

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

April 24, 2025

[REDACTED]
SNH PENN TENANT LLC

[REDACTED]
C/O INTEGRACARE CORP
[REDACTED]

RE: GLEN MILLS SENIOR LIVING
242 BALTIMORE PIKE
GLEN MILLS, PA, 19342
LICENSE/COC#: 14511

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/07/2025 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: GLEN MILLS SENIOR LIVING License #: 14511 License Expiration: 06/23/2025
 Address: 242 BALTIMORE PIKE, GLEN MILLS, PA 19342
 County: DELAWARE Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: SNH PENN TENANT LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 11/20/2020 Issued By: CWOPA

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 68 Waking Staff: 51

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Fine Exit Conference Date: 01/07/2025

Inspection Dates and Department Representative

01/07/2025 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 100 Residents Served: 42
 Secured Dementia Care Unit
 In Home: Yes Area: Life Stories Capacity: 22 Residents Served: 6
 Hospice
 Current Residents: 8
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 42
 Diagnosed with Mental Illness: 17 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 26 Have Physical Disability: 1

Inspections / Reviews

01/07/2025 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 01/24/2025

01/29/2025 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 03/03/2025
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 02/03/2025

Inspections / Reviews *(continued)*

02/04/2025 POC Submission

Submitted By: [REDACTED] Date Submitted: 03/03/2025

Reviewer: [REDACTED] Follow Up Type: Document Submission Follow Up Date: 03/03/2025

04/24/2025 Document Submission

Submitted By: [REDACTED] Date Submitted: 03/03/2025

Reviewer: [REDACTED] Follow Up Type: Not Required

183d - Prescription Current

1. Requirements

2600.

183.d. Only current prescription, OTC, sample and CAM for individuals living in the home may be kept in the home.

Description of Violation

On [redacted], [redacted], take one tablet by mouth twice daily morning, afternoon and two tablet by mouth at bedtime prescribed for Resident [redacted], was in the home's medication cart; however, the medication was discontinued on [redacted].

On [redacted], [redacted], apply to affected area of leg twice daily, prescribed for Resident [redacted], was in the home's medication cart; however, the medication was discontinued on [redacted].

Repeat Violation Date: [redacted] et al, [redacted] et al, [redacted]

Plan of Correction

Accept [redacted] 02/04/2025)

Executive Director has coordinated with the pharmacy for a medication audit and a medication cart audit training to be conducted with all med-techs on January 29. This training will include medication storage, medication administration, documentation, medication disposal, medication checks, MAR checks, stock check, and record keeping by February 10, 2025.

DON will counsel team members for medication cart errors pertaining to both administration, and documentation. Team members who continue to repeat errors will be removed off the cart and offered additional training.

Regional Nursing to conduct cart audits monthly beginning February to oversee compliance for the next 6 months.

Nursing team will continue to do cart audits weekly beginning February 3rd, the DON and Memory care Director will audit all cart audits on a weekly basis for the next 6 months.

Executive Director will monitor these audits which the DON will provide documentation for verification purposes.

Licensee's Proposed Overall Completion Date: 02/28/2025

Implemented [redacted] - 04/24/2025)

183e - Storing Medications

2. Requirements

2600.

183.e. Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.

Description of Violation

On [redacted] resident [redacted] take [redacted] by mouth every four hours as needed, was in the medication's cart. [redacted] pharmacy label has an expiration date of [redacted].

183e Storing Medications (continued)

On [redacted], resident [redacted], take [redacted] sublingually every two hours as needed, was in the medication's cart. [redacted] pharmacy label has an expiration date of [redacted].

Repeat Violation Date: [redacted]

Plan of Correction **Accept** [redacted] - 01/29/2025)

DON and Memory care director to perform a medication label audit on a weekly basis for 30 days beginning January 20, 2025 and then to be continued on a monthly basis for 90 days.

Pharmacy will be conducting a medication cart audit and training on January 29th that involves storage of medications.

Licensee's Proposed Overall Completion Date: 02/24/2025

Implemented ([redacted] - 04/24/2025)

185a - Implement Storage Procedures

3. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

Resident [redacted] is prescribed [redacted], take one Cap by mouth after each loose stool as needed. On [redacted] this medication(s) was not available in the home.

Resident [redacted] is prescribed [redacted], give 1/4 tab ([redacted]) by mouth twice daily as needed for anxiety in addition to [redacted] twice daily. On [redacted] this medication(s) was not available in the home.

Repeat Violation Date: [redacted] et al, [redacted]

Plan of Correction **Accept** [redacted] - 02/04/2025)

DON will conduct weekly cart audits beginning February 3, 2025 to ensure all medications are accessible in the home for the next 6 months.

Regional Nursing will conduct medication cart audits monthly beginning in February to ensure compliance for the next 6 months.

Pharmacy will conduct a medication cart audit beginning January for the next 6 months. Medication cart audit training to be facilitated with all med techs in regard to medications being in stock on January 29, 2025.

Licensee's Proposed Overall Completion Date: 02/28/2025

Implemented ([redacted] - 04/24/2025)

185a - Implement Storage Procedures (continued)

4. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

Resident [redacted] is prescribed a glucose check three times a day before meals and 1 time at bedtime.

- On [redacted] at 7:52, Resident [redacted] read [redacted], however the glucometer has a recorded number of [redacted]
- On [redacted] at 9:39pm, Resident [redacted] read [redacted] however the glucometer has a recorded number of [redacted].
- On [redacted] at 4:05pm, Resident [redacted] read [redacted] however the glucometer has a recorded number of [redacted]
- On [redacted] at 11:34am, Resident [redacted] read [redacted] however the glucometer has a recorded number of [redacted].

