

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

January 29, 2025

[REDACTED]  
PRESBYTERIAN SENIOR CARE INC  
[REDACTED]  
[REDACTED]

RE: WESTMINSTER PLACE OF  
OAKMONT  
1215 HULTON ROAD  
OAKMONT, PA, 15139  
LICENSE/COC#: 42962

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/08/2025, 01/10/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

**Name:** WESTMINSTER PLACE OF OAKMONT      **License #:** 42962      **License Expiration:** 06/30/2025  
**Address:** 1215 HULTON ROAD, OAKMONT, PA 15139  
**County:** ALLEGHENY      **Region:** WESTERN

## Administrator

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

## Legal Entity

**Name:** PRESBYTERIAN SENIOR CARE INC  
**Address:** [REDACTED]  
**Phone:** [REDACTED]      **Email:** [REDACTED]

## Certificate(s) of Occupancy

**Type:** I-2      **Date:** 07/07/2015      **Issued By:** Borough of Oakmont  
**Type:** I-1      **Date:** 12/09/2001      **Issued By:** Borough of Oakmont

## Staffing Hours

**Resident Support Staff:** 0      **Total Daily Staff:** 83      **Waking Staff:** 62

## Inspection Information

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Incident      **Exit Conference Date:** 01/10/2025

## Inspection Dates and Department Representative

01/08/2025 - On-Site: [REDACTED]  
01/10/2025 - Off-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

**License Capacity:** 100      **Residents Served:** 71

## Secured Dementia Care Unit

**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**

## Hospice

**Current Residents:** 7

## Number of Residents Who:

**Receive Supplemental Security Income:** 1      **Are 60 Years of Age or Older:** 71  
**Diagnosed with Mental Illness:** 2      **Diagnosed with Intellectual Disability:** 0  
**Have Mobility Need:** 12      **Have Physical Disability:** 0

## Inspections / Reviews

01/08/2025 Partial

**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 01/27/2025

Inspections / Reviews *(continued)*

01/27/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/27/2025

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 01/31/2025

01/29/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/27/2025

Reviewer: [REDACTED]

Follow Up Type: Not Required

42b Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

The assessment for resident [REDACTED], dated [REDACTED], indicates the resident needs some physical assistance with toileting. The resident's support plan, also dated [REDACTED], indicates and that staff will walk the resident to and from the bathroom as needed. The resident also has a hearing impairment and uses hearing aids, and relies upon a call bell pendant to summon staff for assistance.

On [REDACTED] at approximately 6:40 a.m., resident [REDACTED] pushed [REDACTED] call bell pendant to alert staff of assistance needed in transferring off the commode and back to bed. The resident was not wearing [REDACTED] hearing aids. Staff person A responded to the call bell and, went into the bathroom while the resident was still on the commode. Staff person A aggressively grabbed the resident's pendant and said to the resident that now [REDACTED] can't go anywhere. The staff person left the room with the pendant. Staff person A indicated [REDACTED] did not give the pendant back to the resident because [REDACTED] was irritated with and needed time to "cool off." The resident was without out the call bell for approximately 45 minutes, until another staff person returned it. Resident [REDACTED] felt intimidated by staff person A's actions and felt unsafe without access to [REDACTED] to [REDACTED] call bell pendant.

Plan of Correction

Accept [REDACTED] - 01/27/2025)

All team members including Staff person A, have completed their annual training on resident rights and abuse for 2024. Upon discovery of allegation, Staff person A was immediately removed from the schedule. [REDACTED] employment has been terminated as defined in the investigation and subsequent action of the Abuse policy for personal care. (exhibit 1- abuse policy) Follow up with Resident [REDACTED] noted no new concerns, as [REDACTED] reports feeling safe and that staff is responsive to calls. (Exhibit 5- Resident interview report)

On 1/10/25, The assistant administrator conducted staff meetings, providing information regarding resident rights and shared examples/types of resident abuse and neglect. (exhibit 2- fact sheets) Emphasis on call bell use and response was discussed. All team members to complete education retraining on abuse and resident rights by 1/21/25. (exhibit 3- signature sheets)

In addition, Social services coordinator conducts annual education regarding resident rights with residents at monthly resident relations meetings including the process for reporting concerns. (Exhibit 4- resident relations minutes) Council minutes include opportunities for improvement and are reviewed at monthly quality management meetings.

To monitor and report any concerns, Social Services will conduct weekly random resident interviews on each neighborhood x 4 weeks to ensure residents needs are being met and that they feel safe and free from abuse. Findings will be documented and forwarded to the Administrator for review for any additional recommendations at the monthly Quality Management meetings. (Exhibit 5- Resident Interview report)

Licensee's Proposed Overall Completion Date: 01/27/2025

Implemented [REDACTED] - 01/29/2025)