

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

January 7, 2025

[REDACTED]
THE VILLAGES OF HARMON HOUSE, LLC
[REDACTED]
[REDACTED]

RE: THE VILLAGES OF HARMON HOUSE
601 SOUTH CHURCH STREET
MT. PLEASANT, PA, 15666
LICENSE/COC#: 45454

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/22/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: THE VILLAGES OF HARMON HOUSE License #: 45454 License Expiration: 08/23/2024
 Address: 601 SOUTH CHURCH STREET, MT. PLEASANT, PA 15666
 County: WESTMORELAND Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: THE VILLAGES OF HARMON HOUSE, LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 06/06/1988 Issued By: Dept L & I

Staffing Hours

Resident Support Staff: Total Daily Staff: 55 Waking Staff: 41

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 10/22/2024

Inspection Dates and Department Representative

10/22/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 67 Residents Served: 49
 Special Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 6
 Number of Residents Who:
 Receive Supplemental Security Income: 4 Are 60 Years of Age or Older: 4
 Diagnosed with Mental Illness: 7 Diagnosed with Intellectual Disability: 4
 Have Mobility Need: 6 Have Physical Disability: 0

Inspections / Reviews

10/22/2024 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/23/2024
 12/03/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 12/27/2024
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 12/27/2024

Inspections / Reviews *(continued)*

01/07/2025 Document Submission

Submitted By: [REDACTED]

Date Submitted: 12/27/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

184a Resident meds labeled

1. Requirements

2800.

184.a. The original container for prescription medications shall be labeled with a pharmacy label that includes the following:

1. The resident’s name.
2. The name of the medication.
3. The date the prescription was issued.
4. The prescribed dosage and instructions for administration.
5. The name and title of the prescriber.

Description of Violation

Resident [REDACTED] is prescribed [REDACTED] of [REDACTED] injected subcutaneously at bedtime. However, the medication pharmacy label does not indicate the dose of [REDACTED]

Plan of Correction

Accept [REDACTED] - 12/02/2024)

Resident [REDACTED] physician was contacted immediately and a new [REDACTED] was delivered by resident's [REDACTED] with accurate pharmacy label. The facility Administrator/designee will run a new physician order report weekly and will audit that the medication label is correct. This audit will begin the week of [REDACTED] and be performed weekly. New order audit will be continued on a weekly basis to monitor for compliance. Any issue identified through the auditing will be corrected immediately. The Administrator/designee will perform, at minimum, two random weekly medication pass observations to monitor medication administration and monitor that medications are labeled and reflective of the physician order. Medication pass audits will continue indefinitely to monitor compliance with medication administration and labeling. Audit results will be reviewed and discussed as part of the facility Quality Management Review which will be held on [REDACTED]. The Regional Support staff along with facility clinical leadership will conduct a full house physician order to label review to ensure that the medication labels correctly reflects the physician order. This will be completed by [REDACTED]. The nurses and med techs will be educated by the Regional Support Staff / facility leadership on regulation 2800.184a and their responsibility to compare physician order to medication label. This will be completed by [REDACTED]. Education will be kept in accordance to the PA 2800 regulations.

Licensee's Proposed Overall Completion Date: 12/06/2024

Implemented [REDACTED] - 01/07/2025)

187a Medication record

2. Requirements

2800.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

1. Resident’s name.
2. Drug allergies.
3. Name of medication.
4. Strength.
5. Dosage form.
6. Dose.
7. Route of administration.
8. Frequency of administration.

187a Medication record (continued)

- 9. Administration times.
- 10. Duration of therapy, if applicable.
- 11. Special precautions, if applicable.
- 12. Diagnosis or purpose for the medication, including pro re nata (PRN).
- 13. Date and time of medication administration.
- 14. Name and initials of the staff person administering the medication.

Description of Violation

On [REDACTED], Resident [REDACTED] was ordered [REDACTED], take 1 capsule by mouth twice daily. However, the order was not indicated on the resident's October 2024 medication administration record (MAR) until [REDACTED].

Plan of Correction

Accept [REDACTED] - 12/03/2024)

Upon discovery of this error, facility RCC/designee obtained a copy of, and entered the order into the resident's MAR immediately. Moving forward, facility leadership will educate all medication technicians on the processes surrounding order entry and what to do in the case of a resident's family bringing in medication on off shifts. Facility RCC/designee will be responsible for entering orders as they arrive at the facility, this includes remotely entering orders if RCC/designee is not in the facility at the time order is received. All resident's who receive medication through outside pharmacies will have their medications audited to ensure all medications at the facility have active orders in the MAR. This audit will be completed no later than [REDACTED]. Moving forward, facility ED/RCC will audit these resident charts weekly x 6, and monthly thereafter. These audits will begin the week of [REDACTED]. Audit results will be reviewed and discussed as part of the facility Quality Management Review which will be held on [REDACTED].

Licensee's Proposed Overall Completion Date: 11/27/2024

Implemented [REDACTED] - 01/07/2025)

187b Date/time of med admin

3. Requirements

- 2800.
- 187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

On [REDACTED], resident [REDACTED] was ordered [REDACTED], take 1 capsule by mouth twice daily. Resident [REDACTED] October 2024 MAR does not include the initials of the staff person who administered this medication on [REDACTED] at 7:00 p.m., [REDACTED] at 7:00 a.m. and 7p.m., and [REDACTED] at 7:00 a.m.

