

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

January 22, 2025

[REDACTED]
LUTHERAN SENIOR SERVICES EAST
[REDACTED]

RE: CUMBERLAND CROSSINGS
RETIREMENT COMMUNITY
1 LONGSDORF WAY, A,B & C
WINGS
CARLISLE, PA, 17015
LICENSE/COC#: 31731

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/07/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: CUMBERLAND CROSSINGS RETIREMENT COMMUNITY **License #:** 31731 **License Expiration:** 07/16/2025
Address: 1 LONGSDORF WAY, A,B & C WINGS, CARLISLE, PA 17015
County: CUMBERLAND **Region:** CENTRAL

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: LUTHERAN SENIOR SERVICES EAST
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 10/31/1991 **Issued By:** Labor and Industry

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 59 **Waking Staff:** 44

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 01/07/2025

Inspection Dates and Department Representative

01/07/2025 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information			
License Capacity: 59	Residents Served: 44		
Secured Dementia Care Unit			
In Home: No	Area:	Capacity:	Residents Served:
Hospice			
Current Residents: 4			
Number of Residents Who:			
Receive Supplemental Security Income: 0	Are 60 Years of Age or Older: 44		
Diagnosed with Mental Illness: 2	Diagnosed with Intellectual Disability: 1		
Have Mobility Need: 15	Have Physical Disability: 2		

Inspections / Reviews

01/07/2025 Partial
Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 01/18/2025

01/10/2025 - POC Submission
Submitted By: [REDACTED] **Date Submitted:** 01/17/2025
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 01/20/2025

Inspections / Reviews *(continued)*

01/22/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/17/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

171b4 - Staff Training

1. Requirements

2600.

171.b. The following requirements apply whenever staff persons or volunteers of the home provide transportation for the resident:

- 4. At least one staff member transporting or accompanying the residents shall have completed the initial new hire direct care staff person training as specified in § 2600.65 (relating to direct care staff training and orientation).

Description of Violation

On [redacted] and [redacted], Staff A transported residents to medical appointments with no other staff present, however, Staff A has not completed the Department-approved direct care training course.

Plan of Correction

Accept [redacted] - 01/10/2025)

Corrective Actions

- 1. All personal care resident's transportation has been reassigned to staff members who have completed the required training until direct care training course is completed.
- 2. Staff A will be enrolled in and complete the Department-approved direct care training course by 1/8/25.
- 3. Education provided by executive Director to PCHA and HR on the steps to enroll into direct care training course. Instructions printed and placed in binder.
- 4. A review of all current staff files is being conducted to verify compliance with the training requirements for direct care staff. Any staff found to be non-compliant will also be enrolled in the required training immediately.
- 5. The administrator or designee will conduct audits for each new hire moving forward to ensure that direct care training course was completed.
- 6. Results of audits will be reviewed at QAPI.

Licensee's Proposed Overall Completion Date: 01/15/2025

Implemented [redacted] - 01/22/2025)