



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail mweisz@northwoodhcm.com
Sent via e-mail kpetterson@manatawnymanorpa.com
November 22, 2024

[REDACTED]

Sole Member
Manatawny AL Operating Company, LLC

[REDACTED]

[REDACTED]

RE: The Residences at Manatawny Village
30 Old Schuylkill Road
Pottstown, Pennsylvania 19465
License #: 14851

Dear [REDACTED]:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing (Department) review on August 13, 2024 and November 22, 2024 of the above facility, we have determined that your submitted plan of correction for the July 8, 2024 inspection is not fully implemented. Correction of these violations in accordance with the specified plan of correction is required. Continued compliance must be maintained.

Sincerely,

[REDACTED]

Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: THE RESIDENCES AT MANATAWNY VILLAGE **License #:** 14851 **License Expiration:** 12/18/2024
Address: 30 OLD SCHUYKILL ROAD, POTTSTOWN, PA 19465
County: CHESTER **Region:** SOUTHEAST

Administrator

Name: [REDACTED]

Legal Entity

Name: MANATAWNY AL OPERATING COMPANY LLC
Address: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 76 **Waking Staff:** 57

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Fine **Exit Conference Date:** 07/25/2024

Inspection Dates and Department Representative

07/08/2024 On Site: [REDACTED]
07/25/2024 On Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 124 **Residents Served:** 56

Secured Dementia Care Unit

In Home: Yes **Area:** Horizons **Capacity:** 24 **Residents Served:** 19

Hospice

Current Residents: 5

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 55
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 1
Have Mobility Need: 20 **Have Physical Disability:** 1

Inspections / Reviews

07/08/2024 - Partial

Lead Inspector: [REDACTED] **Follow Up Type:** POC Submission **Follow Up Date:** 08/08/2024

Inspections / Reviews *(continued)*

08/09/2024 POC Submission

Submitted By: [REDACTED] Date Submitted: 09/17/2024
Reviewer: [REDACTED] Follow Up Type: POC Submission Follow Up Date: 08/14/2024

08/13/2024 POC Submission

Submitted By: [REDACTED] Date Submitted: 09/17/2024
Reviewer: [REDACTED] Follow Up Type: Document Submission Follow Up Date: 09/16/2024

11/22/2024 Document Submission

Submitted By: [REDACTED] Date Submitted: 09/17/2024
Reviewer: [REDACTED] Follow Up Type: Exception

17 - Record Confidentiality

1. Requirements

2600.

17. Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

Description of Violation

On [redacted], at [redacted], the personal care medication cart were unlocked, unattended, and accessible.

On [redacted] the top of the blister card for Resident # 1 was left on top of the personal care medication cart unlocked, unattended, and accessible.

On [redacted] the narcotic count book was unlocked, unattended, and accessible.

Plan of Correction

Directed [redacted] - 08/13/2024)

On 7/8/2024 med tech was given an education on the spot on 2600. 17 by the administrator.

On 7/15/2024 and 7/16/2024 the administrator completed four medication administration observations with all med techs and the med tech passed all four, including clearing the med cart and ensuring the med cart was locked when she stepped away from the med cart.

Begining 7/31/ 2024 the administrator and or the clinical service director will conduct monthly nursing meetings to discuss any ongoing issues or concerns for the next six months.

On 7/31/2024 the administrator and clinical service director held a in-service with med techs and nurses which included the following topics..

Record Confidentiality, Sanitary Conditions, Medication Administration, Implement Storage Procedures, Date/Time of Medication Administration, Following Prescbers Orders and Record Entries Legible.

Starting 8/19/2024 - 8/24/2024 all med techs will be observed for two medications administration passes by the administator and or clinical service director. These observations will continue for the next 3 months.

Proposed Overall Completion Date: 09/20/2024

Directed Completion Date: 09/20/2024

Implemented [redacted] - 11/22/2024)

85a Sanitary Conditions

2. Requirements

2600. 85.a. Sanitary conditions shall be maintained.

Description of Violation

On [REDACTED], Staff Member A passed medications to Resident # 1 and then to Resident # 2. Staff Member A was not wearing gloves while passing medications and did not sanitize or wash he/she's hands in between passing medications.

Staff Member A administered a [REDACTED] to Resident # 2 and then administered medications to Resident # 2. Staff Member A did not wash his/her hands or sanitize them in between. Staff Member A was not wearing gloves.

