/2025 and end on 03/21/2025

Proposed Overall Completion Date: 03/21/2025

42b - Abuse (continued)

Licensee's Proposed Overall Completion Date: 03/21/2025

Implemented [REDACTED] - 03/24/2025)

225c - Additional Assessment

4. Requirements

2600.

225.c. The resident shall have additional assessments as follows:

3. At the request of the Department upon cause to believe that an update is required.

Description of Violation

Resident [REDACTED] current medical evaluation, dated [REDACTED] states resident is totally immobile. However, the resident's current assessment, dated [REDACTED], states the resident is moderately immobile and does not include a support plan to address the resident's total immobility.

Plan of Correction

Accept [REDACTED] - 02/28/2025)

On 02/21/2025 Executive Director conducted a training with the Director of Wellness on 225.c.

On 02/09/2025 an audit was completed by the Executive Director and that Director of Wellness

An audit regarding 225.c. will be completed monthly for two months, starting on 02/21/2025 and end on 03/21/2025

Licensee's Proposed Overall Completion Date: 03/21/2025

Implemented [REDACTED] - 03/24/2025)

228b - Discharge or Transfer

5. Requirements

2600.

228.b. If the home initiates a discharge or transfer of a resident, or if the legal entity chooses to close the home, the home shall provide a 30-day advance written notice to the resident, the resident's designated person and the referral agent citing the reasons for the discharge or transfer. This shall be stipulated in the resident-home contract. A 30-day advance written notice is not required if a delay in discharge or transfer would jeopardize the health, safety or well-being of the resident or others in the home, as certified by a physician or the Department. This may occur when the resident needs psychiatric or long-term care or is abused in the home, or the Department initiates closure of the home.

Description of Violation

On [REDACTED], the home discharged Resident [REDACTED]. However, the home did not provide the resident or the resident's designated person with a written 30-day notice.

Plan of Correction

Accept [REDACTED] - 02/28/2025)

On 02/07/2025 Executive Director was educated on the discharge procedure on page 156 of the RCG book regarding 228.b

If a discharge is warranted, Executive Director will reference page 156 of the RCG book regarding 228.b and follow it's procedure

228b Discharge or Transfer (continued)

Moving forward if a Resident's immediate discharge is warranted due the safety and wellbeing of themselves and or others Executive Director or designee will obtain documentation from a physician or the department. Otherwise, Executive Director shall follow the 30 day written notice procedure

Proposed Overall Completion Date: 02/26/2025

Licensee's Proposed Overall Completion Date: 02/26/2025

Implemented [REDACTED] - 03/24/2025)