Department of Human Services
Office of Children, Youth and Families

Licensing Inspection Summary - Public

55 PA.CODE CHAPTER 3800

January 8, 2025

[redacted], PRESIDENT
ABH PENNSYLVANIA CHILDREN'S SERVICES, INC.
[redacted]

RE: GLENLOCH RIGHT
101 GENUARDI CIRCLE
RIGHT SUITE
WEST CHESTER, PA, 19380
LICENSE/COC#: 15070

Dear [redacted]

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[redacted]

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *GLENLOCH RIGHT*
Address: *101 GENUARDI CIRCLE, WEST CHESTER, PA 19380*
County: *CHESTER*
License Number: *15070*
License Expiration: *09/01/2025*

Administrator

Name: [redacted]

Legal Entity

Name: *ABH PENNSYLVANIA CHILDREN'S SERVICES, INC.*
Address: [redacted]

Inspection Information

Start Date: *12/11/2024* **End Date**: *12/11/2024* **Type**: *Complaint* **Notice**: *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

The PA Department of Human Services (Department), Southeastern Regional Office of Children, Youth and Families investigated a complaint for Devereux Advanced Behavioral Health.

During the investigation, the Department discovered that the facility was in violation of PA Code 3800.32 B. There were no CPS investigations.

Inspections / Reviews

12/11/2024 Complaint

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *12/28/2024*

01/02/2025 - POC Submission

Reviewer: [redacted] **Follow Up Type**: *On site Verification* **Follow Up Date**: *01/10/2025*

01/02/2025 On site Verification

Submitted By: [redacted] **Date Submitted**: *12/27/2024*
Reviewer: [redacted] **Follow Up Type**: *Not Required*

3800.32 Specific Rights

1. Requirements

3800.32.b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

Description of Violation

On [redacted], child A was mistreated by staff member A, B, and C. Staff poured water on youth during multiple incidents. Another staff member inappropriately touched child while sleeping on the couch in a common area.

Plan of Correction ***Accept ([redacted] - 01/02/2025)***

Upon report of the mistreatment, Staff were placed on administrative leave pending result of investigation, ChildLine notified, and further video review was initiated by Devereux.
A staff meeting was held on 11.20.2024 with all staff on the Glenloch Right unit and Devereux procedures were reviewed: Devereux Policy 306 – Interrupting & Reporting Inappropriate Interactions and Devereux Procedure 215 – Abuse and Neglect of an Individual. Additionally, the clinical team retrained all staff on the unit on Child A's Behavior Support Plan.
The Program Administrator, Program Manager, Clinical Supervisor and Treatment Manager will conduct unannounced weekly walkthroughs to ensure individuals are being treated with dignity and respect, as well as compliance with all Devereux procedures. Remote video surveillance reviews of the milieu will be done by the Program Administrator to observe for compliance. Findings will be documented on the video review form and any areas of concern will be immediately addressed through progressive disciplinary actions

Licensee's Proposed Overall Completion Date: *12/27/2024*

On-site Verification ***Implemented ([redacted] - 01/08/2025)***

HSPER confirmed with agency that the POC was implemented.