Plan of Correction

Accept [REDACTED] - 12/03/2024)

The medication for Resident [REDACTED] was administered but not initialed on the medication administration record. Staff members responsible will receive education by [REDACTED]. by the Administrator/designee on the rights of medication administration which includes proper documentation. The Regional Staff Support and the facility leadership will educate nurses and med techs on 2800.187b, rights of medication administration, and their responsibility to document that medication administration is completed. This education will be completed no later than [REDACTED]. Education will be kept in accordance to PA 2800 regulations. The Administrator/designee will utilize a Medication Administration Compliance report to monitor that proper documentation is completed. This report review will be completed, at minimum, twice weekly starting the week [REDACTED] and will indefinitely to audit compliance. Any issue identified through this auditing will be corrected immediately. Audit results will be reviewed and discussed as part of the facility Quality Management Review which

187b Date/time of med admin (continued)

will be held on [REDACTED].

Licensee's Proposed Overall Completion Date: 12/06/2024

Implemented [REDACTED] - 01/07/2025)

187c Refusal to take medication**4. Requirements**

2800.

187.c. If a resident refuses to take a prescribed medication, the refusal shall be documented in the resident's record and on the medication record. The refusal shall be reported to the prescriber within 24 hours, unless otherwise instructed by the prescriber. Subsequent refusals to take a prescribed medication shall be reported as required by the prescriber.

Description of Violation

Resident [REDACTED] is prescribed [REDACTED] of [REDACTED] injected subcutaneously at bedtime. The resident refused this medication at 8:00 p.m. on [REDACTED] and [REDACTED]; however, the residence did not report these refusals to the prescriber.

Resident [REDACTED] is prescribed [REDACTED], take 1-2 tablets by mouth every 8 hours for pain. The resident refused this medication one [REDACTED] at 4:00 p.m., [REDACTED] at 12:00 a.m., [REDACTED] at 12:00a.m., [REDACTED] at 12:00 a.m., [REDACTED] at 4:00 p.m., [REDACTED] at 12:00 a.m., [REDACTED] at 12:00 a.m., [REDACTED] at 12:00 a.m., [REDACTED] at 12:00 a.m., [REDACTED] at 12:00 a.m., [REDACTED] at 12:00 a.m., [REDACTED] at 12:00 a.m., [REDACTED] at 12:00 a.m. and [REDACTED] at 12:00 a.m.; however, the residence did not report these refusals to the prescriber.

Plan of Correction

Accepted [REDACTED] 12/03/2024)

Resident's physician has since been notified of refused medications. Facility is working with resident's physician to review medication refusals and adjust medication administration times as needed. Staff were educated at the facility's staff meeting held on [REDACTED] regarding medication refusals and physician notification. The Administrator/designee will utilize a Medication Administration Compliance report to monitor that proper documentation is completed, and medication refusals are captured in real time for physician notification. This report review will be completed, at minimum, twice weekly starting the week [REDACTED] and will continue indefinitely to audit compliance. Any issue identified through this auditing will be corrected immediately. Audit results will be reviewed and discussed as part of the facility Quality Management Review which will be held on [REDACTED].

Licensee's Proposed Overall Completion Date: 12/06/2024

Implemented [REDACTED] - 01/07/2025)

187d Follow prescriber's orders**5. Requirements**

2800.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

On [REDACTED] Resident [REDACTED] was ordered [REDACTED], take 1 capsule by mouth twice daily. However, on [REDACTED] at 7:00 a.m. the medication was not administered to the resident as prescribed.

187d Follow prescriber's orders (continued)

Plan of Correction

Accept [redacted] - 12/03/2024)

The staff members responsible will receive education no later than [redacted] by the Administrator/designee on the rights of medication administration which includes proper documentation. The Regional Staff Support and the facility leadership will educate nurses and med techs on 2800.187d, rights of medication administration, administering medication, and their responsibility to document that medication administration is completed. This education will be completed no later than [redacted] Education will be kept in accordance to PA 2800 regulations. The Administrator/designee will utilize a Medication Administration Compliance report to monitor that proper administration and documentation is completed. This report review will be completed, at minimum, twice weekly starting the week [redacted] and will continue indefinitely to audit compliance. Any issue identified through this auditing will be corrected immediately. Audit results will be reviewed and discussed as part of the facility Quality Management Review which will be held on [redacted]

Licensee's Proposed Overall Completion Date: 12/27/2024

Implemented [redacted] 01/07/2025)

227d Support plan – med/dental

6. Requirements

2800.

227.d. Each residence shall document in the resident's final support plan the dietary, medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a residence to pay for the cost of these medical and behavioral care services. The final support plan must document the assisted living services and supplemental health care services, if applicable, that will be provided to the resident.

Description of Violation

Resident [redacted] receives home health care, physical therapy, occupational therapy and speech therapy. However, these services are not indicated on the resident's support plan, dated [redacted].

Plan of Correction

Accept [redacted] 12/03/2024)

Resident [redacted] support plan was updated to reflect the addition to home health and therapy services on [redacted]. Facility ED/designee will audit all resident charts who receive home health or therapy services to ensure each resident's support plan is updated with that information. This audit will be completed no later than [redacted]. Education will be provided to all staff responsible for the development of resident support plans no later than [redacted] This education will be provided by regional support team members. Moving forward these charts will be audited weekly x 3, then monthly x 3 to ensure each resident receiving outside services has that reflected in the support plan. Audit results will be reviewed and discussed as part of the facility Quality Management Review which will be held on [redacted].

Licensee's Proposed Overall Completion Date: 12/06/2024

Implemented [redacted] - 01/07/2025)