

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

November 13, 2024

[REDACTED]
CSH EXTON LESSEE LLC
[REDACTED]

Second Floor
[REDACTED]

RE: ARBOR TERRACE EXTON
100 OAKLANDS BOULEVARD
EXTON, PA, 19341
LICENSE/COC#: 14793

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/17/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ARBOR TERRACE EXTON

License #: 14793

License Expiration: 07/27/2025

Address: 100 OAKLANDS BOULEVARD, EXTON, PA 19341

County: CHESTER

Region: SOUTHEAST

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: CSH EXTON LESSEE LLC

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Certificate(s) of Occupancy

Type: I 1

Date: 01/11/2021

Issued By: West Whiteland Township

Staffing Hours

Resident Support Staff:

Total Daily Staff: 96

Waking Staff: 72

Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Monitoring

Exit Conference Date: 10/17/2024

Inspection Dates and Department Representative

10/17/2024 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 99

Residents Served: 73

Secured Dementia Care Unit

In Home: Yes

Area: Evergreen

Capacity: 32

Residents Served: 22

Hospice

Current Residents: 8

Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 73

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 1

Have Mobility Need: 23

Have Physical Disability: 3

Inspections / Reviews

10/17/2024 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 11/11/2024

11/13/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/13/2024

Reviewer: [REDACTED]

Follow-Up Type: Bypass Document
Submission

Inspections / Reviews *(continued)*

11/13/2024 - Bypass Document Submission

Submitted By [REDACTED]

Date Submitted: 11/13/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

185a - Implement Storage Procedures

1. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

On the following dates and times, Resident [redacted] readings were incorrectly documented in the resident's medication administration record (MAR):

- [redacted] at 8:26 am, [redacted], documented in MAR as [redacted]
- [redacted] at 12:01 pm, [redacted], documented in MAR as [redacted].
- [redacted] at 12:16 pm, [redacted], documented in MAR as [redacted]

Plan of Correction

Accept [redacted] 11/13/2024)

The community documented and corrected [redacted] results immediately on [redacted] on the resident [redacted] MAR. The RCD educated all LPNs and MedTechs on 10/21/2024 on the requirements of 2600.185a and reviewed expectations for [redacted] accuracy. Effective 10/17/2024 the RCD/designee will complete weekly [redacted] audits for 3 months until compliance achieved, then monthly for 3 months until compliance achieved. See Attachment A

Licensee's Proposed Overall Completion Date: 11/11/2024

Implemented [redacted] - 11/13/2024)

187b - Date/Time of Medication Admin.

2. Requirements

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

Resident [redacted] is prescribed [redacted] tab, 1 tablet every 4 hours as needed. On [redacted] at 7:00 pm, one [redacted] tablet was signed out on Resident [redacted] controlled substance log, however, Resident [redacted] October 2024 medication administration record does not include the initials of the staff person who administered [redacted] tab on 10/9/2024 at 7:00 pm.

Plan of Correction

Accept [redacted] - 11/13/2024)

The community documented and corrected the PRN narcotic administration on Resident [redacted] MAR immediately on 10/17/2024. The RCD educated all LPNs and MedTechs on 10/21/2024 on the requirements of 2600.187b and

187b - Date/Time of Medication Admin. (continued)

reviewed expectations for administration documentation accuracy focused on PRN documentation on narcotic count down sheet as well as MAR. Effective 11/11/2024, the RCD/designee will perform random audits weekly for 1 month comparing PRN narcotic documentation to PRN administration; then monthly for 3 months until compliance achieved. See attachment B

Licensee's Proposed Overall Completion Date: 11/11/2024

Implemented [REDACTED] - 11/13/2024)

187d Follow Prescriber's Orders**3. Requirements**

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident [REDACTED] is prescribed [REDACTED] [REDACTED] once a day. On [REDACTED] at 3:09 pm, this medication was not available in the home.

Resident [REDACTED] is prescribed [REDACTED], 2 [REDACTED] by mouth twice daily and [REDACTED], 1 [REDACTED] into [REDACTED] every night at bedtime. On [REDACTED] at 3:50 pm, these medications were not available in the home.

Plan of Correction

Accept [REDACTED] - 11/13/2024)

Resident [REDACTED] and Resident [REDACTED] medications were immediately ordered by the RCD from Pharmacy and were available to administer according to physician orders on 10/17/2024. Effective immediately the RCD/Designee will review daily the orders sent to Pharmacy for fill to assure medications available per physician order. If medications are unable to be delivered or unavailable to be delivered from Pharmacy, physician will be notified by LPN/MedTech/designee for further instruction. See attachment C

Licensee's Proposed Overall Completion Date: 11/11/2024

Implemented [REDACTED] - 11/13/2024)