

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

December 17, 2024

[REDACTED]
CARE HSL HERITAGE HILL OPCO LLC

[REDACTED]
HERITAGE SENIOR LIVING
[REDACTED]

RE: HERITAGE HILL SENIOR
COMMUNITY
800 SIXTH STREET
WEATHERLY, PA, 18255
LICENSE/COC#: 22512

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/05/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HERITAGE HILL SENIOR COMMUNITY License #: 22512 License Expiration: 04/18/2025
 Address: 800 SIXTH STREET, WEATHERLY, PA 18255
 County: CARBON Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: CARE HSL HERITAGE HILL OPCO LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 105 Waking Staff: 79

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 11/05/2024

Inspection Dates and Department Representative

11/05/2024 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 143 Residents Served: 79

Secured Dementia Care Unit
 In Home: Yes Area: Memory Care Capacity: 42 Residents Served: 26

Hospice
 Current Residents: 5

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 79
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 26 Have Physical Disability: 0

Inspections / Reviews

11/05/2024 - Partial
 Lead Inspector: [REDACTED] Follow Up Type: POC Submission Follow Up Date: 12/07/2024

12/12/2024 POC Submission
 Submitted By: [REDACTED] Date Submitted: 12/13/2024
 Reviewer: [REDACTED] Follow Up Type: Document Submission Follow Up Date: 12/16/2024

Inspections / Reviews *(continued)*

12/17/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 12/13/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] approximately [redacted], Resident [redacted] was not treated with dignity and respect when Resident [redacted] was found in Resident [redacted] room by staff, inappropriately touching Resident [redacted] stomach and genital area. Resident [redacted] was asking Resident [redacted] to get off, and asking staff to get Resident [redacted] out of the room. According to staff interviews, both resident's were embarrassed about the situation.

Plan of Correction

Accept [redacted] - 12/12/2024)

Immediate Corrective Actions:

At the time of the incident on [redacted], Resident [redacted] and Resident [redacted] were immediately separated by responding care staff. They were assessed, and neither was physically harmed nor did either appear to be in distress. Resident [redacted] was redirected back to their room, for assessment, and remained there for the remainder of the night. Resident [redacted] was assessed in their room, and had no further concerns through the night. Both residents were monitored on scheduled rounds. Neither resident recalled the incident when the Resident Care Director spoke with them.

Additional Corrective Actions:

On [redacted], an All-Staff In-Service was held, with education provided by [redacted] Executive Director. This training included Resident Rights; Resident Behaviors including possible causes, signs, safety; and De-escalation Techniques. Pertaining to Resident [redacted], the Executive Director and Resident Care Director will continue care planning in collaboration with the resident, their family, and PCP for behavioral concerns.

Ongoing Quality Assurance Actions:

Direct Care Staff continue to complete rounding throughout their shifts. The Executive Director, Resident Care Director, and Care Managers continued to review all incidents for all residents in the daily Clinical Care Meeting. Concerns, patterns, and trends will be reviewed during Quarterly Quality Assurance Meetings, beginning with the 2024 Q4 Review, to be held in January 2025.

Licensee's Proposed Overall Completion Date: 12/05/2024

Implemented [redacted] - 12/17/2024)