

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 14, 2025

[REDACTED]
ARCADIA AT LIMERICK POINTE LLC

[REDACTED]
Suite 114
[REDACTED]

RE: ARCADIA AT LIMERICK POINTE
 51 WEST ARCADIA DRIVE
 LIMERICK, PA, 19468
 LICENSE/COC#: 14795

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/05/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ARCADIA AT LIMERICK POINTE **License #:** 14795 **License Expiration:** 05/18/2025
Address: 51 WEST ARCADIA DRIVE, LIMERICK, PA 19468
County: MONTGOMERY **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: ARCADIA AT LIMERICK POINTE LLC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 118 **Waking Staff:** 89

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint **Exit Conference Date:** 12/05/2024

Inspection Dates and Department Representative

12/05/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 122 **Residents Served:** 85

Secured Dementia Care Unit

In Home: Yes **Area:** 1st and 2nd Floors **Capacity:** 44 **Residents Served:** 33

Hospice

Current Residents: 6

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 85
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 33 **Have Physical Disability:** 0

Inspections / Reviews

12/05/2024 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 12/29/2024

01/06/2025 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 02/13/2025
Reviewer: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 01/11/2025

Inspections / Reviews *(continued)*

01/14/2025 POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/13/2025

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 02/01/2025

02/14/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/13/2025

Reviewer: [REDACTED]

Follow Up Type: Not Required

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On [REDACTED], the home's compressor that provides heat to the personal care bedrooms on the third and fourth floors stopped working. The home put in a work order and received a bid for this work on [REDACTED]. The home had to wait for a part to complete this work. The hvac team was on site on [REDACTED]. Residents requested space heaters because they were cold on the week of 12/1/24 to 12/5/24. The Administrator provided 22 space heaters to residents during this time period. On 12/5/24 Representatives of the Department measured the indoor temperatures on the third and fourth floor bedrooms to be between 68 degrees and 72 degrees. On 12/5/24 the outdoor temperature was a high of 41 degrees and a low of 27 degrees. The home should have enacted their emergency procedures after the request for the space heaters. The home did not report this incident to the department.

Plan of Correction

Accept [REDACTED] - 01/14/2025)

All reportable incidents will be reported initially to the regional office within the first 24 hours. The Director of Nursing and /or the Executive Director will send the initial report to the regional office during standard weekdays. During holidays and weekends staff are instructed to notify DON/ED to ensure compliance within reporting hours.

Director of Nursing will re-train all Department Head Directors by 1/17/25 on the steps in the completion of and the proper submission of reportable incident within 24 hours of the occurrence.

If the Director of Nursing is not available to submit the reportable incident the Executive Director will be responsible to do so.

An Environmental Temperature Management procedure has been created and will be followed in the event if a similar situation happens again. If indoor temperatures, in any areas used by the residents drop below 70 degrees F. when residents are present in the home, Executive Director will immediately submit a reportable incident and call Department of Human Services, the local Emergency Management Services and institute the heat loss emergency management plan.

Licensee's Proposed Overall Completion Date: 01/31/2025

Implemented ([REDACTED] - 02/14/2025)

95 - Furniture and Equipment

2. Requirements

2600.

95. Furniture and Equipment - Furniture and equipment must be in good repair, clean and free of hazards.

Description of Violation

In the beginning of [REDACTED] one of the home's HVAC compressor that provides heat to the bedrooms of the personal care residents on the 3rd and 4th floors was not functioning properly. The unit remains broken as of [REDACTED].

Plan of Correction

Accept ([REDACTED] - 01/06/2025)

On 10/25/2024 Arcadia's rooftop compressor on System #9, that provides heat to the third and fourth floor

95 - Furniture and Equipment (continued)

Personal Care apartments, stopped working. System #9 has two secondary compressors that were able to provide enough heat to maintain a temperature over 70 degrees. When the outside temperatures dropped to the mid-twenties overnight, some of the apartment temperatures dropped to 68 degrees.

On 10/25/2024 Energy Transfer Solutions was contacted to make the repair; however, the replacement compressor was out of stock. It was ordered immediately but was not expected to arrive until early December 2024. The part was received, and repair was scheduled for 12/5/2024. On 12/5/2024 Energy Transfer Solutions repaired the faulty compressor on System #9. The apartment temperatures have been monitored daily to ensure that the system is working properly, and the temperatures do not drop below 70 degrees.

Director of Maintenance or designee will be responsible for monitoring apartment temperatures. This daily monitoring will take place through the AC Smart system, the HVAC temperature monitoring software, and documented through 1/31/2025. Following the completion of daily checks, Director of Maintenance or designee will monitor the temperatures weekly.

An Environmental Temperature Procedure has been created and will be followed in the event that this issue occurs in the future. If temperatures in any of the apartments in the future fall below 70 degrees, Executive Director will immediately submit a reportable incident to Department of Human Services, Emergency Management Services and institute the heat loss emergency management procedures.

Licensee's Proposed Overall Completion Date: 01/31/2025

Implemented [REDACTED] - 02/14/2025)

127a - Portable Space Heaters**3. Requirements**

2600.

127.a. Portable space heaters are prohibited.

Description of Violation

On [REDACTED] multiple space heaters were observed in use in the home in resident bedrooms. Due to a malfunctioning heating system, the home provided 22 space heaters between 12/1/24 and 12/5/24. 10 space heaters were observed in use on the fourth floor, 10 space heaters were observed in use on the third floor, and 2 space heaters were observed in use on the second floor.

Plan of Correction

Accept [REDACTED] - 01/06/2025)

On the day of inspection 12/5/24, Licensing Inspector Denise Siniari reviewed 2600.127.a. with Executive Director.

Executive Director retrained Maintenance Director, Maintenance Supervisor, Housekeeping Supervisor, and Director of Nursing regarding portable space heaters being prohibited. The portable space heaters were removed from all apartments on 12/5/2024. Portable space heaters will be removed from the Personal Care community by 12/31/2024.

Director of Maintenance, Maintenance Supervisor or designee will be responsible to do another full audit of every apartment to ensure that all portable space heaters have been removed. This audit will be completed by 1/10/2025.

127a Portable Space Heaters (continued)

An Environmental Temperature Procedure has been created and will be followed in the event that this issue occurs in the future. If temperatures in any of the apartments in the future fall below 70 degrees, Executive Director will immediately submit a reportable incident to Department of Human Services, Emergency Management Services and institute the heat loss emergency management procedures.

Licensee's Proposed Overall Completion Date: 01/10/2025

Implemented [REDACTED] - 02/14/2025)