

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

November 25, 2024

[REDACTED]
5485 PERKIOMEN AVENUE OPERATIONS LLC
[REDACTED]

RE: BERKSHIRE COMMONS, GENESIS
HEALTHCARE
5485 PERKIOMEN AVENUE
READING, PA, 19606
LICENSE/COC#: 22199

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/07/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *BERKSHIRE COMMONS, GENESIS HEALTHCARE* License #: *22199* License Expiration: *06/14/2025*
 Address: *5485 PERKIOMEN AVENUE, READING, PA 19606*
 County: *BERKS* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *5485 PERKIOMEN AVENUE OPERATIONS LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *08/04/1997* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *58* Waking Staff: *44*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #: [REDACTED]
 Reason: *Incident* Exit Conference Date: *11/07/2024*

Inspection Dates and Department Representative

11/07/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *75* Residents Served: *41*

Secured Dementia Care Unit
 In Home: *Yes* Area: *SDCU* Capacity: *28* Residents Served: *17*

Hospice
 Current Residents: *4*

Number of Residents Who:
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *40*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *17* Have Physical Disability: *2*

Inspections / Reviews

11/07/2024 Partial
 Lead Inspector: *Pamela Harris* Follow-Up Type: *POC Submission* Follow-Up Date: *11/23/2024*

11/25/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *11/25/2024*
 Reviewer: [REDACTED] Follow-Up Type: *Bypass Document Submission*

Inspections / Reviews *(continued)*

11/25/2024 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/25/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] Resident [REDACTED] hit Resident [REDACTED] Resident [REDACTED] removed a cushion from the sofa and Resident [REDACTED] did not approve. No injuries to any resident.

On [REDACTED], Staff A was observed cursing at Resident [REDACTED] for trying to take a drink that did not belong to Resident [REDACTED] Staff A repeatedly curse at and threatened Resident [REDACTED]

Plan of Correction

Accept [REDACTED] - 11/22/2024)

On 10/2/2024, residents were immediately separated after PCA was able to get in between residents. PCA called for [REDACTED] help from [REDACTED] med tech immediately. Med tech was able to help calm resident [REDACTED] and check resident [REDACTED] for injuries. No injuries were noted for resident [REDACTED]. Residents remained separated the remainder of the evening. Executive Director and Director of Health and Wellness were made aware. Office on Aging was called. Both residents were seen by the nurse Practitioner on 10/3/2024. Resident [REDACTED] was tested for a UTI. Mandatory Nursing Meeting set for 10/28/2024 to provide education on resident to resident contact, interventions to use and resident rights. In-service provided on 10/28/2024. Executive Director and Director of Health and Wellness are responsible for maintaining compliance by continuing to have mandatory educations with both new staff and existing staff.

On 10/20/2024 a family member reported a verbal altercation by an employee with a resident to the medication technician. The medication technician immediately called the Executive Director. The Executive Director immediately suspended the employee. Investigation was completed. The office on Aging was called. The employee was terminated after the investigation was completed. Mandatory Nursing Meeting had already been set for 10/28/2024 to review abuse reporting. Added a "tap out" in-service to the mandatory meeting explaining to the staff that if they are feeling overwhelmed and need to remove themselves for a minute, they should call for help. In-service provided on 10/28/2024. Executive Director and Director of Health and Wellness are responsible for maintaining compliance by continued education on "tap out" for all new staff members and existing staff members.

Licensee's Proposed Overall Completion Date: 11/21/2024

Implemented ([REDACTED]) - 11/25/2024)