

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

February 28, 2025

[REDACTED]
ALWAYS ON CARE LLC
[REDACTED]

RE: ALWAYS ON CARE
600 NORTH LAUREL STREET
HAZELTON, PA, 18201
LICENSE/COC#: 23006

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/15/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ALWAYS ON CARE License #: 23006 License Expiration: 06/03/2025
 Address: 600 NORTH LAUREL STREET, HAZELTON, PA 18201
 County: LUZERNE Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: ALWAYS ON CARE LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-1 Date: 04/22/2010 Issued By: L&I

Staffing Hours

Resident Support Staff: Total Daily Staff: 22 Waking Staff: 17

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 01/15/2025

Inspection Dates and Department Representative

01/15/2025 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 26 Residents Served: 22

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 17 Are 60 Years of Age or Older: 20
 Diagnosed with Mental Illness: 13 Diagnosed with Intellectual Disability: 3
 Have Mobility Need: 0 Have Physical Disability: 3

Inspections / Reviews

01/15/2025 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 02/07/2025

02/11/2025 - POC Submission

Submitted By: [REDACTED] Date Submitted: 02/25/2025
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 02/18/2025

Inspections / Reviews *(continued)*

02/18/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/25/2025

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 02/25/2025

02/28/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/25/2025

Reviewer: [REDACTED]

Follow Up Type: Not Required

89a - Water Pressure**1. Requirements**

2600.

89.a. The home must have hot and cold water under pressure in each bathroom, kitchen and laundry area to accommodate the needs of the residents in the home.

Description of Violation

On [REDACTED] at 9:15am, the hot water temperature in the building was measured between 88 and 91 degrees throughout the home, which does not ensure comfortable bathing temperatures.

Plan of Correction

Accept [REDACTED] - 02/18/2025)

The administrator increased the water temperature on the water heater to meet compliant temperatures throughout the home on 1/15/25. The administrator will complete weekly checks throughout the home with a water thermometer to ensure compliance of this regulation from 1/19/25 - 2/28/25. The administrator will keep the documented checklist if the Department requests it.

Licensee's Proposed Overall Completion Date: 02/28/2025

Implemented [REDACTED] 02/28/2025)