Plan of Correction

Directed [REDACTED] - 08/13/2024)

On 7/8/2024 med tech was provided education on the spot for 2600.00 85.a. by the administrator. On 7/15/2024 and 7/16/2024 the administrator observed staff member A complete four medication administration observations and passed On 7/15/2024 and 7/16/2024 the administrator completed four medication administration observations with staff member A and the med tech passed all four. Beginning 7/31/ 2024 the administrator and or the clinical service director will conduct monthly nursing meetings to discuss any ongoing issues or concerns. On 7/31/2024 the administrator and clinical service director held a in-service with med techs and nurses which included the following topics.. Record Confidentiality, Sanitary Conditions, Medication Administration, Implement Storage Procedures, Date/Time of Medication Administration, Following Prescribers Orders and Record Entries Legible. On 7/31/2024 med techs were observed washing hands and Starting 8/19/2024 - 8/24/2024 all med techs will be observed for two medications administration passes by the administrator and or clinical service director. These observations will continue for the next 3 months

Proposed Overall Completion Date: 11/20/2024

Directed Plan of Correction:

Only the overall completion date has been directed to 9/14/24

Directed Completion Date: 09/14/2024

Implemented [REDACTED] - 11/22/2024)

182c Medication Administration

3. Requirements

2600. 182.c. Medication administration includes the following activities, based on the needs of the resident: 7. Complete documentation in accordance with § 2600.187 (relating to medication records).

Description of Violation

On [REDACTED] staff member A was observed providing Resident # 1 with [REDACTED] " and documenting the administration of this medication prior to observing the resident consume the medication.

Plan of Correction

Directed [REDACTED] - 08/13/2024)

On 7/25/2024 the administrator did do an education on the spot on the importance observing the resident take

182c Medication Administration (continued)

the medications before any documentaion is noted.

On 7/15/2024 and 7/16/2024 the administrator completed four medication administration observations with med tech and the med tech passed all four.

Begining 7/31/ 2024 the administrator and or the clinical service director will conduct monthly nursing meetings to discuss any ongoing issues or concerns.

On 7/31/2024 the administrator and clinical service director held a in service with med techs and nurses which included the following topics..

Record Confidentiality, Sanitary Conditions, Medication Administration, Implement Storage Procedures, Date/Time of Medication Administration, Following Prescbers Orders and Record Entries Legible.

Starting 8/19/2024 8/24/2024 all med techs will be observed for two medication administrations by the administrator or clinical service director.

Starting 8/19/2024 8/24/2024 all med techs will be observed for two medications administration passes by the administator and or clinical service director. These observations will continue for the next 3 months

Proposed Overall Completion Date: 11/20/2024

Directed Plan of Correction:

Only the overall completion date has been directed to 9/14/24

Directed Completion Date: 09/14/2024

Implemented ([redacted] - 11/22/2024)

185a - Implement Storage Procedures

4. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

On [redacted], Resident # 3 was prescribed [redacted] daily. Resident # 3's narcotic control log has the medication signed as administered and then crossed out and signed as an error on [redacted], however, the home reports that this medication was administered to the resident. The pill count on the narcotic control sheet should have reduced by 1 to reflect 26 pills remaining. However, the following administration, on [redacted] indicates that 27 pills were present. Each administration thereafter is one pill count off.

On [redacted] Resident # 4's [redacted] was signed off as administered at [redacted] on [redacted] on the narcotic control loq. Staff Member B stated this was an error and the medication was administered on [redacted] at [redacted]

Plan of Correction

Directed ([redacted] - 08/13/2024)

On 7/25/2024 the clinical service director provided an education on the spot to staff member C on the inportance of documenting the correct date and time of the medication administration.

Begining 7/31/ 2024 the administrator and or the clinical service director will conduct monthly nursing meetings

185a Implement Storage Procedures (continued)

with all nurses and all med techs to discuss any ongoing issues or concerns. Next scheduled med tech and nurses meeting will be at 2:00pm on 8/29/2024.

On 7/31/2024 the administrator and clinical service director held a in service with med techs and nurses which included the following topics.. Record Confidentiality, Sanitary Conditions, Medication Administration, Implement Storage Procedures, Date/Time of Medication Administration, Following Prescbers Orders and Record Entries Legible.

Starting 8/15/2024 the clinical service director will complete weekly audits on the narcotic control log to ensure all staff is doucementing at the correct date and time on the narcotic log at the of administration for three months.

Starting 8/19/2024 8/24/2024 all med techs will be observed for two medications administration passes by the administator and or clinical service director. These observations will continue for the next 3 months

Proposed Overall Completion Date: 11/20/2024

Directed Plan of Correction:

Starting within 10 days from the date of the receipt of the acceptable plan of correction, the administrator or designee will perform a weekly audit of narcotics/control logs weekly for two months, then monthly thereafter.

Directed Completion Date: 09/14/2024

187b - Date/Time of Medication Admin.

5. Requirements

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

On [redacted], Resident # 4 was administered [redacted]. Staff person C did not record the date and time of administration until [redacted] on the narcotic control log.

Plan of Correction

Directed [redacted] - 08/13/2024)

On 7/25/2024 the clinical service director provided an education on the spot to staff memeber C on the inportance of documenting at the time of administration.

Begining 7/31/ 2024 the administrator and or the clinical service director will conduct monthly nursing meetings to discuss any ongoing issues or concerns.

