

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

December 17, 2024

[REDACTED]
C.A.T.C.H., INC.
[REDACTED]

RE: C.A.T.C.H. PERSONAL CARE HOME
521-23 SNYDER AVENUE
PHILADELPHIA, PA, 19148
LICENSE/COC#: 17256

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/18/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: C.A.T.C.H. PERSONAL CARE HOME License #: 17256 License Expiration: 07/30/2025
 Address: 521 23 SNYDER AVENUE, PHILADELPHIA, PA 19148
 County: PHILADELPHIA Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: C.A.T.C.H., INC.
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: Other Date: 09/30/1987 Issued By: City of Philadelphia

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 15 Waking Staff: 11

Inspection Information

Type: Full Notice: Unannounced BHA Docket #:
 Reason: Renewal Exit Conference Date: 11/18/2024

Inspection Dates and Department Representative

11/18/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 15 Residents Served: 15
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 15 Are 60 Years of Age or Older: 12
 Diagnosed with Mental Illness: 15 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

11/18/2024 Full
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/16/2024

12/17/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 12/17/2024
 Reviewer: [REDACTED] Follow-Up Type: Bypass Document Submission

Inspections / Reviews *(continued)*

12/17/2024 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 12/17/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

51 - Criminal Background Check

1. Requirements

2600.

51. Criminal History Checks - Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).

Description of Violation

Staff person A, began working for the home on [REDACTED], however, their PA Patch criminal background check was not completed until [REDACTED].

Staff person B, began working for the home [REDACTED], however, their PA Patch criminal background check was not completed until [REDACTED].

Plan of Correction

Accept [REDACTED] - 12/17/2024)

Add hiring policy
attach form
copies oh record if available

Human Resources will provide the home Program Coordinator with the completed hiring packet, which will include a criminal history check for new hires. This check will be conducted by the Program Coordinator during the hiring process to ensure it is completed before the staff member begins working at the home. The program coordinator will maintain records/documentation of the completed steps on file on the attached criminal history check form.

Staff person A start date: [REDACTED]
Staff person B start date: [REDACTED]

Licensee's Proposed Overall Completion Date: 12/20/2024

Implemented [REDACTED] - 12/17/2024)

64c - Annual Training

2. Requirements

2600.

64.c. An administrator shall have at least 24 hours of annual training relating to the job duties. The Department-approved administrator training course specified in subsection (a) fulfills the annual training requirement for the first year.

Description of Violation

Staff person C, the home's administrator, completed only 18 hours of Department-approved training in training year 2023.

Plan of Correction

Accept [REDACTED] - 12/17/2024)

The administrator will track the training progress throughout the year and provide evidence of successful training completion via training certificates and training logs in a binder. The administrator will take department-approved training courses to continue to develop their knowledge of regulatory requirements and best practices in personal care home operations. The training will consist of 24 hours of annual training that must be approved in advance by the department. The administrator shall provide written verification of successful completion to the department's personal care home regional office annually. See the attached training schedule.

64c Annual Training (continued)

Licensee's Proposed Overall Completion Date: 12/30/2024

Implemented [redacted] - 12/17/2024)

171b4 - Staff Training

3. Requirements

2600.

171.b. The following requirements apply whenever staff persons or volunteers of the home provide transportation for the resident:

- 4. At least one staff member transporting or accompanying the residents shall have completed the initial new hire direct care staff person training as specified in § 2600.65 (relating to direct care staff training and orientation).

Description of Violation

On the morning of [redacted], staff person D transported residents to their programs. However, staff person D has not completed the initial new hire direct care staff person training, nor was there another staff person who has completed initial direct care staff person training, who accompanied residents on the trip.

Plan of Correction

Accept [redacted] - 12/17/2024)

Staff person D submitted the DCS training and upon completion, the staff person submitted the training to Human Resources. Department. See attached completed DCS training for DP.

Going forward the program coordinator will be responsible for verifying transportation staff completes the annual direct care staff training along with the DCS. The transportation supervisor will be notified when training sessions are scheduled, and all DCS and drivers will be required to participate in this training. The program coordinator will keep track of all other annual training requirements for DCS staff. and drivers from transportation on the attached training form.

Licensee's Proposed Overall Completion Date: 12/20/2024

Implemented [redacted] 12/17/2024)

187d - Follow Prescriber's Orders

4. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident [redacted] is prescribed [redacted], 1 spray into each nostril daily. However, this medication was not available in the home on [redacted] at 1:56 PM.

Repeat violation: 9/13/23

Plan of Correction

Accept [redacted] - 12/17/2024)

The home received the medication for Resident [redacted] on [redacted]. The home will follow the directions of the prescriber. The DCS and Program Coordinator will reach out to the pharmacy in 5-7 days to ensure medication will be received in a timely fashion. The home will keep a log of received medication, refer to the form weekly for medication refills, and fax, or scan the refill form to the pharmacy. The Program Coordinator will audit this form weekly.

187d Follow Prescriber's Orders (continued)

Licensee's Proposed Overall Completion Date: 12/20/2024

Implemented [REDACTED] 12/17/2024)