

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

February 5, 2025

██████████ OWNER  
QUALITY ASSISTED CARE INC  
3411 NORTH 17TH STREET  
PHILADELPHIA, PA, 19140

RE: QUALITY ASSISTED CARE  
3411 NORTH 17TH STREET  
PHILADELPHIA, PA, 19140  
LICENSE/COC#: 19305

Dear ██████████

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/20/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
██████████

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: *QUALITY ASSISTED CARE* License #: *19305* License Expiration: *05/07/2025*  
 Address: *3411 NORTH 17TH STREET, PHILADELPHIA, PA 19140*  
 County: *PHILADELPHIA* Region: *SOUTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *QUALITY ASSISTED CARE INC*  
 Address: *3411 NORTH 17TH STREET, PHILADELPHIA, PA, 19140*  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *Other* Date: *02/08/2011* Issued By: *Philadelphia L & I*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *14* Waking Staff: *11*

**Inspection Information**

Type: *Full* Notice: *Unannounced* BHA Docket #:  
 Reason: *Renewal* Exit Conference Date: *11/20/2024*

**Inspection Dates and Department Representative**

11/20/2024 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
 License Capacity: *15* Residents Served: *14*

**Secured Dementia Care Unit**  
 In Home: *No* Area: Capacity: Residents Served:

**Hospice**  
 Current Residents: *0*

**Number of Residents Who:**  
 Receive Supplemental Security Income: *14* Are 60 Years of Age or Older: *7*  
 Diagnosed with Mental Illness: *14* Diagnosed with Intellectual Disability: *0*  
 Have Mobility Need: *0* Have Physical Disability: *0*

**Inspections / Reviews**

**11/20/2024 - Full**  
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *12/20/2024*

**12/31/2024 - POC Submission**  
 Submitted By: [REDACTED] Date Submitted: *01/09/2025*  
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/07/2025*

Inspections / Reviews (*continued*)

## 01/06/2025 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/09/2025

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 01/10/2025

## 02/05/2025 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/09/2025

Reviewer: [REDACTED]

Follow-Up Type: Not Required

92 - Windows

1. Requirements

2600.

92. Windows and Screens - Windows, including windows in doors, must be in good repair and securely screened when doors or windows are open.

Description of Violation

On 11/20/24 at 11:33 A.M. the second floor common restroom window was open without a screen present.

Plan of Correction

Accept (█) - 01/06/2025)

On 11/21/24, the second-floor bathroom window screen that was removed by a resident was replaced. To prevent the recurrence of this violation, Starting on 11/21/24, all bathroom windows will be checked daily by the staff member on duty and double-checked by the administrator daily for compliance.

The screen window was replaced by the Administrator on 11/21/2024. Please see the corresponding picture of the replaced screen window.

Please also see corresponding supporting documents/pictures that address the left overs (labeled food) (103a) and staff training regarding portable heaters (127a).

Licensee's Proposed Overall Completion Date: 01/03/2025

Implemented (█) - 02/05/2025)

103e - Left Overs

2. Requirements

2600.

103.e. Food served and returned from an individual's plate may not be served again or used in the preparation of other dishes. Leftover food shall be labeled and dated.

Description of Violation

There was an unlabeled, undated pizza, a sandwich, and cheese in the refrigerator.

Plan of Correction

Accept (█) - 12/31/2024)

Immediate action was taken on 11/20/24. All overlooked unlabeled food that was identified in the refrigerator has now been dated and labeled. To prevent the recurrence of this violation starting on 11/2024 all staff members on duty will check the refrigerator for the labeling of food thoroughly on a daily basis and also will be double-checked by the administration daily for compliance.

Proposed Overall Completion Date: 12/16/2024

Licensee's Proposed Overall Completion Date: 12/16/2024

Implemented (█) - 02/05/2025)

127a - Portable Space Heaters

3. Requirements

2600.

127.a. Portable space heaters are prohibited.

Description of Violation

On 11/20/24 at 10:59 A.M., a portable space heater was in use in the dining room.

**127a - Portable Space Heaters (continued)****Plan of Correction****Accept ( [REDACTED] - 12/31/2024)**

*Immediately on 11/20/2024 the portable space heater was unplugged and removed from off the property that was under the dining room table, which was brought in by a staff member. To prevent the recurrence of this violation on 11/21/24 a staff training was conducted by the administrator to retrain and educate on the prohibited use of portable space heaters in personal care home. Also starting on 11/21/24 the administrator will check the entire building on a daily basis for continued compliance.*

*Proposed Overall Completion Date: 12/16/2024*

**Licensee's Proposed Overall Completion Date: 12/16/2024**

**Implemented ( [REDACTED] - 02/05/2025)**