

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

January 27, 2025

[REDACTED]
CA SENIOR MCCANDLESS OPERATOR LLC

[REDACTED]
Suite 100
[REDACTED]

RE: RIDGECREST PERSONAL CARE &
MEMORY CARE
8870 DUNCAN AVENUE
PITTSBURGH, PA, 15237
LICENSE/COC#: 45217

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/26/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: RIDGECREST PERSONAL CARE & MEMORY CARE License #: 45217 License Expiration: 09/15/2025
Address: 8870 DUNCAN AVENUE, PITTSBURGH, PA 15237
County: ALLEGHENY Region: WESTERN

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: CA SENIOR MCCANDLESS OPERATOR LLC
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: 203 Waking Staff: 152

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 12/27/2024

Inspection Dates and Department Representative

12/26/2024 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 211 Residents Served: 155

Secured Dementia Care Unit

In Home: Yes Area: 1st Floor Capacity: 35 Residents Served: 32

Hospice

Current Residents: 13

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 154
Diagnosed with Mental Illness: 5 Diagnosed with Intellectual Disability: 1
Have Mobility Need: 48 Have Physical Disability: 0

Inspections / Reviews

12/26/2024 Partial

Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 01/15/2025

01/14/2025 - POC Submission

Submitted By: [Redacted] Date Submitted: 01/24/2025
Reviewer: [Redacted] Follow-Up Type: Document Submission Follow-Up Date: 02/05/2025

Inspections / Reviews *(continued)*

01/27/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/24/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] at approximately 12:30am, direct care staff persons A and B entered resident [REDACTED] bedroom to provide toileting assistance to resident [REDACTED]. While toileting resident [REDACTED], direct care staff person A began arguing with resident [REDACTED] about the circumstances surrounding resident [REDACTED] fall that occurred during a recent fire drill. Direct care staff person A called resident [REDACTED] a "liar" and continued to argue with resident [REDACTED] in a disrespectful and undignified manner while assisting the resident back to bed. Resident [REDACTED] indicated the incident upset [REDACTED] and made [REDACTED] feel fearful.

Plan of Correction

Accept [REDACTED] - 01/14/2025)

1. Direct care staff person A was suspended pending investigation on 12/21/2024 and was termed on 12/24/2024.
2. Interviews with residents, to ensure they are being treated with dignity and respect, to be conducted by administrator or designee, will interview 5 residents 3 X per week for 2 weeks and 1 X per week for 2 weeks beginning 12/31/24
3. Documentation to be kept
4. Education will be provided to current staff by administrator or designee on treating residents with dignity and respect. Education will be complete by 2/5/2025.
5. Documentation to be kept
6. Results of audits will be reviewed in QMPI on 01/15/2025, for further discussion and recommendations.
7. Corrective action to be completed February 5, 2025

Proposed Overall Completion Date: 02/05/2025

Licensee's Proposed Overall Completion Date: 02/05/2025

Implemented [REDACTED] - 01/27/2025)

225a Assessment 15 Days

2. Requirements

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

Description of Violation

Resident [REDACTED] was admitted to the home on [REDACTED] however, resident [REDACTED] assessment was not completed until [REDACTED]

Plan of Correction

Accept [REDACTED] - 01/14/2025)

1. No residents were found to have been affected by this deficient practice
2. Audits to be completed by administrator or designee on residents admitted within the last 6 months to ensure initial assessments were completed within 15 days of admission. Beginning date August 1, 2024 through February

225a Assessment 15 Days (continued)

5, 2025.

3. Audits to be completed by administrator or designee on new admissions for a period of 2 months to ensure that initial assessments are being completed within 15 days of admission beginning 12/31/24.

4. Documentation to be kept

5. Education will be provided to HCD and AHCD by administrator or designee on regulation 2600.225.a to ensure compliance to be completed by 02/05/2025.

6. Documentation to be kept

7. Results of audits will be reviewed in QMPI on 01/05/2025 for further discussion and recommendations.

8. Corrective action to be completed February 5, 2025

Licensee's Proposed Overall Completion Date: 02/05/2025

Implemented [REDACTED] - 01/27/2025)