

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

April 1, 2025

[REDACTED]
HEATHER GLEN SENIOR LIVING LLC
[REDACTED]

RE: HEATHER GLEN SENIOR LIVING
415 BLUE BARN ROAD
ALLENTOWN, PA, 18104
LICENSE/COC#: 22682

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/15/2025, 02/18/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HEATHER GLEN SENIOR LIVING License #: 22682 License Expiration: 01/29/2023
 Address: 415 BLUE BARN ROAD, ALLENTOWN, PA 18104
 County: LEHIGH Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: HEATHER GLEN SENIOR LIVING LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 135 Waking Staff: 101

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 02/18/2025

Inspection Dates and Department Representative

01/15/2025 - On-Site: [REDACTED]
 02/18/2025 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 120 Residents Served: 96

Secured Dementia Care Unit
 In Home: Yes Area: Memory Care Capacity: 48 Residents Served: 38

Hospice
 Current Residents: 8

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 96
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 39 Have Physical Disability: 0

Inspections / Reviews

01/15/2025 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 03/10/2025

03/14/2025 - POC Submission

Submitted By: [REDACTED] Date Submitted: 03/17/2025
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 03/18/2025

Inspections / Reviews *(continued)*

04/01/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/17/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

225c - Additional Assessment

1. Requirements

2600.

225.c. The resident shall have additional assessments as follows:

- 2. If the condition of the resident significantly changes prior to the annual assessment.

Description of Violation

Through staff interviews, it was discovered that Resident [redacted] exhibited behaviors of agitation when [redacted] room and personal space is invaded. Staff interviews also indicate the resident could get verbally aggressive when [redacted] space was invaded. The Resident Assessment and Support Plan (RASP) dated [redacted] does not indicate these behaviors or how the facility will meet the resident's needs.

Plan of Correction

Accept [redacted] - 03/14/2025)

In response to the violation on [redacted] by the Pennsylvania Bureau of Human Service Licensing, Resident [redacted] moved out of the community on [redacted].

To enhance the currently compliant operations, on 03/12/2025 the Executive Director and Director of Wellness will conduct a training with all care staff to reeducate on behavior reporting and the behavior log, with a completion date of 03/14/2025.

Effective 03/14/2025 the Director of Wellness will perform bi-weekly audits of the behavior log through 05/30/2025 to maintain ongoing compliance with ensuring each resident has additional assessments, including if the condition of the resident significantly changes prior to the annual assessment. Any deficiencies will be corrected immediately, and findings will be documented and reported to the Executive Director for further review and continuous improvement.

Licensee's Proposed Overall Completion Date: 05/30/2025

Implemented [redacted] - 04/01/2025)