

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

April 2, 2025

[REDACTED]
PITTSTON HEAVENLY MANOR INC
[REDACTED]

RE: PITTSTON HEAVENLY MANOR
51 NORTH MAIN STREET
PITTSTON, PA, 18640
LICENSE/COC#: 21869

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/23/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PITTSTON HEAVENLY MANOR License #: 21869 License Expiration: 12/01/2025
 Address: 51 NORTH MAIN STREET, PITTSTON, PA 18640
 County: LUZERNE Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: PITTSTON HEAVENLY MANOR INC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 05/10/1999 Issued By: PA Dept. L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 54 Waking Staff: 41

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 01/23/2025

Inspection Dates and Department Representative

01/23/2025 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 55 Residents Served: 54
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 54 Are 60 Years of Age or Older: 39
 Diagnosed with Mental Illness: 52 Diagnosed with Intellectual Disability: 6
 Have Mobility Need: 0 Have Physical Disability: 2

Inspections / Reviews

01/23/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 03/01/2025

03/06/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 03/25/2025
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 03/13/2025

Inspections / Reviews *(continued)*

03/14/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 03/25/2025

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 03/18/2025

04/02/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/25/2025

Reviewer: [REDACTED]

Follow Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED], at 10:00pm, Resident [REDACTED] approached staff and reported that their roommate Resident [REDACTED] pushed them down onto the chair in their room. Staff questioned Resident [REDACTED] and [REDACTED] stated they pushed Resident [REDACTED] for putting their chair in front of Resident [REDACTED] dresser. Resident [REDACTED] then reported that Resident [REDACTED] punched [REDACTED] left hand. Staff noted a large bruise on Resident [REDACTED] hand. Through staff and resident interviews, there is a history of arguments and behaviors between these two residents. Police and paramedics were notified. Both residents were sent to the hospital for evaluation.

Repeat Violation: [REDACTED]

Plan of Correction

Accepted [REDACTED] - 03/14/2025)

The violation occurred due to resident-to-resident altercation between resident [REDACTED] and Resident [REDACTED]. The administrator was notified on 1/14/2025 of the incident and responsible for the immediate fix to the situation. Resident [REDACTED] and Resident [REDACTED] both were given a 30-day notice on 01/14/2025 due to both being involved in the altercation and both hit each other. The date ending the 30-day notice is 02/14/2025. Unfortunately, Resident [REDACTED] guardian has not found placement at that time, continuing to look and resident [REDACTED] unable to find placement for [REDACTED] due to health and [REDACTED] behavioral problems. Residents were to have separate rooms and be moved from the current room they are in. Both resident [REDACTED] and resident [REDACTED] were attempted to move to another room and both refused to leave the room they currently reside in; due to resident rights I cannot make them, or other residents move from the rooms and none of the other female residents wanted to move from the room they were in to be roommates with either resident.

Resident [REDACTED] and Resident [REDACTED] both were seen by police due to incident and both instigating each other and physical on both residents' parts. The police issued citations for the incident and advised that there will be more citations if the situation arises again.

Resident [REDACTED] was seen by crisis agent on 01/14/2025 due to increase agitation continuing and upsetting the other residents. Refused to go to hospital to have hand checked and stated no pain in the hand on 01/14/2025. The 1/2hour checks continue with resident [REDACTED] and will continue until proper placement can occur for this resident.

Resident [REDACTED] states [REDACTED] is not leaving no matter what papers are served. The administrator will be responsible for checking with guardian regarding new placement for resident [REDACTED] and will start 1/2-hour checks with resident [REDACTED] until leaves facility. Assistant administrator will continue to fax applications weekly to facilities to see if a bed opens for discharge of resident [REDACTED]

Licensee's Proposed Overall Completion Date: 03/12/2025

Implemented [REDACTED] - 04/02/2025)

227d - Support Plan Medical/Dental

2. Requirements

2600.

227d - Support Plan Medical/Dental (continued)

227.d. Each home shall document in the resident’s support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident’s physician, physician’s assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

The Resident Assessment and Support Plan dated [REDACTED] for Resident [REDACTED] has not been updated to indicate an increase in behavioral problems with their roommate or the issuance of a thirty day notice due to their aggressive behavior.

Plan of Correction

Accept [REDACTED] - 03/14/2025)

The resident's chart was not updated for the increase in aggressive behaviors. The administrator updated the chart on 01/24/2025 to reflect the new behaviors. The assistant administrator will update per occurrence. The administrator will check monthly to make sure all documentation is done properly and correctly. The administrator will check the RASPS 2nd week of every month to ensure that all information is documented and corrected.

Licensee's Proposed Overall Completion Date: 03/12/2025

Implemented [REDACTED] - 04/02/2025)