Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

December 13, 2024

[redacted], CORPORATE COMMUNICATIONS COORDINATOR
COMMUNITY SPECIALISTS CORPORATION
900 AGNEW ROAD
PITTSBURGH, PA, 15227

RE: NEW OUTLOOK ACADEMY
900 AGNEW ROAD, BLDG 2
PITTSBURGH, PA, 15227
LICENSE/COC#: 40165

Dear [redacted],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families licensing inspections on of the above facility, no regulatory citations have been identified as a result of this inspection.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]
Western Region Director

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *NEW OUTLOOK ACADEMY*
Address: *900 AGNEW ROAD, BLDG 2, PITTSBURGH, PA 15227*
County: *ALLEGHENY*
License Number: *40165*
License Expiration: *04/21/2025*

Administrator

Name: [redacted]

Legal Entity

Name: *COMMUNITY SPECIALISTS CORPORATION*
Address: *900 AGNEW ROAD, PITTSBURGH, PA, 15227*
Phone: [redacted]

Inspection Information

Start Date: *12/02/2024* **End Date**: *12/03/2024* **Type**: *Renewal* **Notice**: *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

The Department of Human Services Office of Children, Youth, and Families (Western Region) conducted an annual licensing inspection of New Outlook Academy on 12/2/2024 and 12/3/2024 for licensing year 4/21/2025 to 4/21/2026. During the inspection, the Department reviewed 10 percent of youth files (including discharged resident files, totaling 16) and 100 percent of the agency's personnel files, to include all employees who have direct contact with the youth. Overall file reviews supported compliance with state/federal laws and regulations and no violations were identified. A physical site inspection was completed, and there were no regulatory violations identified. Interviews with both youth and staff members were conducted. Youth comments included describing the program as safe and supportive. Youth have opportunities to participated in education and treatment activities. Staff members are supportive and caring. Staff member comments included feeling supported by leadership. Staff have opportunities to build healthy relationships with youth. Trauma informed trainings are beneficial. Staff feel safe in the program.

Inspections / Reviews

12/02/2024 Renewal

Lead Inspector: [redacted] **Follow-Up Type**: *Not Required*

NO DEFICIENCIES FOUND