Plan of Correction

Accept [redacted] - 02/04/2025)

Education on sliding scale, parameters, and documentation to be facilitated with all med-techs by January 31, 2025, by Basirat.

DON will counsel and educate team members who documented in error for to prevent future documentation.

DON will check the MAR after every medication pass starting January 15 for weeks of January 20, & 27th. Afterwards a weekly MAR check will be conducted beginning the weeks of February 3 & 10th. A monthly MAR check will be conducted by DON, LPN supervisor and/or lead med-tech on a continual monthly basis.

Licensee's Proposed Overall Completion Date: 02/28/2025

Implemented ([redacted] - 04/24/2025)

187a - Medication Record

5. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

1. Resident's name.
2. Drug allergies.
3. Name of medication.
4. Strength.
5. Dosage form.
6. Dose.
7. Route of administration.
8. Frequency of administration.
9. Administration times.
10. Duration of therapy, if applicable.
11. Special precautions, if applicable.
12. Diagnosis or purpose for the medication, including pro re nata (PRN).
13. Date and time of medication administration.

187a - Medication Record (continued)

14. Name and initials of the staff person administering the medication.

Description of Violation

Resident [redacted] is prescribed [redacted] Supp., insert one suppository rectally daily as needed, and medication is present in the home. However, it is not included on resident [redacted]'s January 2025 medication administration record.

Repeat Violation Date: [redacted] et al, [redacted] et.

Plan of Correction

Accept [redacted] - 02/04/2025)

DON will complete a MAR audit every two weeks to ensure all medications that are prescribed are documented on the residents MAR beginning February 3, 2025, and will continue for the next 60 days.

Pharmacy will facilitate a medication cart audit training on medication records on January 29. Pharmacy will continue to do audits monthly beginning January for the next 6 months.

Licensee's Proposed Overall Completion Date: 02/28/2025

Implemented ([redacted] - 04/24/2025)

187d - Follow Prescriber's Orders

6. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident [redacted] is prescribed [redacted] subcutaneously before meals. However, resident [redacted] was not administered [redacted] on [redacted] at 4:30pm, with a note that states "held due to parameters" however, there are no listed parameters for holding this this medication for any reason.

Resident [redacted] is prescribed [redacted] every night at 9pm. However, resident [redacted] was not administered [redacted] on [redacted] at 9pm, with a note that states "held due to parameters" however, there are no listed parameters for holding this this medication for any reason.

Resident [redacted] is prescribed glucose check at 9am, 1pm and 5pm.

- On [redacted] the resident's 9am glucose check was completed at 7:52am.
- On [redacted], the resident's 9am glucose check was completed at 10:23am, and the resident's 1pm glucose check was completed at 11:35am.
- On [redacted], the resident's 1pm glucose check was completed at 11:34am.

Resident [redacted] is prescribed [redacted] instill one drop into both eyes every night at bedtime. However, this medication was not administered to resident [redacted] on [redacted] with a note that the medication was reordered, on [redacted] with a note indicating medication is "not due at this time", and [redacted] and [redacted] with a note indicating medication is "not due at this time". The medication was not administered on the dates listed because it was not available in the home beginning on [redacted].

Additionally, Resident [redacted] medication administration records for [redacted] instill one drop into both eyes every night at bedtime are initialed as administered for [redacted] and [redacted] however the

187d - Follow Prescriber's Orders (continued)

medication was not available in the home to have been administered on these dates.

Repeat Violation [redacted] et al, [redacted] et al, [redacted] et al.

Plan of Correction

Accept [redacted] - 02/04/2025)

DON will perform a MAR audit monthly beginning February 3, 2025 for the next 90 days.

Education on sliding scale and parameters to be facilitated with all med-techs by February 28, 2025 by DON.

DON will check the MAR after every medication pass starting February for the first 2 weeks. Afterwards a weekly MAR check will be conducted on the weeks of 17 & 24th. A monthly MAR check will be conducted by DON, LPN supervisor and/or lead med-tech on a monthly basis.

Licensee's Proposed Overall Completion Date: 02/28/2025

Implemented [redacted] - 04/24/2025)

188b - Medication Error Reporting

7. Requirements

2600.

188.b. A medication error shall be immediately reported to the resident, the resident's designated person and the prescriber.

Description of Violation

Resident [redacted] is prescribed [redacted] instill one drop into both eyes every night at bedtime. However, this medication was not administered to resident [redacted] on [redacted] with a note that the medication was reordered, on [redacted] with a note indicating medication is "not due at this time", and [redacted] and [redacted] with a note indicating medication is "not due at this time". The medication was not administered because it was not available in the home beginning on [redacted].

Additionally, Resident [redacted] Dec2024 and Jan 2025 medication administration records for [redacted] instill one drop into both eyes every night at bedtime are initialed as administered for [redacted] and [redacted], however the medication was not available in the home to have been administered on these dates.

These medication errors were not reported to the resident, the resident's designated person and the prescriber.

Repeat Violation Date: [redacted] et al, [redacted] et al.

Plan of Correction

Accept [redacted] - 02/04/2025)

DON and Memory care director will audit all medication cart audits on a weekly basis beginning February 3rd, 2025.

DON will provide training on medication error reporting to ensure compliance by February 28, 2025.

Med-techs will be educated on January 29th by Polaris pharmacy on standard procedures for performing effective cart audits. In addition, the pharmacy will be conducting a cart audit January 29, 2025 which will continue on a

188b - Medication Error Reporting (continued)

monthly basis beginning February for the next 6 months.

Licensee's Proposed Overall Completion Date: 02/28/2025

Implemented [REDACTED] - 04/24/2025)