

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

January 13, 2025

[REDACTED]  
COMMUNITY SERVICES GROUP INC  
[REDACTED]  
[REDACTED]

RE: COMMUNITY SERVICES GROUP  
PERSONAL CARE HOME  
176 SR 901  
COAL TOWNSHIP, PA, 17866  
LICENSE/COC#: 22669

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/19/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

**Name:** COMMUNITY SERVICES GROUP PERSONAL CARE HOME      **License #:** 22669      **License Expiration:** 12/13/2025

**Address:** 176 SR 901, COAL TOWNSHIP, PA 17866

**County:** NORTHUMBERLAND      **Region:** NORTHEAST

**Administrator**

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

**Legal Entity**

**Name:** COMMUNITY SERVICES GROUP INC

**Address:** [REDACTED]

**Phone:** [REDACTED]      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Staffing Hours**

**Resident Support Staff:** 0      **Total Daily Staff:** 13      **Waking Staff:** 10

**Inspection Information**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**

**Reason:** Incident      **Exit Conference Date:** 11/19/2024

**Inspection Dates and Department Representative**

11/19/2024 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 16      **Residents Served:** 13

**Secured Dementia Care Unit**

**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**

**Hospice**

**Current Residents:** 0

**Number of Residents Who:**

**Receive Supplemental Security Income:** 13      **Are 60 Years of Age or Older:** 6

**Diagnosed with Mental Illness:** 13      **Diagnosed with Intellectual Disability:** 0

**Have Mobility Need:** 0      **Have Physical Disability:** 0

**Inspections / Reviews**

**11/19/2024 Partial**

**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 12/22/2024

**01/06/2025 - POC Submission**

**Submitted By:** [REDACTED]      **Date Submitted:** 01/09/2025

**Reviewer:** [REDACTED]      **Follow-Up Type:** Document Submission      **Follow-Up Date:** 01/09/2025

Inspections / Reviews *(continued)*

01/13/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/09/2025

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] Resident [redacted] addressed Resident [redacted] in a rude and disrespectful manner. Resident [redacted] was offended. Resident [redacted] did not treat resident [redacted] with dignity and respect.

On [redacted] Resident [redacted] addressed Resident [redacted] in a rude and threatening manner. Resident [redacted] was offended. Resident [redacted] did not treat resident [redacted] with dignity and respect.

Plan of Correction

Accept ([redacted] - 01/06/2025)

On [redacted], staff promptly intervened when Resident [redacted] became agitated. To provide a calming environment, Resident [redacted] was redirected to a separate area with staff support. Crisis intervention was contacted to assist Resident [redacted]. Staff checked in with resident [redacted] to ensure they were ok.

On [redacted] staff immediately intervened to ensure the safety of all parties involved. Resident [redacted] was redirected away from resident [redacted], and staff subsequently engaged in a de-escalation conversation with resident [redacted]. To provide further support, crisis services were contacted, so resident [redacted] could communicate with a qualified professional external to the residential setting.

The program director will review the resident rights to residents [redacted] and [redacted] with particular emphasis on section 42.c, which mandates the treatment of all residents with dignity and respect. This review will be completed by December 29, 2024.

Moving forward, quarterly during resident house meetings, staff will review the importance of treating each other with dignity and respect to the residents.

Licensee's Proposed Overall Completion Date: 12/29/2024

Implemented ([redacted] - 01/13/2025)

224a Preadmission Screen Form

2. Requirements

2600.

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident [redacted] preadmission screening form, dated [redacted], does not include a determination that the needs of the resident can be met by the services provided by the home.

Plan of Correction

Accept ([redacted] - 01/06/2025)

On [redacted] the program director fixed resident [redacted] preadmission screening form and marked that we feel we can meet the needs of the resident by the services the home provides.

**224a Preadmission Screen Form (continued)**

*The program director will review with all staff responsible for preadmission paperwork the proper way to fill out the screening forms by [REDACTED]*

*In the future, the original person filling out the form will have another designated staff review the form before it is considered fully completed and filed.*

**Licensee's Proposed Overall Completion Date: 12/29/2024**

**Implemented [REDACTED] 01/13/2025)**