On 7/31/2024 the administrator and clinical service director held a in service with med techs and nurses which included the following topics.. Record Confidentiality, Sanitary Conditions, Medication Administration, Implement Storage Procedures, Date/Time of Medication Administration, Following Prescbers Orders and Record Entries Legible.

Starting 8/15/2024 the clinical service director will complete weekly spot audits on the narcotic control log to ensure all staff is doucementing at the time of administration for three months.

187b - Date/Time of Medication Admin. (continued)

Proposed Overall Completion Date: 11/20/2024

Directed Plan of Correction:

Starting within 10 days from the date of the receipt of the acceptable plan of correction, the administrator or designee will perform a weekly audit of narcotics/control logs/MARs weekly for two months, then monthly thereafter.

Directed Completion Date: 09/14/2024

Implemented ([redacted] - 11/22/2024)

6. Requirements

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

Resident #5 is prescribed [redacted] 1 tablet twice daily. Resident # 5's July 2024 medication administration record does not include the initials of the staff person who administered [redacted]

Plan of Correction

Directed ([redacted] 08/13/2024)

On 7/25/2024 the clinical service director provided an education on the spot with staff member C for not including her initials on the administration record after the administration of the medication.

Beginning 7/31/ 2024 the administrator and or the clinical service director will conduct monthly nursing meetings to discuss any ongoing issues or concerns.

On 7/31/2024 the administrator and clinical service director held a in-service with med techs and nurses which included the following topics..

Record Confidentiality, Sanitary Conditions, Medication Administration, Implement Storage Procedures, Date/Time of Medication Administration, Following Prescribers Orders and Record Entries Legible.

Starting 8/1/2024 all medication administration records will be printed out and the clinical service director will review the reports and discuss any concerns with med tech or nurses with for three months. The Clinical service director will keep all printed reports in her office.

Proposed Overall Completion Date: 11/20/2024

Directed Plan of Correction:

Starting within 10 days from the date of the receipt of the acceptable plan of correction, the administrator or designee will perform a weekly audit of narcotics/control logs/MARs weekly for two months, then monthly thereafter.

Directed Completion Date: 09/14/2024

Implemented ([redacted] - 11/22/2024)

187d - Follow Prescriber's Orders

7. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident # 4 is prescribed [REDACTED]. However, on [REDACTED] resident # 4 was administered this medication at [REDACTED].

Plan of Correction**Directed [REDACTED] - 08/13/2024)**

On 7/25/2024 the administrator completed an education on the spot to staff person C, on the five right of medications including the right time and following the prescribers instructions.

On 7/31/2024 the administrator and clinical service director held a in-service with med techs and nurses which included the following topics..

Record Confidentiality, Sanitary Conditions, Medication Administration, Implement Storage Procedures, Date/Time of Medication Administration, Following Prescribers Orders and Record Entries Legible.

Starting 8/15/2024 the clinical service director will complete weekly audits on the narcotic control log for following prescribers orders errors for three months.

Beginning 7/31/ 2024 the administrator and or the clinical service director will conduct monthly nurses and med techs meetings to discuss any ongoing issues or concerns. The next monthly nurses and med tech meeting will be at 2:00pm on 8/29/2024.

Proposed Overall Completion Date: 11/20/2024

Directed Plan of Correction:

Starting within 10 days from the date of the receipt of the acceptable plan of correction, the administrator or designee will perform a weekly audit of narcotics/control logs/MARs weekly for two months, then monthly thereafter.

Directed Completion Date: 09/14/2024

251b - Record Entries Legible**8. Requirements**

2600.

251.b. The entries in a resident's record must be permanent, legible, dated and signed by the staff person making the entry.

Description of Violation

Resident # 3's narcotic control log for [REDACTED] "1 tablet b mouth at bedtime" has a write-over on the date of 7/1/24.

Plan of Correction**Directed [REDACTED] - 08/13/2024)**

On 7/25/2024 the administrator checked all narcotic sheets for documentation errors and any errors were documented for corrections.

On 7/31/2024 the administrator and clinical service director held a in-service with med techs and nurses which

251b - Record Entries Legible (continued)

included the following topics..

Record Confidentiality, Sanitary Conditions, Medication Administration, Implement Storage Procedures, Date/Time of Medication Administration, Following Prescribers Orders and Record Entries Legible.

Beginning 7/31/ 2024 the administrator and or the clinical service director will conduct monthly nursing meetings to discuss any ongoing issues or concerns. Next nurses/ med tech meetings will be 2:pm on 8/29/2024

8/15/2024 the clinical service director will complete weekly checks on all narcotic control log to ensure all permanent documentation is legible for three months.

Proposed Overall Completion Date: 11/20/2024

Directed Plan of Correction:

Starting within 10 days from the date of the receipt of the acceptable plan of correction, the administrator or designee will perform a weekly audit of narcotics/control logs/MARs weekly for two months, then monthly thereafter.

Directed Completion Date: 09/14/2024

Implemented [REDACTED] - 11/22/2024)