

Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

January 8, 2025

[REDACTED], CEO
MELMARK, INC.
2600 WAYLAND ROAD
BERWYN, PA, 19312

RE: MELMARK SCHOEMAKER RTF
2600 WAYLAND ROAD
BERWYN, PA, 19312
LICENSE/COC#: 13794

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: MELMARK - SCHOEMAKER RTF

License Number: 13794

Address: 2600 WAYLAND ROAD, BERWYN, PA 19312

License Expiration: 04/16/2025

County: DELAWARE

Administrator

Name: [REDACTED]

Legal Entity

Name: MELMARK, INC.

Address: [REDACTED]

Inspection Information

Start Date: 10/16/2024

End Date: 10/16/2024

Type: Complaint

Notice: Announced Visit

Inspector(s): [REDACTED]

Inspection Narrative

A complaint was received in reference to child A being threatened by staff A and B with a belt and a shoe to get the child to comply.

Inspections / Reviews

10/16/2024 Complaint

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 12/12/2024

12/23/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 12/23/2024

[REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 12/30/2024

01/02/2025 - POC Submission

Reviewer: [REDACTED]

Follow Up Type: On site Verification

Follow Up Date: 02/06/2025

01/02/2025 On site Verification

Submitted By: [REDACTED]

Date Submitted: 12/23/2024

Reviewer: [REDACTED]

Follow Up Type: Not Required

3800.32 Specific Rights**1. Requirements**

3800.32.b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

Description of Violation

On [REDACTED], child A was threatened by staff member A with a belt to get [REDACTED] to comply, and child A was also threatened by staff member B with a shoe to get [REDACTED] to comply.

Plan of Correction

Accept [REDACTED] - 12/27/2024)

The incident happened as a result of staff not adhering to the Melmark standards of care, behavioral support plan and CPI training.

- *A team meeting was held on 11/18/2024 to review the corrective action process, code of conduct and work performance standards with all Shoemaker staff.*
 - *Responsible party: assistant program managers.*
- *Monthly policy reviews will be conducted related the health and safety standards.*
 - *Responsible party: program manager and assistance program managers*
- *Retraining on BSP will be completed.*
 - *Responsible party: Assistant Director*
- *Feedback tools will be used monthly to confirm BSP and Level of Support plans are being followed.*
 - *Responsible party: program director and assistant director*
- *Staff will be trained in Crisis Prevention & Intervention curriculum*
 - *This is initially conducted during the on-boarding process and then annually.*
 - *Responsible party: training department.*

Licensee's Proposed Overall Completion Date: 12/27/2024

On-site Verification

Implemented [REDACTED] - 01/08/2025)

Monthly policy reviews will be conducted related the health and safety standards there will be a documentation on site for review.