

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

November 19, 2024

[REDACTED]
SENECA MANOR, LLC
[REDACTED]

RE: SENECA MANOR
5340 SALTSBURG ROAD
VERONA, PA, 15147
LICENSE/COC#: 45549

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/15/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *SENECA MANOR* License #: *45549* License Expiration: *04/01/2025*
 Address: *5340 SALTSBURG ROAD, VERONA, PA 15147*
 County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *SENECA MANOR, LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: *90* Waking Staff: *68*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint, Incident* Exit Conference Date: *10/15/2024*

Inspection Dates and Department Representative

10/15/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *100* Residents Served: *66*

Special Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *6*

Number of Residents Who:
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *66*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *24* Have Physical Disability: *0*

Inspections / Reviews

10/15/2024 Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *10/31/2024*

11/01/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: *11/18/2024*
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *11/07/2024*

Inspections / Reviews *(continued)*

11/05/2024 POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/18/2024

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 11/15/2024

11/19/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/18/2024

Reviewer: [REDACTED]

Follow Up Type: Not Required

227c Final support plan revision

1. Requirements

2800.

227.c. The final support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident’s needs as indicated on the current assessment. The residence shall review each resident’s final support plan on a quarterly basis and modify as necessary to meet the resident’s needs.

Description of Violation

The most recent quarterly review of resident [REDACTED] support plan was conducted on [REDACTED].

Plan of Correction

Accept [REDACTED] - 11/05/2024)

In response to the violation on 10/15/2024 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken to update Resident [REDACTED] support plan.

Beginning 10/15/24 the DRC and RSC began performing a thorough audit of all resident support plans in order to maintain ongoing compliance with 2800.227c. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally by the RSC and reviewed by the DRC for continuous improvement purposes. To be completed by November 15, 2024.

Going forward all new and annual support plans will be placed in the electronic medical record of Point Click Care. This program fires a reminder to the user to ensure compliance with 2800.227c.

Until all support plans are in PCC, a spreadsheet will be kept ensuring timely review. Spreadsheet will be reviewed each Monday after the stand-up meeting by DRC, RSC and Administrator and compliance documented by DRC.

11/4/24

In response to the violation on 10/15/2024 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken by the RSC to update Resident [REDACTED]'s support plan on 10/15/24.

Beginning 10/15/24 the DRC and RSC began performing a thorough audit of all resident support plans in order to maintain ongoing compliance with 2800.227c. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally by the RSC and reviewed by the DRC for continuous improvement purposes. To be completed by November 15, 2024.

Going forward all new and annual support plans will be placed in the electronic medical record of Point Click Care by the RSC. This program fires a reminder to the user to ensure compliance with 2800.227c. This is to begin on 10/15/24 and completed by 11/30/24.

Once entered the DRC will review due dates in PCC for accuracy and timeliness every 2 weeks. After 100% compliance is achieved for 2 months in a row the DRC will review monthly. This will be ongoing.

Until all support plans are in PCC, a spreadsheet will be kept ensuring timely reviews beginning 10/15/24. The spreadsheet will be reviewed each Monday after the stand-up meeting by DRC and Administrator and compliance documented by DRC.

227c Final support plan revision (continued)

Proposed Overall Completion Date: 11/30/2024

Licensee's Proposed Overall Completion Date: 11/30/2024

Implemented [REDACTED] 11/19/2024)

227d Support plan – med/dental

2. Requirements

2800.

227.d. Each residence shall document in the resident’s final support plan the dietary, medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident’s physician, physician’s assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a residence to pay for the cost of these medical and behavioral care services. The final support plan must document the assisted living services and supplemental health care services, if applicable, that will be provided to the resident.

Description of Violation

Resident [REDACTED] is currently receiving biweekly psychiatric monitoring services from a home health nurse; however, this is not indicated in resident [REDACTED] support plan, dated [REDACTED].

Plan of Correction

Accept [REDACTED] - 11/05/2024)

Immediate actions were taken on 10/15/24 to update Res. [REDACTED] support plan to include bi weekly psychiatric services.

Beginning 10/15/24 the DRC and RSC began performing a thorough audit of all resident support plans in order to maintain ongoing compliance with 2800.227d. Any deficiencies will be corrected immediately by the RSC, and findings will be documented and reviewed by the DRC for continuous improvement purposes. To be completed by November 15, 2024.

Going forward all new and annual support plans will be placed in the electronic medical record of Point Click Care. This program fires a reminder to the user to ensure compliance with 2800.227c and d. Upon completion of quarterly reviews by the RSC, the DRC and Admin will review these support Plans after Stand up on Mondays if necessary. This will be ongoing.

11/4/24

Immediate actions were taken on 10/15/24 by the RSC to update Res. [REDACTED] support plan to include bi weekly psychiatric services.

Beginning 10/15/24 the DRC and RSC began performing a thorough audit of all resident support plans in order to maintain ongoing compliance with 2800.227d. Any deficiencies will be corrected immediately by the RSC, and findings will be documented and reviewed by the DRC for continuous improvement purposes. To be completed by November 15, 2024.

Going forward all new and annual support plans will be placed in the electronic medical record of Point Click Care to be completed by 11/30/24. This program fires a reminder to the user to ensure compliance with 2800.227c and d.

227d Support plan – med/dental (continued)

Upon completion of quarterly reviews by the RSC, the DRC and Admin will review these support Plans after Stand up on Mondays if necessary, reviewing the medical charts to ensure all updates are included and corrected if necessary. This will be ongoing.

Licensee's Proposed Overall Completion Date: 11/30/2024

Implemented [REDACTED] 11/19/2024)